



To: EDI Claim Trading Partner
From: IEHP - EDI Team
Date: December 11, 2019
Subject: 999 & 277CA Reports - Launching December 15th

REMINDER!

Effective December 15, 2019, Inland Empire Health Plan (IEHP) will begin providing 999 and/or a 277CA reports out of a new system.

The X12 999 implementation guide is intended to meet the needs of the Health Care industry as a whole, for a standard implementation guideline designed for reporting of syntactical errors against a functional group based on an X12 Implementation Guideline, or to report receipt of a functional group that fully complies with an implementation guideline.

The purpose for the 277CA Claims Acknowledgement report (277CA) is to provide a claim-level acknowledgement of all claims received in the front-end processing system before claims are sent into a IEHP's adjudication system.

How to Intake, Process and Provide Feedback for a 999 & 277CA?

After retrieving a 999 and/or a 277CA from IEHP please validate and correct the errors; some error types may be Implementation Guide Errors and/or Standard Syntac errors.

After correcting the files, send the corrected Claims for the impacted 837I/P to IEHP following the Naming Convention outlined in our Companion Guide. As to the Inbound X12 Transaction IEHP requires that you submit the corrected Claims data no later than one business day for both the 999 and 277 Response files. The destination on the SFTP for the corrected claims data only will be the same location as you use today.

If you have any questions or issues with processing the files or if you need to update your business contact information, please email edispecialist@iehp.org.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.