



**To:** Medicare IPAs  
**From:** IEHP – Provider Relations  
**Date:** May 15, 2020  
**Subject:** **Integrated Denial Notice Medicare Letter Templates**

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Inland Empire Health Plan (IEHP) has recently posted updated Medicare Letter Templates which include the following:

- Integrated Denial Notice of Medical Coverage (English and Spanish)
- Integrated Denial Notice of Denial of Payment (English and Spanish).

IEHP asks that the updated letter templates be incorporated into your workflows as soon as possible. IEHP will begin auditing for implementation of the updated letter templates dated **June 15, 2020**.

Updated letter templates can be found at the [www.iehp.org](http://www.iehp.org) website For Providers > Provider Resources > Forms or click on the following links below:

- <https://ww3.iehp.org/en/providers/provider-resources?target=forms#FormsClaims>
- <https://ww3.iehp.org/en/providers/provider-resources?target=forms#Medicare-Medicaid%20Plan%20Letter%20Templates>

If you have any questions, please feel free to contact Juan Ortega at [Ortega-J2@iehp.org](mailto:Ortega-J2@iehp.org)

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondence.