



To: All IEHP Providers
From: IEHP – EDI Team
Date: June 4, 2020
Subject: **UPDATE - Electronic Secondary/Coordination of Benefits (COB) Billing Update**

IMPORTANT

Inland Empire Health Plan (IEHP) would like to inform you of the preferred method of billing Secondary/COB Claims.

IEHP has identified you as a Provider who submits COB Claims (claims in which IEHP is considered the secondary payer) through paper claim submission instead of through a Clearinghouse. IEHP would like work with you to ensure COB claims are billed through a Clearinghouse.

Action Required:

Please respond to this notification by sending an email confirming your status to submit Secondary Claims Electronically via your Clearinghouse. **Please reply ASAP to EDISpecialist@iehp.org with your response.**

Note: Please disregard this notice if you are already submitting electronically.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions or if you need to update your business contact information, please email edispecialist@iehp.org.