



To: Medi-Cal IPAs
From: IEHP-Provider Relations
Date: June 23, 2020
Subject: **Health Risk Assessment of Medi-Cal Seniors and Persons with Disabilities - Please Read All Information to Ensure Compliance**

Inland Empire Health Plan (IEHP) would like to take this opportunity to review Health Risk Assessment (HRA) requirements for Medi-Cal Seniors and Persons with Disabilities (SPD) Members with our Delegated IPA partners.

As indicated in the *2020 IEHP Medi-Cal Provider Policy and Procedure Manual: Section 25. Delegation and Oversight*, **it is required that IPAs review all SPD HRAs in order to assign a risk level and enroll Members into an appropriate care management program.**

For Members that stratify as high-risk or demonstrates a need, the IPA is required to develop an Individual Care Plan (ICP) and offer an Interdisciplinary Care Team (ICT) within thirty (30) working days from the date the HRA was completed.

Completed SPD HRAs are uploaded to the Secure File Transfer Protocol (SFTP) portal daily and will identify the post-HRA risk level as high or low.

If after review, the Member demonstrates the potential of benefiting from IEHP's Complex Care Management (CCM) Program, the IPA is required to refer Member to IEHP by completing the Care Management Referral Form found at:
<https://iehp.org/en/providers/provider-resources?target=forms#UM/CM>.

As indicated in IEHP's Medi-Cal Provider Reporting Requirements, monthly reports are to be submitted to IEHP via the SFTP by the 15th of the following month. Reporting should include previously opened active and newly identified cases. Please refer to the attachment "*Delegated IPA Reporting Requirements Schedule – Medi-Cal*" in section 25 for **Care Management Log** requirements. Files not submitted in the correct format will be rejected and the IPA will be required to resubmit in the required format.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:
www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.