



To: DualChoice PCPs, Specialists, SNFs and CBAS
From: IEHP – Provider Relations
Date: May 14, 2020
Subject: Care Plans and Health Risk Assessments (HRAs) Reminder

As a reminder, Inland Empire Health Plan (IEHP) web portal provides access to Care Plans and HRAs for CMC DualChoice Members and Seniors and Persons with Disabilities (SPDs) available under the Eligibility section. In order to view this information, please click the ♥ icon.

This screenshot shows the "Search Results" page in the IEHP web portal. At the top, it displays "Verification Number: 9253434 on 01/19/2017 at 9:25 AM". Below this, there are search filters for "IEHPID" and "DOS". A red arrow points to a "Care Plans & HRA" button with a heart icon, which is circled in red. Below the button is a "Medical History Record" link. The main content area shows member information including Member ID, IEHP ID, Status (ELIGIBLE on 01/19/2017), CIN, Aid Code, Co-Pay, Gender, County, and Plan. It also lists PCP information: PCP ID, Lab, PCP Phone, Hospital, and IPA (Inland Empire Health Plan).

This screenshot shows a table titled "Total Care Plans: 4". The table has the following columns: Effective On, IEHP ID /Phone, Member (with an up arrow), IPA/Code, PCP(PCP ID), Type, and View / Download. The table contains four rows of data. The first row has a "Basic" type and a "View" link. The next three rows have an "HraSurvey" type and a download icon (a square with a downward arrow).

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.