



To: IEHP- GQ P4P IPA Participants, Medi-Cal PCPs & Medi-Cal IPAs
From: IEHP – Provider Relations
Date: April 2, 2020
Subject: COVID-19 Impact to 2020 Global Quality P4P Program

In support of federal, state, and local recommendations to reduce potential exposure to COVID-19, IEHP has created the following guidance to address Providers’ questions around providing Global Quality P4P services to IEHP Members during this unprecedented time. Please note that IEHP will assess the COVID-19 impact to population targets/goals for the 2020 measurement year and will share those updates at a later time. IEHP’s main goal is to be flexible and relieve burden on our health care system so that healthcare professionals can focus on COVID-19.

IEHP encourages all Providers to adhere to the latest CDC guidelines for patient care and stay connected on the latest updates posted on IEHP’s website:
www.iehp.org > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory.

Please note: The guidance in the following table does not replace the Provider’s responsibility in clinical decision-making for an individual patient. The decision regarding whether a telehealth visit is clinically appropriate and safe in place of an in-office visit is ultimately at the Provider’s discretion and must be based on the clinical judgement of the Provider. This includes assessing the clinical need for a physical examination or the assessment of vital signs.

GQ P4P Measure Name	COVID-19 Guidance
Comprehensive Diabetes Care - HbA1c Control <8	Delay non-urgent/routine testing at this time.
Controlling Blood Pressure	Remote patient monitoring allowed. Remote patient monitoring is the collection of physiologic data (for example, blood pressure) digitally stored and/or transmitted by the patient or caregiver or both. For more information on Remote Patient Monitoring for blood pressure see the American Heart Association article attached. Use CPT code: 99091 <u>in addition</u> to BP results codes noted in Program Guide for measure.

GQ P4P Measure Name	COVID-19 Guidance
Post Discharge Follow Up	Telehealth visits may be used to meet this measure if determined by the Provider to be clinically appropriate. Bill using Place of Service code: 02 and Modifier 95 <u>in addition</u> to codes noted in Program Guide for measure.
Screening for Clinical Depression in Primary Care	Telehealth visits may be used to meet this measure if determined by the Provider to be clinically appropriate. Bill using Place of Service code: 02 and Modifier 95 <u>in addition</u> to codes noted in Program Guide for measure
Breast Cancer Screening	Delay non-urgent/routine testing at this time. Schedule for a later date
Cervical Cancer Screening	Delay non-urgent/routine testing at this time. Schedule for a later date
Chlamydia Screening in Women	Delay non-urgent/routine testing at this time. Schedule for a later date
Timeliness of Prenatal Care	Follow latest ACOG recommendations: https://www.acog.org/clinical-information/physician-faqs/covid-19-faqs-for-ob-gyns-obstetrics . Patient–physician discussion regarding a plan for alternate prenatal care in the setting of the COVID-19 pandemic should be documented in the medical record. Patient-level determinations should be made
Adolescent Well-Care Visits Well-Child Visits 3-6 Years of Life	Telehealth visits may NOT be used to meet this measure. Reschedule well-visits for those in middle childhood and adolescence to a later date. Keep a list of rescheduled appointments to facilitate patient recall later
Childhood Immunizations - Combo 10	Prioritized measure. See DHCS recommendations for office practices/protocols to keep 0-24-month-old children up to date on immunization schedule. See attached document from California Vaccines for Children (VFC) program on latest recommendations.
Immunizations for Adolescents - Combo 2	Telehealth visits may NOT be used to meet this measure. Delay offering non-urgent/routine services at this time
Well-Child Visits (all age groups) First 15 Months of Life	Telehealth visits may NOT be used to meet this measure. Delay offering non-urgent/routine services at this time
Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents – all sub measures	Telehealth visits may be used to meet this measure if determined by the Provider to be clinically appropriate. Bill using Place of Service code: 02 and Modifier 95 <u>in addition</u> to codes noted in Program Guide for measure

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Initial Health Assessment	<p>Telehealth visits may be used to meet this measure if determined by the Provider to be clinically appropriate. Bill using Place of Service code: 02 and Modifier 95 <u>in addition</u> to codes noted in Program Guide for measure. Please note that the physical exam portion of the IHA will <u>not</u> be required for IHA visits conducted during this period of time where social contact is being restricted. The IHA must still include all of the following components:</p> <ul style="list-style-type: none"> - Complete mental health exam - Comprehensive medical history including a complete social history - Individual Health Education Behavior Assessment (IHEBA) - A plan for provision of appropriate preventive services must be documented in the medical record - A plan for a follow-up comprehensive physical exam at a later time must be documented in the medical record
After-Hours Availability Call measures	Survey Calls will be made at a later date. All surveys on hold due to COVID-19
Appointment Availability Call measures	Survey Calls will be made at a later date. All surveys on hold due to COVID-19
Member Satisfaction Survey measures	Survey Calls will be made at a later date. All surveys on hold due to COVID-19

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence **or** www.iehp.org > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or email IEHP's Quality Department at QualityPrograms@iehp.org.

Enclosures: Routine Childhood Immunizations during COVID-19 Pandemic
 Using Remote Patient Monitoring Technologies for Better Cardiovascular Disease Outcomes Guidance