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To: Medicare IPAs

From: IEHP – Delegation Oversight

Date: August 25, 2023

Subject: Correction: Continuity of Care- Notice of Authorization Letter Template

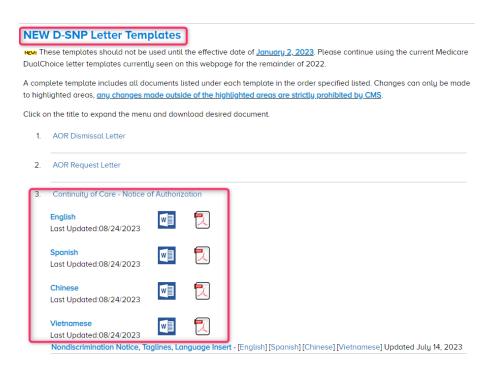
The Inland Empire Health Plan (IEHP) has made a correction to the communication, **Updated: Continuity of Care - Notice of Authorization Letter Template**, sent on August 16, 2023. There was an error found on the second page of the templates which stated one of three pages were available. However, the templates only had two pages visible.

Please note the following D-SNP Letter Templates were corrected:

• Continuity of Care - Notice of Authorization - English, Spanish, Chinese, Vietnamese

We require that the updated letter templates be incorporated into your workflows as soon as possible and will begin auditing implementation for letters dated as of <u>October 2, 2023.</u>

Letter templates can be found at IEHP website: www.iehp.org > Providers > Provider Resources > Forms > DSNP Letter Templates or click on the following link: IEHP - Provider Resources : Forms



If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org

As a reminder, all communications sent by IEHP can also be found on our website: www.iehp.org > Providers > Plan Updates > Correspondences