



To: All IEHP Hospice Providers
From: IEHP – Provider Relations
Date: August 1, 2019
Subject: Medicare Part A Hospice Services

This correspondence is to serve as a reminder of the billing process for any IEHP Member that has Medicare part A covered services:

- Hospice and all hospice related care and services, including incontinent supplies, are a carve out to fee for service Medicare and should be billed to Medicare Part A directly.
- Any claim that is received by IEHP for hospice or hospice related service will be denied and re-directed to fee for service Medicare for payment or IEHP will request an Explanation of Benefits (EOB) from the Hospice Provider.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.