



A Public Entity

Inland Empire Health Plan



To: All Medi-Cal and Direct Dual Choice PCPs
From: IEHP – Provider Relations
Date: October 18, 2019
Subject: **REMINDER: “My Path” Palliative Care Program**

On **January 1, 2018**, IEHP launched the *My Path* program in response to the State’s mandate that managed Medi-Cal plans provide a **Palliative Care benefit**.

MY PATH IS A PLAN BENEFIT FOR:

- IEHP Medi-Cal Members regardless of IPA assignment.
- IEHP DualChoice Cal MediConnect Members assigned to IEHP Direct.

WHO THE MY PATH PROGRAM SERVES:

- IEHP Members with advanced disease and life expectancy of 2 years or fewer who are using the Emergency Room to manage their symptoms and disease.
- IEHP Pediatric Members with a life -threatening or terminal condition seeking to enhance quality of life with the integration of curative treatment and palliative care.

WHAT ARE THE FEATURES OF THE MY PATH PROGRAM:

- Additional care for Members that works in collaboration with the Member’s Primary Care Physician and Specialists;
- **In-home** wrap-around services to assist with advance care planning and symptom and disease management; and
- Member support to optimize quality of life, honoring the individual’s choices in treatment of their disease.

My Path is both patient- and family-centered care that optimizes quality of life by anticipating, preventing and treating suffering. Besides helping family and caregivers, the program addresses the Member’s needs, including physical, emotional, social and spiritual.

WHAT IEHP WOULD LIKE YOU TO DO

Suggest *My Path* to your patients who may need it. If they are interested, please submit a referral for a *My Path* consultation to IEHP for an authorization. If you do not have access to the secure Provider portal, please submit a request for authorization via fax at (909) 890-5751.

FOR MORE DETAILS AND ELIGIBILITY

Please visit: <https://www.iehp.org/en/providers/provider-resources?target=utilization-management-criteria> and click on “My Path (A Palliative Care Approach).”

If you have any questions, please call the IEHP Provider Relations Team at (909) 890-2054.