

IE ♥ HP

Provider Secure Site Browser and Operating System Reference Manual

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How to Check for Operating System

What does your "Start" button look like?

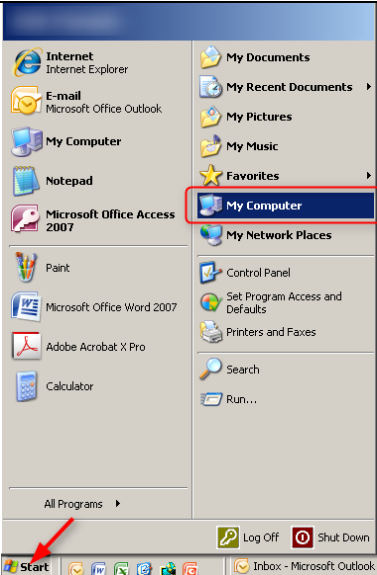
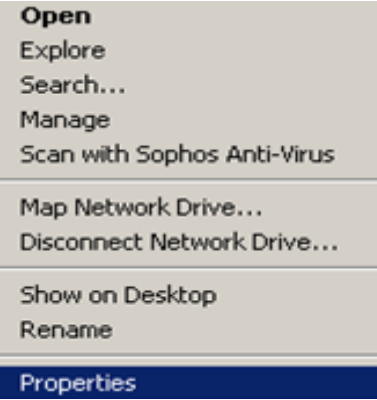


Use Option A

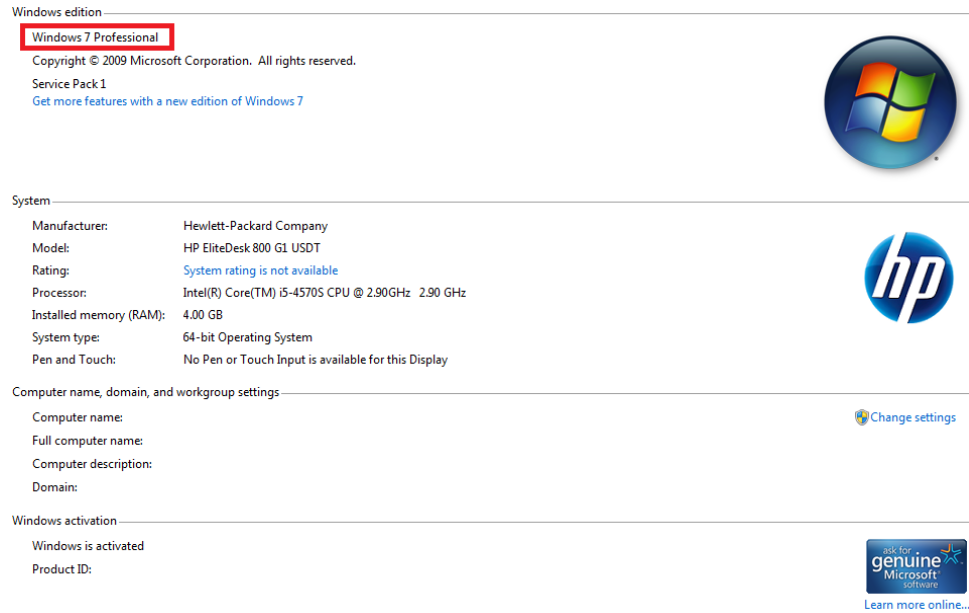


Use Option B

Option A

<ol style="list-style-type: none">1. Click on the "Start" button.2. Right-click on the "Computer" icon.	 <p>A screenshot of the Windows XP Start menu. The 'My Computer' icon is highlighted with a red box. A red arrow points to the 'Start' button in the taskbar at the bottom left.</p>
<ol style="list-style-type: none">3. Click "Properties."	 <p>A screenshot of the context menu for 'My Computer'. The 'Properties' option at the bottom is highlighted in blue.</p>

4. The exact version of your Windows operating system is displayed in the System window that appears.



Windows edition
Windows 7 Professional
Copyright © 2009 Microsoft Corporation. All rights reserved.
Service Pack 1
[Get more features with a new edition of Windows 7](#)

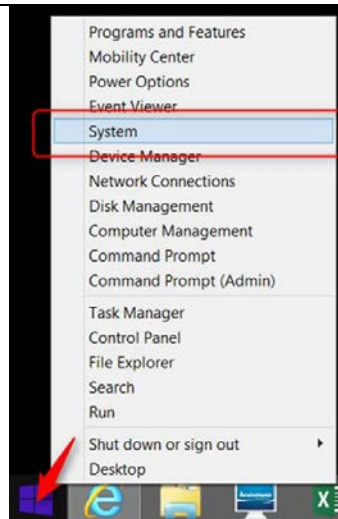
System
Manufacturer: Hewlett-Packard Company
Model: HP EliteDesk 800 G1 USDT
Rating: [System rating is not available](#)
Processor: Intel(R) Core(TM) i5-4570S CPU @ 2.90GHz 2.90 GHz
Installed memory (RAM): 4.00 GB
System type: 64-bit Operating System
Pen and Touch: No Pen or Touch Input is available for this Display

Computer name, domain, and workgroup settings
Computer name:
Full computer name:
Computer description:
Domain:
[Change settings](#)

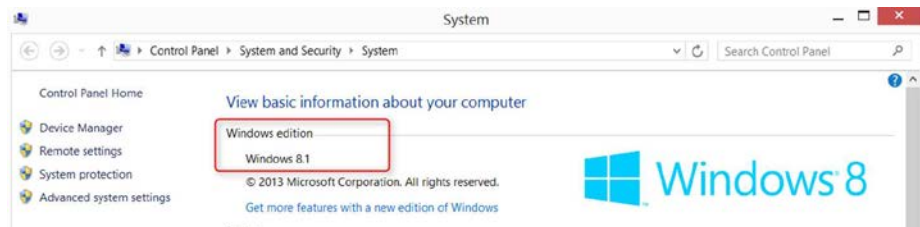
Windows activation
Windows is activated
Product ID:
[ask for genuine Microsoft software](#)
Learn more online...

Option B

1. **Right-click** on the Windows icon and click on "System."



2. The exact version of your Windows operating system is displayed in the System window that appears.



System
Control Panel Home
View basic information about your computer
Windows edition
Windows 8.1
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[Get more features with a new edition of Windows](#)

Windows 8

Note: These instructions do not apply to Mac computer products.


How to Check for Internet Explorer (IE) Browser Version

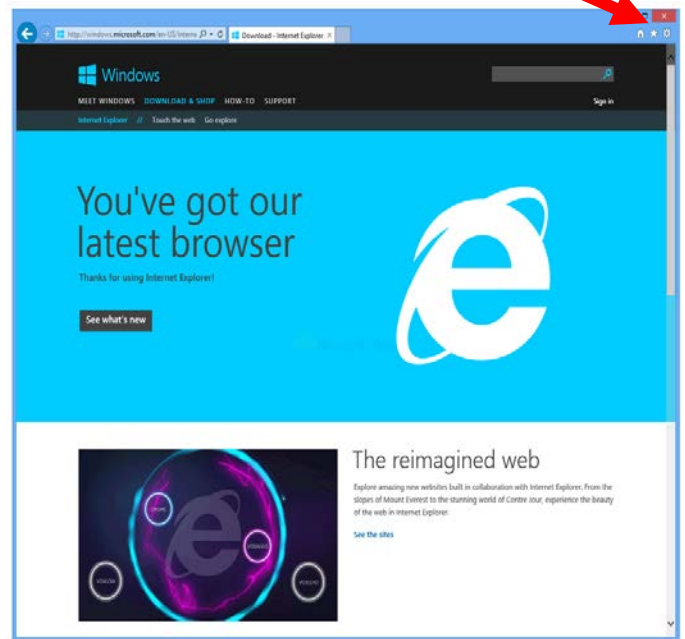
Option A

1. Open a IE browser
2. On the tool bar where you see File, Edit, View you should see the 'HELP' option. Click on 'HELP' and select from the drop down 'About Internet Explorer'. This should immediately provide you with a new window stating the current version.



Option B

1. Open a IE Browser
2. Click the **Tools** icon  located on the top right corner of the page.
3. Then click on **About Internet Explorer**. This should immediately provide you with a new window stating the current version.



Note: You may follow the same steps using the following icons on the drop down menu on the tool bar. These differ based on IE version.



Browser and Operating System Reference

The table below lists acceptable browser and operating systems compatible with the IEHP Provider Portal.

Operating System	Preferred Internet Browser
<ul style="list-style-type: none">• XP• Vista	<ul style="list-style-type: none">• Google Chrome (preferred)• Mozilla Firefox
<ul style="list-style-type: none">• Windows 7• Windows 8.1• Windows 10	<ul style="list-style-type: none">• Google Chrome (preferred)• Internet Explorer 11• Mozilla Firefox• Edge (<i>works with Windows 10 only</i>)
<ul style="list-style-type: none">• Mac – Apple OS X	<ul style="list-style-type: none">• Google Chrome (preferred)• Safari• Mozilla Firefox