



**REGULAR MEETING OF THE GOVERNING BOARD
OF THE
INLAND EMPIRE HEALTH PLAN**

September 11, 2023 - 9:00 AM

Board Report #341

**Dr. Bradley P Gilbert Center for Learning and Innovation
9500 Cleveland Avenue - Board Room
Rancho Cucamonga, CA 91730**

If disability-related accommodations are needed to participate in this meeting, please contact Board Services at (909) 296-0948 during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.)

PUBLIC COMMENT AT INLAND EMPIRE HEALTH PLAN GOVERNING BOARD MEETINGS:

The meeting of the Inland Empire Health Plan Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction. Requests to address the Board must be submitted in person to the Secretary of the Governing Board prior to the start of the meeting and indicate any contributions in excess of \$250.00 made by them or their organization in the past twelve (12) months to any IEHP Governing Board member as well as the name of the Governing Board member who received contribution. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above, IEHP main offices at 10801 6th Street, Suite 120, Rancho Cucamonga, CA 91730 and online at <http://www.iehp.org>.

Any member of the public may observe the scheduled proceedings by using the information listed below

<https://youtube.com/live/U3qdqreF7Vk?feature=share>

AGENDA

- I. Call to Order
- II. Pledge of Allegiance
- III. Roll Call
- IV. Changes to the Agenda
- V. Public Comments on Matters on the Agenda
- VI. Conflict of Interest Disclosure:
- VII. Adopt and Approve of the Meeting Minutes from the August 14, 2023 Regular Meeting of the Governing Board of the Inland Empire Health Plan and IEHP Health Access

VIII. IEHP

CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

1. 2023 Second Quarter Review of the IEHP Compliance Program
2. Approve the Memorandum of Understanding with Loma Linda University, School of Public Health
3. Ratify and Approve the Memorandum of Understanding with Cal Baptist University

FINANCE DEPARTMENT (Keenan Freeman)

4. Approve the Termination of the eZIQC Contract with Horizons Construction Co. Int'l, Inc. and Award the Public Works Contract to Mackone Development, Inc.
5. Delegation of Authority to Approve the new Insurance Policy Procurement and Signatory Authority to execute the policy documents

HEALTH SERVICES DEPARTMENT (Takashi Wada, M.D.)

6. Approve the Subordination Agreement with Desert Haven Victorville, LP and the California Housing Finance Agency

INFORMATION TECHNOLOGY DEPARTMENT (Vinil Devabhaktuni)

7. Approve the Statement of Work with Planview, Inc. and Delegation of Authority to Execute Subsequent Contractual Documents with Planview, Inc. and/or SHI International
8. Delegation of Authority to Approve the Seventh Amendment to the Encoder Pro Suite License and Maintenance Agreement with Optum360, LLC.
9. Delegation of Authority to Approve an Ordering Document with Oracle America Inc.
10. Delegation of Authority to Approve Amendment 8 to the Master Subscription Agreement with MedHOK, Inc.
11. Approve the Award of Request For Proposal #23-04999 For Medi-Cal And Dualchoice ID Card Print and Fulfillment Services to, and Delegation of Authority to Approve the Contractual Documents with, Zelis Healthcare, LLC.

AGENDA

QUALITY DEPARTMENT (Edward Juhn, M.D.)

12. Approve the 2023 Culturally and Linguistically Appropriate Services Program Description and Workplan
13. Approve the Award of Request for Proposal #23-04826 to, and Delegation of Authority to Approve a Professional Services Agreement with, Press Ganey, Associates, LLC.

PROVIDER NETWORK DEPARTMENT (Keenan Freeman)

14. Ratify and Approve the Twelfth Amendment to the Hospital Per Diem Agreement with Veritas Health Services, Inc. dba Chino Valley Medical Center – *Chino*
15. Ratify and Approve the Fortieth Amendment to the Hospital Per Diem Agreement with Riverside University Health System Medical Center – *Riverside*
16. Ratify and Approve the Ancillary Provider Agreement with Young Scholars for Academic Empowerment dba Truevolution Inc. – *Riverside*
17. Ratify and Approve the Funding Agreement with Ridgecrest Regional Hospital – *Ridgecrest*
18. Approval of the Standard Templates
 - 1) Master Enhancement Care Management Provider Agreement - All LOBs
 - 2) Master Transportation Agreement
19. Approval of the Evergreen Contracts
 - 1) Subhi Ghani Sharif dba Sharif Family Practice - Capitated Primary Care Provider Agreement (Medicare Only) – Hemet
 - 2) El Mirador Medical Plaza Pharmacy Inc dba Desert Hospital Outpatient Pharmacy- Ancillary Agreement – Palm Springs
 - 3) Inland Pharmacy Inc dba Inland Pharmacy- Ancillary Agreement – Hemet
 - 4) Seventh Day Adventists Loma Linda University Medical Center dba Loma Linda University Faculty Pharmacy - Ancillary Agreement – Beaumont
 - 5) Keck Medical Center of USC dba USC Kenneth Norris Jr Hospital - Hospital Per Diem Agreement – Los Angeles
 - 6) Keck Medical Center of USC dba Keck Hospital of USC - Hospital Per Diem Agreement - Los Angeles
 - 7) Galen Inpatient Physicians PC - Hospitalist Agreement – Modesto
 - 8) Jess Ranch Healthcare LLC dba Apple Valley Care Center - Skilled Nursing Facility Provider Agreement – Apple Valley
 - 9) Grand Terrace Health Inc dba Grand Terrace Care Center - Skilled Nursing Facility Provider Agreement – Grand Terrace
 - 10) Palm Springs Operating Company LP – dba Palm Springs Healthcare & Rehabilitation Center - Skilled Nursing Facility Provider Agreement – Palm Springs
 - 11) Chorng Lii Hwang- Admitter Agreement – Indio

- 12) ProtoScript Pharmaceuticals Inc dba PSP Homecare - Ancillary Agreement Provider Agreement – Ontario
- 13) Corazon Counseling Service - Behavioral Health Participating Provider Agreement – Riverside
- 14) Hortencia Diaz dba Toltec Therapy Services - Behavioral Health Participating Provider Agreement – La Quinta
- 15) Karen Brown MacKenzie dba Haven Psychological Associates - Behavioral Health Participating Provider Agreement – Rancho Cucamonga
- 16) Kathleen Duncan - Behavioral Health Participating Provider Agreement – Temecula
- 17) Kimberly A Gaines - Behavioral Health Participating Provider Agreement – Murrieta
- 18) Lorna Trinh - Behavioral Health Participating Provider Agreement – Redlands
- 19) Marsha Carol Porshin - Behavioral Health Participating Provider Agreement – Rancho Cucamonga
- 20) Scott Donovan - Behavioral Health Participating Provider Agreement – Apple Valley
- 21) Susan Lynn Pavone - Behavioral Health Participating Provider Agreement – Rancho Cucamonga
- 22) Tracie Yonkman dba Tracie Yonkman LMFT - Behavioral Health Participating Provider Agreement – Redlands
- 23) Aspen Pediatric Clinic Inc - Capitated Primary Care Provider Agreement (Excluding Medicare) – Victorville
- 24) Central Pediatrics Medical Group - Capitated Primary Care Provider Agreement (Excluding Medicare) – Chino
- 25) James J Wu MD dba James J Wu Medical Corporation - Capitated Primary Care Provider Agreement (Excluding Medicare) – Pomona
- 26) Syed F Azam Medical Associates Inc dba Indus Medical Associates - Fee-For-Service Primary Care Provider Agreement – Rancho Mirage
- 27) Aruna Gupta MD A Professional Corporation - Participating Provider Agreement - Specialist – Riverside
- 28) Jun R Chiong MD MPH Inc - Participating Provider Agreement - Specialist – Redlands
- 29) Kathleen K Jones MD dba Kathleen K Jones MD - Participating Provider Agreement - Specialist – Apple Valley
- 30) Neeru Agarwal DO dba Dr Neeru Agarwal DO LLC - Participating Provider Agreement - Specialist – Palm Springs
- 31) SCB Eye Inc Eye Consultants of Southern California - Participating Provider Agreement - Specialist – Redlands
- 32) West Coast Spine Restoration Center - Participating Provider Agreement - Specialist – Riverside
- 33) Jeannie Situ OD Inc - Participating Provider Agreement - Vision (Exam Only) – Corona
- 34) Karen Wu dba Dr Karen Wu OD - Participating Provider Agreement - Vision (Exam Only) – Riverside

POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS

ADMINISTRATION (Jarrod McNaughton)

20. Chief Executive Officer Update

FINANCE DEPARTMENT (Keenan Freeman)

21. Review of the Monthly Financials

IX. IEHP Health Access – *No Business*

X. Comments from the Public on Matters not on the Agenda

XI. Board Member Comments

XII. Closed Session

1. With respect to every item of business to be discussed in closed session pursuant to California Government Code Section 54957 (b) (1):

A. PUBLIC EMPLOYEE PERFORMANCE EVALUATION:

Title: Chief Executive Officer of the Inland Empire Health Plan

XIII. Adjournment

The next meeting of the IEHP Governing Board will be held on Tuesday, October, 10, 2023 at Inland Empire Health Plan.