

We heal and inspire the human spirit.

Subject:	NEW: IPA Medical Record Validation Audit Notification
Date:	August 15, 2023
From:	Risk Coding & Analytics Department
To:	All Medi-Cal IPAs

Dear IPA Partner:

Inland Empire Health Plan (IEHP) appreciates our collaboration to deliver high quality and appropriate care to our Medi-Cal Members. In CY2023, DHCS moved away from the Rx only model (i.e., MRX Model) and adopted CDPS + Rx model to risk adjust the capitation rate for managed care organizations. Under the new CDPS + Rx model, both medical and pharmacy data are used for risk adjustment. IEHP would like to bring this to our IPAs' attention and work with IPAs to ensure the quality of medical record documentation.

IEHP Risk Coding & Analytics Team will initiate Annual IPA Medical Record Validation Audits of our Medi-Cal IPAs, beginning Q4 2023.

The upcoming audit will review 2023 dates of service for accuracy and completeness of coding practices, as well as proper documentation supporting codes submitted. This audit will assist as we work together to continuously improve data quality that will promote better patient care.

What are the next steps?

IEHP uses analysis of claims data to identify members with certain levels of suspected conditions and clinical quality opportunities. You will receive additional information your upcoming JOM with IEHP. Once targeted members are identified, you will receive a member list and instructions. We would greatly appreciate your full cooperation and active participation in this important Medi-Cal initiative.

How can I get more information?

IEHP greatly values our collaborative relationship with you. For more information, please send your inquiries to: <u>marty.reza@iehp.org</u>.

Thank you in advance for your partnership in caring for IEHP Medi-Cal Members.

As a reminder, all IEHP communications can be found at: $\underline{www.iehp.org} > Providers > Plan Updates > Correspondence.$