

We heal and inspire the human spirit.

To: All PCPs, Specialists, IPAS, and Behavioral Health Providers
From: IEHP - Community Supports Department
Date: June 29, 2023
Subject: Three (3) New Community Supports Available for Members on July 1, 2023!

Effective July 1, 2023, we are offering three (3) New Community Supports services for eligible Members. These services are available as medically appropriate, cost-effective alternatives to standard benefits.

The fourteen (14) Department of Health Care Services (DHCS) pre-approved Community Supports are:

3 NEW Services effective July 1, 2023:

- Day Habilitation Programs
- Respite Services
- Personal Care and Homemaker Services
- Housing Transition Navigation Services
- Housing Deposits
- Asthma Remediation
- Medically Supportive Food/Meals/Medically Tailored Meals

- Nursing Facility Transition/Diversion to Assisted Living Facilities
- Short-Term Post-Hospitalization Housing
- Home Modifications
- Sobering Centers (Riverside County)
- Housing Tenancy and Sustaining Services
- Recuperative Care
- Community Transition Services/Nursing Facility Transition to a Home

How do I Refer Members for Community Supports? Via the IEHP eAuth portal:

* Requ	Service Requested	×	
Membe	Service Search		
Name	Cardiology (Interventional)		Age: 16 years, 4
i danie.	Cardiology (Thoracic)		months, 12 days
Addres	Cardiology (Vascular)		Phone: (951) 552-5132
	Cardiology Electrophysiology		
IEHP II	Cardiovascular Disease M.D. Only	Medi-Cal: 3330A598606103	
	Cardiovascular Surgery		
LOB: N	Chiropractor	Group: RVC-MED	
	Community Based Adult Services		
Reques	Community Health Worker		
Name:	Community Supports Services Asthma Remediation Community Transition Services/Nursing Facility Transition To A Ho Home Modifications	Fax #: (951) 697-5687	
Addre	Housing Deposits Lip 92307		
Service Recurrence Reduction Residence Residence <thresidence< th=""> <thresidence< th=""> <thre< th=""><th></th></thre<></thresidence<></thresidence<>			
	Dermatology	-	
	ce Priority	Expedited Standard Pre	-Service Standard Post-Service
(Medi-Cal: Decision within 5 business days) (IEHP DualChoice: Decision within 5 business days, but no more than 14			
calendar days.)			
Appt D	Date: 1	MM/DD/YYYY]
Place	of Service:	Office	~
Service Information			
* Servi	ce Requested:	Search Service	٩

Use the secure IEHP Provider Portal to refer any Member, <u>including Members assigned to an IPA</u>, via eAuth: Referrals > Service Requested > Community Support Services (choose programs from the dropdown)

Members can also self-refer for Community Supports by calling Member Services at: (800) 440-IEHP (4347).

For detailed information about our Community Support services: <u>www.iehp.org</u> > For Providers > Special Programs > Community Supports

As a reminder, all communications sent by IEHP can also be found at: <u>www.iehp.org</u> > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347, or email <u>ProviderServices@iehp.org.</u>