



**REGULAR MEETING OF THE GOVERNING BOARD
OF THE
INLAND EMPIRE HEALTH PLAN**

April 8, 2024 - 9:00 AM

Board Report #347

**Dr. Bradley P Gilbert Center for Learning and Innovation
9500 Cleveland Avenue - Board Room
Rancho Cucamonga, CA 91730**

If disability-related accommodations are needed to participate in this meeting, please contact Annette Taylor, Secretary to the IEHP Governing Board at (909) 296-3584 during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.)

PUBLIC COMMENT AT INLAND EMPIRE HEALTH PLAN GOVERNING BOARD MEETINGS:

The meeting of the Inland Empire Health Plan Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction. Requests to address the Board must be submitted in person to the Secretary of the Governing Board prior to the start of the meeting and indicate any contributions in excess of \$250.00 made by them or their organization in the past twelve (12) months to any IEHP Governing Board member as well as the name of the Governing Board member who received contribution. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above, IEHP main offices at 10801 6th Street, Suite 120, Rancho Cucamonga, CA 91730 and online at <http://www.iehp.org>.

Any member of the public may observe the scheduled proceedings by using the information listed below

<https://youtube.com/live/qBp5AZjthRY?feature=share>

AGENDA

- I. Call to Order
- II. Pledge of Allegiance
- III. Roll Call
- IV. Changes to the Agenda
- V. Public Comments on Matters on the Agenda
- VI. Conflict of Interest Disclosure
- VII. Adopt and Approve of the Meeting Minutes from the February 5, 2024 Regular Meeting of the Governing Board of the Inland Empire Health Plan

VIII. CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

1. 2023 Fourth Quarter Review of the IEHP Compliance Program
2. Ratify and Approve Amendment 1 to the Local Initiative Primary Contract (#23-30225) with the California Department of Health Care Services
3. Ratify and Approve Amendment 1 to the Local Initiative Secondary Contract (#23-30257) with the California Department of Health Care Services
4. Delegation of Authority to enter into Funding Agreements with IEHP Network Providers
5. Delegation of Authority to Approve and Execute the Enhanced Care Management Provider Agreement with IEHP Health Access

FINANCE DEPARTMENT (Keenan Freeman)

6. Approve the Second Amendment to the Funding Agreement with the IEHP Foundation
7. Approve the Bill of Sale and Grant of Easement with Frontier California Inc. and Delegate Signing Authority to the Chief Executive Officer
8. Ratify and Approve the Fourth and Fifth Amendments to the Professions Services Agreement with Deloitte Consulting, LLC.
9. Ratify and Approve the Fourth Amendment to the Professional Services Agreement with Conduent Credit Balance Solutions, L.L.C. f/k/a CDR Associates, L.L.C.
10. Ratify and Approve the Third Amendment to the Professional Services Agreement with OptumInsight, Inc.
11. Approve the Award of Request For Bid #24-05509 to, and Delegation of Authority to Approve the Public Works Contract with, CABD Construction Inc.
12. Approve the Award of Request for Bid #24-05480 to, and Delegation of Authority to Approve the Public Works Contract with, Angeles Contractor Inc.

HEALTH SERVICES DEPARTMENT (Takashi Wada, M.D.)

13. Approve the Professional Services Agreement with the County of Riverside and approve the receipt of funding from Riverside University Health System - Public Health
14. Approve the Eighth Amendment to the Professional Services Agreement with Freed Associates

15. Approve the Third Amendment to the Professional Services Agreement with Hanna Interpreting Services LLC
16. Approve the Memorandum of Understanding with the San Bernardino County Department of Aging and Adult Services
17. Ratify and Approve the Memorandum of Understanding with Riverside County Department of Public Social Services

INFORMATION TECHNOLOGY DEPARTMENT (Vinil Devabhaktuni)

18. Approve the Fourteenth Amendment to the Master License and Software Agreement with Edifecs Inc.
19. Delegation of Authority to Approve the Professional Services Agreement with Imagenet, LLC
20. Approve Additional Funding and Delegation of Authority to Approve Contractual Documents Related to the Professional Service Agreement with Office Ally, LLC.
21. Delegation of Authority to Execute an Ordering Document and Cloud Services Agreement with Oracle America Inc.

OPERATIONS DEPARTMENT (Susie White)

22. Ratify and Approve the Data Use Agreement with Hospital Quality Institute
23. Approve the Funding Agreement with Providence Healthcare Partners, Inc.

QUALITY DEPARTMENT (Edward Juhn, M.D.)

24. Approve The Sixth Amendment to the Professional Services Agreement with Tenfold Health
25. Approve the Funding Agreement with DAP Health, Inc.
26. Approve The 2024 Culturally & Linguistically Appropriate Services Program Description and Culturally & Linguistically Appropriate Services Workplan
27. Approve the Funding Increase with the National Committee for Quality Assurance

PROVIDER CONTRACTING DEPARTMENT (Susie White)

28. Ratify and Approve the Ancillary Provider Agreement with KCI USA, Inc. dba 3M Medical Solutions – Multiple Locations
29. Ratify and Approve the Tenth Amendment to the Hospital Per Diem Agreement with San Bernardino County on Behalf of Arrowhead Regional Medical Center – Colton
30. Ratify and Approve the Agreement to Reinstate, Amend and Extend the Hospital Per Diem Agreement for Behavioral Health Services with Aurora Charter Oak Los Angeles, LLC – Los Angeles
31. Ratify and Approve the Fourteenth Amendment to the Hospital Per Diem Agreement with Veritas Health Services Inc. dba Chino Valley Medical Center – Chino
32. Ratify and Approve the Second Amendment to the Hospital Per Diem Agreement with KND Development 52, LLC dba Kindred Hospital Baldwin Park – Baldwin Park
33. Ratify and Approve the Second Amendment to the Hospital Per Diem Agreement with KND Development 53, LLC dba Kindred Hospital South Bay – Gardena
34. Ratify and Approve the Second Amendment to the Hospital Per Diem Agreement with KND Development 54, LLC dba Kindred Hospital Riverside - Perris
35. Ratify and Approve the Second Amendment to the Hospital Per Diem Agreement with KND Development 55, LLC dba Kindred Hospital Rancho – Rancho Cucamonga
36. Ratify and Approve the Second Amendment to the Hospital Per Diem Agreement with KND Real Estate 40 LLC dba Kindred Hospital Paramount – Paramount
37. Ratify and Approve the Sixth Amendment to the Capitated IPA Agreement with Physicians Health Network- Chino
38. Ratify and Approve the Tenth Amendment to the Letter of Agreement with Rady Children’s Hospital-San Diego and Rady Children’s Hospital-San Diego dba Rady Children’s Specialists of San Diego, A Medical Foundation – San Diego
39. Ratify and Approve the Forty-First Amendment to the Hospital Per Diem Agreement with Riverside University Health System Medical Center – Moreno Valley
40. Ratify and Approve the Enhancement Care Management Provider Agreement with SAC Health System – Multiple Locations
41. Ratify and Approve the Second Amendment to the Hospital Per Diem Agreement with Southern California Specialty Care, LLC – Multiple Locations

42. Ratify and Approve the Second Amendment to the Hospital Per Diem Agreement with THC – Orange County, LLC – Multiple Locations
43. Ratify and Approval of the Standard Templates
 - 1) Skilled Nursing Facility Provider Agreement – All Lines of Business
 - 2) Skilled Nursing Facility Attachment B – All Lines of Business
 - 3) Skilled Nursing Facility Provider Intermediate Care Facility Agreement DD – Excluding Medicare
 - 4) Skilled Nursing Facility Attachment B – Excluding Medicare
44. Approval of the Evergreen Contracts
 - 1) Citrus Valley Medical Associates Inc dba Norco Medical Group - Participating Provider Agreement – Specialist – Corona
 - 2) Care Dimensions of the Desert LLC - Ancillary Agreement – Palm Desert
 - 3) Global Transitional Care Inc - Participating Provider Agreement – Specialist – Costa Mesa
 - 4) Freedom Properties Hemet LLC dba The Village HealthCare Center - Skilled Nursing Facility Provider Agreement – SNF – Hemet
 - 5) Anoop Maheshwari MD Professional Corp - Participating Provider Agreement – Specialist – Corona
 - 6) FJS Hearing Professionals dba Miracle Ear – Ancillary Agreement – Riverside
 - 7) Anthony Benigno dba Anthony Benigno PsyD Psychological Services PC - Participating Provider Agreement - Behavioral Health – Rancho Cucamonga
 - 8) Arlene Castillo - Participating Provider Agreement - Behavioral Health – Rancho Cucamonga
 - 9) Jana E Harber dba Rites of Passage Counseling - Participating Provider Agreement - Behavioral Health – Norco
 - 10) Julio Grova dba La Sierra Counseling - Participating Provider Agreement - Behavioral Health – Riverside
 - 11) Kara Wahlin – dba Kara Wahlin Counseling Services – Participating Provider Agreement - Behavioral Health – Palm Desert
 - 12) Kenneth A Olson - Participating Provider Agreement - Behavioral Health - Norco
 - 13) Molly Roha-Fuentes dba Molly Roha-Fuentes LMFT - Participating Provider Agreement - Behavioral Health – Rancho Cucamonga
 - 14) Rachel Lopes - Participating Provider Agreement - Behavioral Health – Temecula
 - 15) Reset Counseling Services Marriage and Family Therapy - A Professional Corporation - Participating Provider Agreement - Behavioral Health – Murrieta
 - 16) German E Crisol MD Inc - Capitated Primary Care Provider Agreement (Medicare Only) - Riverside
 - 17) La Sierra Medical Corporation- Capitated Primary Care Provider Agreement (Medicare Only) - Riverside
 - 18) Kamran Qureshi MD Inc- Capitated Primary Care Provider Agreement (Excluding Medicare) - Hemet
 - 19) Barbara Amajoyi dba Heart Wellness Clinic - Fee-For-Service Primary Care Provider Agreement – Rancho Cucamonga
 - 20) Keen Medical Group - Fee-For-Service Primary Care Provider Agreement – Hesperia

- 21) Shaping Pathways - Participating Provider Agreement - QASP – Riverside
- 22) Meadows Ridge Care Center LLC dba Meadows Ridge Care Center - Skilled Nursing Facility Provider Agreement- SNF – Colton
- 23) Antoine J Elhajjar MD Inc dba Desert Neurology & Sleep – Participating Provider Agreement - Specialist – La Quinta
- 24) John Liquete MD Inc - Participating Provider Agreement – Specialist – Moreno Valley
- 25) United Therapy Network Inc - Participating Provider Agreement – Specialist – West Covina
- 26) California Laser Eye Associates - Participating Provider Agreement – Vision – Chino
- 27) Haleh Guilak dba Haleh Guilak OD Inc - Participating Provider Agreement – Vision – San Jacinto
- 28) Neighborhood Healthcare - Participating Provider Agreement - Behavioral Health - Hemet
- 29) Amery Consulting Inc dba Pro Sleep Care- Ancillary Agreement – Palm Desert
- 30) Cal Med ASC LLC - Ancillary Agreement – Colton
- 31) GOGO Medical Transport Inc dba GOGO Medical Transport - Transportation Agreement – Rancho Cucamonga
- 32) Merit Home Health Services Inc - Ancillary Agreement – Colton
- 33) Neelam Gupta MD Inc dba Hemacinto Sleep - Ancillary Agreement – San Jacinto
- 34) PRN Medical Services LLC dba Symbius Medical LLC - Ancillary Agreement – Phoenix
- 35) Carolyn C Mason dba Carolyn Mason MA LMFT - Participating Provider Agreement - Behavioral Health – Rancho Cucamonga
- 36) Griselda Engelauf Gonzalez dba New Beginning Family Therapy Services - Participating Provider Agreement - Behavioral Health – Riverside
- 37) Ilese Buchanan dba Buchanan Counseling Services - Participating Provider Agreement - Behavioral Health – Riverside
- 38) Kathy A Pauley dba Kathy Pauley LMFT - Participating Provider Agreement - Behavioral Health – Temecula
- 39) Leticia J Walton dba Leticia Walton - Participating Provider Agreement - Behavioral Health – Rancho Cucamonga
- 40) Rosa Elia Gomez dba Dr Rosa E Gomez LCSW - Participating Provider Agreement - Behavioral Health – San Bernardino
- 41) Sahar Asadinik - Participating Provider Agreement - Behavioral Health – Corona
- 42) Walter Robert Taylor - Participating Provider Agreement - Behavioral Health – Ontario
- 43) Betina Greer MD Inc - Capitated Primary Care Provider Agreement – Riverside
- 44) Universal Multi Specialty Medical Group dba Universal Multi Specialty Medical Group - Capitated Primary Care Provider Agreement – Ontario
- 45) Bolivar Family Medical Clinic Inc - Capitated Primary Care Provider Agreement (Medicare Only) – Riverside
- 46) Kids 1st Pediatrics Inc - Capitated Primary Care Provider Agreement (Excluding Medicare) – Apple Valley
- 47) A2Z Behavioral Interventions & Services - Participating Provider Agreement – QASP- Orange

- 48) Collaborative Autism Management Programs Inc - Participating Provider Agreement – QASP – Victorville
- 49) Hope Speech and Language Therapy Inc - Participating Provider Agreement – QASP – Murrieta
- 50) Frederick Eko MD Inc dba Eko Plastic Surgery - Participating Provider Agreement – Specialist – Palm Desert
- 51) GenesisCare USA of California a Medical Corporation - Participating Provider Agreement – Specialist – Rancho Mirage
- 52) Mohammad R Khayali MD PC - Participating Provider Agreement – Specialist
- 53) New Life Medical Associates Inc - Participating Provider Agreement – Specialist – Apple Valley
- 54) Pain Rehabilitation and Critical Care Medical Group Inc - Participating Provider Agreement – Specialist – Colton
- 55) The Diet Duchess LLC - Participating Provider Agreement – Specialist – Riverside
- 56) Desert Valley Medical Group Inc - Urgent Care Provider Agreement – Victorville
- 57) Paul M Adams OD dba Inland Empire Optometry - Participating Provider Agreement – Vision – San Bernardino

IX. POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS

ADMINISTRATION (Jarrod McNaughton)

- 45. Chief Executive Officer Update
- 46. Approve the Funding Agreement for IEHP Foundation's Blue Zones Project

FINANCE DEPARTMENT (Keenan Freeman)

- 47. Review of the Monthly Financials
- 48. Calendar Year 2023 - Year End Update

OPERATIONS DEPARTMENT (Susie White)

- 49. 2023 Grievance and Appeals Annual Study
- 50. 2023 Provider Experience Annual Study Results

X. Comments from the Public on Matters not on the Agenda

XI. Board Member Comments

AGENDA

XII. Closed Session

1. Conference with Legal Counsel—Anticipated Litigation: Significant exposure to litigation pursuant to subdivision (d)(2) of Government Code Section 54956.9:
 - a. One potential case

XIII. Adjournment

The next meeting of the IEHP Governing Board will be held on May 13, 2024 at the Inland Empire Health Plan