



To: IEHP- Global Quality P4P IPA and PCP Participants
From: IEHP – Provider Relations
Date: April 22, 2020
Subject: **COVID-19 Impact to 2020 Well-Child Visit (Preventive Services)**

In response to the current federal, state, and local recommendations to reduce potential exposure to COVID-19, Inland Empire Health Plan (IEHP) has adjusted preventive screening guidance during this time. In support of maintaining a safe care delivery model, IEHP has approved the use of Telehealth to support needed preventive care services, as outlined below. This guidance is provided to support our Providers' continued efforts to offer needed preventive care services while also ensuring safety of our Providers and Members.

Well-Child Visit Guidance for children and adolescents ages 2 and older.

Components to be offered **via Telehealth Visit by PCPs:**

- Visual Physical Exam
- Physical Development
- Health Education/Anticipatory Guidance
- Nutrition Counseling
- BMI Assessment
- ACEs Screening
- Health History
- Mental Development
- Age-appropriate SHA/IHEBA
- Exercise Counseling
- Developmental Screening

Physical Exam will need to be offered via Face-to-Face visit by PCP later in the year

- Must be provided by December 31, 2020
- Plan for follow up physical exam should be noted in the patient's medical record as part of the telehealth visit

NOTE: For children under the age of 2 years, face-to-face visits are recommended to support the continued provision of needed immunizations for this age group. Other immunization needs should be assessed at the patient level and offered via face-to-face visit only.

The coding and billing guidance noted below supports Providers’ efforts to maximize current quality improvement incentive programs including: Global Quality P4P, DHCS Value Based Payment Program, and the DHCS Proposition 56 payments.

Coding Guidelines for Well-Child Visits offered via Telehealth

Components	Billing		Place of		ICD-10 Codes	Programs
	Instruction	CPT Code	Modifier	Service		
Offered during Telehealth visit (ages 2 and older)	<i>MUST note in patient medical record follow up plan for physical exam</i>					
Visual Physical Exam	Must bill with POS = 11 or 02 AND Modifier = 95	99381-99385, 99391-99395	95	11 or 02	code as appropriate	WCV component
Health History					code as appropriate	WCV component
Physical Development					code as appropriate	WCV component
Mental Development					code as appropriate	WCV component
Health Education / Anticipatory Guidance					code as appropriate	WCV component
Age-appropriate IHEBA/SHA Assessment					code as appropriate	WCV component
Nutrition Counseling (WCC)					Z71.3	Global Quality P4P
Exercise Counseling (WCC)					Z71.82	Global Quality P4P
BMI Assessment (WCC)					Z68.51; Z68.52; Z68.53; Z68.54	Global Quality P4P
ACEs Screening					G9919 or G9920	code as appropriate
Developmental Screening	96110	code as appropriate	DHCS Prop 56			
Offered during Face-to-Face Visit						
Physical Exam to complete WCV - <u>must be completed by Dec 31, 2020</u> in order to complete WCV requirements	Must bill with POS = 11 AND No Modifier DO NOT BILL AS TELEHEALTH	99381-99385, 99391-99395	-	11	Z00.00; Z00.01; Z00.121; Z00.129; Z00.8	Global Quality P4P - Well-Child Measures; DHCS Value Based Payments Program

IEHP continues to encourage Providers to adhere to the latest CDC guidelines for patient care during the COVID-19 pandemic.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:
www.iehp.org > For Providers> Plan Updates> Correspondence **or**
www.iehp.org > For Providers> Plan Updates> Coronavirus (COVID-19) Advisory.

Thank you for your continued partnership in providing quality healthcare to IEHP’s Members. If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or email IEHP’s Quality Systems Department at QualityPrograms@iehp.org .