

**IEHP**A Public Entity  
Inland Empire Health Plan**GLOBAL  
QUALITY  
P4P**

**To:** IEHP Primary Care Providers (PCPs)  
**From:** IEHP – Provider Relations  
**Date:** December 30, 2019  
**Subject:** **Global Quality P4P Programs - 2020 Program Guide**

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Inland Empire Health Plan (IEHP) is pleased to announce the release of the 2020 Global Quality P4P (GQ P4P) Program Guide. An electronic version of the guide is now available in the **For Providers** section on the IEHP website at <https://iehp.org/en/Providers>. The 2020 GQ P4P Program Guide provides program details including: 2020 program requirements, scoring methodology, performance measures, and updated code sets. Below is a summary of changes:

#### **GQ P4P Program Measures UPDATE**

##### **Three Measures Were Retired**

- Adult BMI Assessment (ABA)
- Medication Management for People with Asthma – 75% rate (MMA)
- Positive Depression Screening with Follow- Up Plan

##### **Six New Measures Were Added:**

- Controlling Blood Pressure (CBP)
- Post Discharge Follow Up
  - High Risk Members
  - Non - High Risk Members
- After Hours Availability - On-Call Physician Access
- After Hours Availability - Life-Threatening Emergency Calls
- Appointment Availability - Urgent
- Appointment Availability - Routine

Please review and leverage the 2020 GQ P4P Program Guide to maximize your efforts in the 2020 program year. Thank you for your continued partnership in providing quality healthcare to IEHP's Members.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > [For Providers](#) > [Plan Updates](#) > [Correspondence](#).

Any questions related to this program can be sent to IEHP's Provider Relations Team at (909) 890-2054 or to IEHP's Quality Department at [QualityPrograms@iehp.org](mailto:QualityPrograms@iehp.org).