



To: Medicare IPAs
From: IEHP – Quality Management
Date: February 12, 2018
Subject: Cal MediConnect Quality Withhold Measures

The Quality Withhold Program of the IEHP DualChoice Cal MediConnect Plan has been updated for 2018 by CMS and the California Department of Health Care Services (DHCS). The goal of this statewide program is to ensure that Cal MediConnect Members receive high quality of care by providing a payment structure based on quality performance and quality improvement.

HOW THE PROGRAM WORKS

The state withholds a portion of the capitated rate paid to IEHP DualChoice each year of the Demonstration as shown below:

Calendar Year of Demonstration	Percent of Withholding
2015	1%
2016	2%
2017	4%
2018	4%

IEHP will receive Quality Withhold dollars back from the state when it meets the program goals. Once the reimbursements are received, IEHP will distribute funds to their IPA partners based on the IPA's performance. The reimbursement from the state to IEHP is based on a tiered scale:

Percent of Measures Met	Percent of Withholding IEHP Receives
0-19%	0%
20-39%	25%
40-59%	50%
60-79%	75%
80-100%	100%

IEHP receives a “pass” or “fail” score for each withhold measure if the IPAs:

- Meet the established benchmark measure
- Meet the established goal for closing the gap between their performance in the calendar year prior to the performance period
- Meet the established benchmark by a specified percentage

For most Cal MediConnect plans, a standard improvement percentage of 10% will be used when determining the gap closure target.

PAYMENT TO IPAs

For CY 2014, IEHP received Quality Withhold payment in January 2017 with the IPAs receiving reimbursement in April 2017. For CY 2015, IEHP recently received Quality Withhold payment in October 2017 with IPA reimbursement expected in February 2018. For CY 2016, IEHP expects to receive final reporting payment from the state in late 2018.

2016 Core Measures Results

Data Source	Measure Name	2016 Rate	2016 Benchmark	Goal Met
HEDIS [®] 2017	Plan all-cause readmissions (PCR) Re-admissions Rate	20.35%	NA	NA
	Plan all-cause readmissions (PCR) Observed-to-Expected Ratio	0.89	<1.0	Yes
	Controlling blood pressure (CBP)	62.75%	56%	Yes
	Follow-up after hospitalization for mental illness (FUH)	60.20%	56%	Yes
CAHPS [®] 2017	Annual Flu Vaccine	59.80%	69%	No
Star Rating 2016	Medication adherence for diabetes medications	71%	73%	No
Encounter Data 2016*	Encounter Data	44.67%	80% timely*	Yes

*For CY 2016, IEHP does not have a full year report from CMS. This rate is based on three quarters for 2016.

2016 California-Specific Measures Results

Data Source (State Defined)	Measure Name	2016 Rate	2016 Benchmark	Goal Met
Measure CA1.7*	Behavioral Health shared accountability process measure	NA	NA	NA
Measure CA4.1	Behavioral health shared accountability outcome measure	10.95%	<10.38%	No
Measure CA1.6	Documentation of Care Goals	71.78%	55%	Yes
Measure CA1.12	Interaction with Care Team	75.42%	78%	No

*This measure is applicable for DY 3 only

Demonstration Year 3 (2017) results are not available at the time of publication. IEHP will release the data once a determination is made.

Below is an overview of the current Core Measures IEHP reported to CMS and the Demonstration Year 4 (2018) Benchmarks:

- CW6 Plan all-cause readmissions (PCR)
Benchmark: O/E Ratio <1.0
- CW7 Annual Flu Vaccine
Benchmark: 69%
- CW8 Follow-up after hospitalization for mental illness (FUH)
Benchmark: 56%
- CW11 Controlling blood pressure (CBP)
Benchmark: 56%
- CW12 Medication adherence for diabetes medications
Benchmark: 73%
- CW13 Encounter Data
Benchmark: 80% timely (within 180 days)

Additionally, state-specific measures directly supplement the CMS Core Quality Withhold Measures. Listed below are the measures and the 2018 Benchmarks:

- CAW7 Behavioral health shared accountability outcome measure
Benchmark: 10% decrease from baseline
- CAW8 Documentation of Care Goals
Benchmark: 60%
- CAW9 Interaction with Care Team
Benchmark: 83%

For additional information regarding the Cal MediConnect Quality Withhold measures, please visit: <https://ww3.iehp.org/en/providers/> or email QualityPrograms@iehp.org

Thank you,



Genia Fick
Sr. Director of Quality Systems
Inland Empire Health Plan