



A Public Entity

Inland Empire Health Plan



To: IEHP Direct PCPs, Specialists & Hospitals
From: IEHP- Utilization Management
Date: June 22, 2020
Subject: **New Referral instructions when selecting RUHS, ARMC, LLUCH, or LLUMC Facilities for Specialty Care on IEHP's eReferral portal**

When selecting a Facility for specialty care referral requests, please follow the steps below:

- **Step 1-** select **Outpatient** for Place of Service
- **Step 2-** select a **Facility** from the Facility Search (**RUHS, ARMC, LLUCH or LLUMC**)
- **Step 3- Servicing Provider:** Select a **Facility** from the Provider Search (RUHS, ARMC, LLUCH or LLUMC). Following these steps provided will **ensure a proper Referral request when selecting RUHS, ARMC, LLUCH or LLUMC for a Facility for Specialty Care.**

Place of Service: 1 Outpatient

*Facility: 2

Facility Address:

Service Information

*Service Requested:

*Servicing Provider: (Must refer to specialist within network) 3

When searching for a Servicing Provider that **belongs** to a Specialty Facility such as RUHS, ARMC, LLUCH or LLUMC and **the individual Provider is not showing up in the list, please select "Facility" in the Provider Search.** This will ensure proper processing for your Servicing Provider at a Specialty Facility.

Servicing Providers

Provider Search

Show All Medical Groups Individual Providers **Facility 4**

1. Arrowhead Regional Medical Center 400 N Pepper Ave , Colton, CA 92324	NPI 1043380330
2. Loma Linda University Childrens Hospital 11234 Anderson St Ste A Rm 1816, Loma Linda, CA 92354	NPI 1366866345
3. Loma Linda University Medical Center 11234 Anderson St , Loma Linda, CA 92354	NPI 1912914821
4. Riverside University Health System Medical Center 26520 Cactus Ave , Moreno Valley, CA 92555	NPI 1386852416

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org> For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.