California Department of Health Care Services

Managed Care Quality and Monitoring Division

July 1, 2022

Medical Record Review Tool

Health Plan:				Review Date:			
Site ID:	Site NPI:			Reviewer name/title:			
Address:				Reviewer name/title:			
City and Zip Code:				Reviewer name/title:			
				Reviewer name/title:			
Phone:	Fax:			Collaborating MCP(s)): 1		
					2		
No. of Physicians:	_			Contact person/title:			
	Provider N	ame		Credentials (MD, NP,	PA, CNM, LM) 1	NPI
Electronic Medical Record (I Paper/Hard Copy Medical Re	•		d Medical Record	s: Yes No	Number of R	ecords Reviewed:	
- проглама обружновник							
Visit Purpose)	Site-Specific (Certification(s)	Provider Ty	pe	Clinic	Туре
Initial Full Scope	Monitoring	AAAHC	JC	Family Practice	_ Internal Medicine	Primary Care	Community
Periodic Full Scope	Follow-up	CHDP	NCQA	General Practice	_ Pediatrics	Hospital	FQHC
Focused Review	Technical	CPSP	None	OB/GYN as PCP		Rural Health	Solo

AssistanceOther	Other	Certified Nurse Midwife	Group	Staff/Teaching
(type)		Licensed Midwife	Other (Type)	

ı	Medical Record S	Scores				Scoring Procedure		Compliance Rate
Note: When scoring for OB/C Preventive criteria for t		core the A	Adult or	Pediati	ric	Scoring is based on 10 medical records. 1) Add points given in each section.	Note:	Any section score of < 80% requires a CAP for the entire MRR, regardless of the Total
	Points possible	Yes Pts. Given	No's	N/A's	Section Score %	Add points given for all six (6) sections. Subtract "N/A" points (if any) from total points		MRR score.
I. Format	(8) x 10 = 80					possible to get "adjusted" total points possible. 4) Divide total points given by "adjusted" total		Exempted Pass: 90% or above:
II. Documentation	(8) x 10 = 90					points possible. 5) Multiply by 100 to determine compliance rate as		(Total score is ≥ 90% and all section scores are 80% or
III. Coordination of Care	(8) x 10 = 80					a percentage.		above)
IV. Pediatric Preventive	(34) x # of records					÷ = x 100 =%		Conditional Pass: 80-89%: (Total MRR is 80-89% <i>OR</i> Any
V. Adult Preventive	(30) x # of records					Points Total/ Decimal Compliance Given Adjusted Score Rate Pts. Poss.		section(s) score is < 80%) Fail: 79% and Below
VI. OB/CPSP Preventive	(59) x # of records					Note: Since Preventive Criteria have different points		CAP Required
	Points Possible	Yes Pts. Given	No's	N/A's		possible per type (Ped-34, Adult-30, OB/CPSP-59, the total points possible will differ from site to site, depending on the number of <i>types</i> of records that		Other follow-up
						are selected. The "No's" column <i>may</i> be used to help double-check math. The far-right Section Score % column may be used to determine if section is <80%.	Next I	Review Due:

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Medical Records Reference:

Medical Record	CIN	Age Year/Month	Gender	Member's MCP Enrollment Date	PCP's MCP Effective Date	On Site (x)	Remote Access (x)
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							

I.	Format Criteria RN/NP/MD/PA/CNM/LM												
Crit	eria met: Give one (1) point eria not met: 0 points eria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
	Individual Medical Record is established for each member.												
A.	Member identification is on each page.	1											
В.	Individual personal biographical information is documented.	1											
C.	Emergency "contact" is identified.	1											
D.	Medical records are maintained and organized.	1											
E.	Member's assigned and/or rendering primary care physician (PCP) is identified.	1											
F.	Primary language and linguistic service needs of non-or limited- English proficient (LEP) or hearing/speech-impaired persons are prominently noted.	1											
G.	Person or entity providing medical interpretation is identified.	1											
Н.	Signed Copy of the Notice of Privacy.	1											
Со	mments:	Yes											
		No											
		NA											

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II. Documentation Criteria ♠ ← RN/NP/MD/PA/CNM/LM												
Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. Allergies are prominently noted.	1											
B. Chronic problems and/or significant conditions are listed.	1											
C. Current continuous medications are listed.	1											
D. Appropriate consents are present:												
1) Release of Medical Records	1											
2) Informed Consent for invasive procedures	1											
E. Advance Health Care Directive Information is offered.	1											
F. All entries are signed, dated, and legible.	1											
G. Errors are corrected according to legal medical documentation standards.	1											
Comments:	Yes											
	No											
	N/A											

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III. Coordination of Care Criteria ∰ ─ RN/NP/MD/PA/CNM/LM												
Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. History of present illness or reason for visit is documented.	1											
B. Working diagnoses are consistent with findings.	1											
C. Treatment plans are consistent with diagnoses.	1											
D. Instruction for follow-up care is documented.	1											
E. Unresolved/continuing problems are addressed in subsequent visit(s).	1											
F. There is evidence of practitioner review of specialty/consult/referral reports and diagnostic test results.	1											
G. There is evidence of <i>follow-up</i> of specialty consult/referrals made, and results/reports of diagnostic tests, when appropriate	1											
H. Missed primary care appointments and outreach efforts/follow- up contacts are documented.	1											
Comments:	Yes											
	No											
	N/A											

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Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. Initial Health Assessment (IHA) Includes H&P and Individual Health Education Behavioral Assessment (IHEBA)												
1) Comprehensive History and Physical	1											
2) IHEBA	1											
B. Subsequent Comprehensive Health Assessment												
 Comprehensive History and Physical exam completed at age- appropriate frequency 	1											
2) Subsequent Periodic IHEBA	1											
C. Well-child visit												
1) Alcohol Use Disorder Screening and Behavioral Counseling	1											
2) Anemia Screening	1											
3) Anthropometric Measurements	1											
4) Anticipatory Guidance	1											
5) Autism Spectrum Disorder Screening	1											
6) Blood Lead Screening	1											
7) Blood Pressure Screening	1											
8) Dental/Oral Health Assessment	1											
a) Fluoride Supplementation	1											
b) Fluoride Varnish	1											
9) Depression Screening	1							_				

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IV. Pediatric Preventive Criteria NOTE: * denotes Pending AAP guidar	ice.											
Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
a) Suicide-Risk Screening*	1											
b) Maternal Depression Screening	1											
10) Developmental Disorder Screening	1											
11) Developmental Surveillance	1											
12) Drug Use Disorder Screening and Behavioral Counseling	1											
13) Dyslipidemia Screening	1											
14) Hearing Screening	1											
15) Hepatitis B Virus Infection Screening*	1											
16) Hepatitis C Virus Infection Screening	1											
17) Human Immunodeficiency Virus (HIV) Infection Screening	1											
18) Psychosocial/Behavioral Assessment	1											
19) Sexually Transmitted Infections (STIs) Screening and Counseling	1											
20) Sudden Cardiac Arrest and Sudden Cardiac Death Screening*	1											
21) Tobacco Use Screening, Prevention, and Cessation Services	1											
22) Tuberculosis Screening	1											
23) Vision Screening	1				_							
D. Childhood Immunizations												
Given according to Advisory Committee on Immunization Practices (ACIP) guidelines	1											
2) Vaccine administration documentation	1											

IV. Pediatric Preventive Criteria NOTE: * denotes Pending AAP	guidance.											
Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
3) Vaccine Information Statement (VIS) documentation	1											
Comments:	Yes											
	No											
	N/A											

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V. Adult Preventive Criteria												
Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. Initial Health Assessment (IHA): Includes H&P and Individual Health Education Behavioral Assessment (IHEBA)												
1) Comprehensive History and Physical	1											
2) IHEBA	1											
B. Periodic Health Evaluation according to most recent United States Preventive Services Taskforce (USPSTF) Guidelines												
 Comprehensive History and Physical Exam completed at age- appropriate frequency 	1											
2) Subsequent Periodic IHEBA	1											
C. Adult Preventive Care Screenings												
1) Abdominal Aneurysm Screening	1											
2) Alcohol Use Disorder Screening and Behavioral Counseling	1											
3) Breast Cancer Screening	1											
4) Cervical Cancer Screening	1											
5) Colorectal Cancer Screening	1											
6) Depression Screening	1											
7) Diabetic Screening	1											
a) Comprehensive Diabetic Care	1											
8) Drug Disorder Screening and Behavioral Counseling	1											
9) Dyslipidemia Screening	1											
10) Folic Acid Supplementation	1											
11) Hepatitis B Virus Screening	1											

Criteria met: Give one (1) point Criteria not met: 0 points	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
Criteria not applicable: N/A		#1	#2	#3	#4	#3	#6	#1	#0	#9	#10	
12) Hepatitis C Virus Screening	1											
13) High Blood Pressure Screening	1											
14) HIV Screening	1											
15) Intimate Partner Violence Screening for Women of Reproductive Age	1											
16) Lung Cancer Screening	1											
17) Obesity Screening and Counseling	1											
18) Osteoporosis Screening	1											
19) Sexually Transmitted Infection (STI) Screening and Counseling	1											
20) Skin Cancer Behavioral Counseling	1											
21) Tobacco Use Screening, Counseling, and Intervention	1											
22) Tuberculosis Screening	1											
D. Adult Immunizations												
1) Given according to ACIP guidelines	1											
2) Vaccine administration documentation	1											
3) Vaccine Information Statement (VIS) documentation	1											
Comments:	Yes											
	No											
	N/A											

VI. OB/CPSP Preventive Criteria

RN/NP/MD/PA/CNM/LM

♥② L/ RN/NP/MD/PA/CNIW/LIVI												
Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. Initial Comprehensive Prenatal Assessment (ICA)												
1) Initial prenatal visit	1											
2) Obstetrical and Medical History	1											
3) Physical Exam	1											
4) Dental Assessment	1											
5) Healthy Weight Gain and Behavior Counseling	1											
6) Lab tests												
a) Bacteriuria Screening	1											
b) Rh Incompatibility Screening	1											
c) Diabetes Screening	1											
d) Hepatitis B Virus Screening	1											
e) Hepatitis C Virus Screening	1											
f) Chlamydia Infection Screening	1											
g) Syphilis Infection Screening	1											
h) Gonorrhea Infection Screening	1											
i) Human Immunodeficiency Virus (HIV) Screening	1											
B. First Trimester Comprehensive Assessment												
1) Individualized Care Plan (ICP)	1											
2) Nutrition Assessment	1											

VI. OB/CPSP Preventive Criteria

	₹ I RN/NP/MD/PA/CNM/LM												
Criteria	met: Give one (1) point not met: 0 points	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
	not applicable: N/A												
3)	Psychosocial Assessment												
	a) Maternal Mental Health Screening	1											
	b) Social Needs Assessment	1											
	c) Substance Use Disorder	1											
4)	Breast Feeding and other Health Education Assessment	1											
5)	Preeclampsia Screening	1											
6)	Intimate Partner Violence Screening	1											
C. S	econd Trimester Comprehensive assessment												
1)	ICP	1											
2)	Nutrition Assessment	1											
3)	Psychosocial Assessment												
	a) Maternal Mental Health Screening	1											
	b) Social Needs Assessment	1											
	c) Substance Use Disorder Assessment	1											
4)	Breast Feeding and other Health Education Assessment	1											
5)	Preeclampsia Screening	1											
	a) Low Dose Aspirin	1											
6)	Intimate Partner Violence Screening	1											
7)	Diabetes Screening	1											

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VI. OB/CPSP Preventive Criteria

∰ ☐ RN/NP/MD/PA/CNM/LM												
Criteria met: Give one (1) point Criteria not met: 0 points	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
D. Third Trimester Comprehensive assessment												
1) ICP Update and Follow Up	1											
2) Nutrition Assessment	1											
3) Psychosocial Assessment												
a) Maternal Mental Health Screening	1											
b) Social Needs Assessment	1											
c) Substance Use Disorder Assessment	1											
4) Breastfeeding and other Health Education Assessment	1											
5) Preeclampsia Screening	1											
a) Low Dose Aspirin	1											
6) Intimate Partner Violence Screening	1											
7) Diabetic Screening	1											
8) Screening for Strep B	1											
9) Screening for Syphilis	1											
10) Tdap Immunization	1											
E. Prenatal care visit periodicity according to most recent American College of Obstetricians and Gynecologists (ACOG) standards	1											
F. Influenza Vaccine	1											
G. COVID Vaccine	1											

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Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
1											
1											
1											
1											
1											
1											
1											
1											
1											
1											
1											
Yes											
No											
N/A											
	1 1 1 1 1 1 1 1 1 1 1 Yes	#1 1 1 1 1 1 1 1 1 1 1 1 1	1	#1 #2 #3 1	#1 #2 #3 #4 1	1	#1 #2 #3 #4 #5 #6 1	#1 #2 #3 #4 #5 #6 #7 1	1 #2 #3 #4 #5 #6 #7 #8 1	1 #2 #3 #4 #5 #6 #7 #8 #9 1 <td< td=""><td>1 #1 #2 #3 #4 #5 #6 #7 #8 #9 #10 1 </td></td<>	1 #1 #2 #3 #4 #5 #6 #7 #8 #9 #10 1