



To: IPAs and Specialists
From: IEHP - Provider Relations
Date: August 21, 2019
Subject: **Termination of Regal's Medi-Cal Line of Business only from IEHP's Network effective August 1, 2019**

This notice is to remind you that Inland Empire Health Plan (IEHP) ended our Medi-Cal Agreement **only** with Regal Medical Group **effective August 01, 2019**. We continue to have a contract with Regal Medical Group for the CMC-DualChoice Medicare Members. We recognize the importance of our Members' relationship with you and we will partner with you to strive for minimal impact to our Members and their care.

- **Please do not cancel or turn Members away with Regal authorized services. The Member's new Delegated IPA will honor your Regal authorizations during this transition.**
- **If your office is currently treating IEHP Medi-Cal Members that were previously assigned to Regal Medical Group, please continue to provide the services authorized by Regal.**
- **Please verify the Member's eligibility when providing services to ensure that your practice is aware when the Member's assignment is transferred to a new Delegated IPA.**

If you have any difficulties continuing to care for Regal/IEHP Medi-Cal Members before or after the transition, or if you have any questions regarding this transition, please do not hesitate to contact the Provider Relations Team at (909) 890-2054.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.