



To: IPAs
From: IEHP – Provider Relations
Date: July 1, 2019
Subject: **REMINDER: DHCS Data Sharing**

This communication serves as a friendly reminder that the new data sharing process will be effective today, **July 1, 2019**. The initial communication was as sent out on **June 7, 2019** and is attached for your convenience.

Please note that due to the low volume of Members who transfer between CMC health plans each month, you may not see immediate activity.

We appreciate your attention and assistance to meet this regulatory requirement.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/plan-updates>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.



A Public Entity

Inland Empire Health Plan



To: IPAs
From: IEHP – Provider Relations
Date: June 11, 2019
Subject: **DHCS Data Sharing**

Beginning **July 1, 2019**, Inland Empire Health Plan (IEHP) will commence a new data sharing process requirement applicable to all IPAs. To comply with the Three-Way Contract requirement, IEHP is to promote continuity of care for Cal MediConnect (CMC) Members transferring between two CMC health plans. Due to the forecasted low volume of Members transferring between CMC health plans, you may not see immediate activity.

Three-Way Contract Regulatory Requirement Language:

“The Contractor will transfer, to another MMP, or its designated Contractor for Enrollees, information necessary to support continuity of care when an Enrollee transfers to another MMP. This information includes, but is not limited to, assessment, ICP, and other pertinent information.”

As part of the data sharing process, there will be an inbound (receiving data) and outbound (sharing data) process.

For Members transferring to another CMC health plan:

How will this process affect IPAs?

Should one of your Members be transferring from IEHP to another CMC plan, IEHP will send a notification requesting Members Individualized Care Plan (ICP) and Interdisciplinary Care Team (ICT) notes.

What is expected from the IPA?

IEHP asks that within 14 business days of the notification, you post the Members ICP and ICT in PDF format to the SFTP to the following folder location: **/IPA Folder/CMC Data Sharing/Inbound**.

For Members joining IEHP:

How will this process affect IPAs?

IEHP will post Members data sharing package to the SFTP to the following folder location: **/IPA Folder/CMC Data Sharing/Outbound**. Data sharing package will be posted to the SFTP for 30 calendar days.

The following elements will be included in the data sharing package (if available):

- Basic Member & Plan Data
 - Member's Risk Level
 - Plan & Member Contact Information
 - **ICT Membership** and Contact Information
- Open Authorizations
- Claims Data, with 12-month look back
- Health Risk Assessment
- **Individualized Care Plan**

What is expected from the IPA?

The IPA will review data sharing package for Member health background. Please note that IEHP is still required to complete a new Health Risk Assessment (HRA) upon Members enrollment. Upon HRA completion, the new HRA will be posted on the Provider Portal and HRA results will be posted to the SFTP following standard workflow. Please continue with your care management follow up process.

We appreciate your attention and assistance to meet this regulatory requirement.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/plan-updates>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.