



To: All Medi-Cal IPAs
From: IEHP – Provider Relations
Date: May 11, 2020
Subject: **Medication Assisted Treatment (MAT) Process and Plan Responsibility**

To address the urgent concern of addressing Members with Opioid Use Disorder (OUD) IEHP launched a Medication Assisted Treatment (MAT) pilot program with six network Providers who are licensed to provide MAT services.

MAT services are medical treatment for patients with OUD to lessen cravings for opioids and to decrease withdrawal symptoms. MAT can only be provided by a licensed medical provider who has an X-license that certifies the provider to prescribe the applicable medications. Some Providers providing MAT services may also provide Multi-Disciplinary Medication Assisted Treatment (MMAT) meaning that in addition to a licensed medical provider there is also a behavioral health therapist on staff to provide counseling onsite.

As documented in the DOFR released effective January 1, 2020, IEHP has assumed the risk for MAT services provided to all IEHP Medi-Cal Members. In order to assist you in directing your assigned Members who may need to access MAT services, we have compiled the following to help you understand the current process for access:

- **Referrals**
 - MAT services **do not** require referral. Members can self-refer and can call IEHP for guidance on where they can access services. Providers can direct Members to the Providers listed below and assist Members with setting up appointments if they choose to do so or Members can contact the MAT Providers directly.
- **Providers currently contracted for MAT services**
 - The following is a list of Providers currently available to see Members for MAT services:

SAC Health System

488 S K St. San Bernardino, CA 92410
(909) 382-7100 MAT clinic ext. 37486

Borrego Health Center: DHS Main (only accepts referrals from assigned BHC patients)

66675 Pierson Blvd., Desert Hot Springs, CA 92240
(760) 676-5240
Edgar ext. 5673
Carmen ext. 5611
Elizabeth ext. 5681
Maria ext. 5620

Borrego Health Center: D Street (only accepts referrals from assigned BHC patients) 590 N. D St. San Bernardino, CA 92401 (909) 453-6900
Neighborhood Healthcare 903 E Devonshire Ave., Hemet, CA 92543 Temecula: Amelia Cardenas (951) 225-6400 ext. 1724 Menifee & Hemet: Brenda Diaz (951)216-6100 ext. 2010
Arrowhead Regional Medical Center: Redlands Clinic 800 East Lugonia Ave., Redlands, CA 92374 (909)798-8402
Riverside Psychiatric Medical Group 5887 Brockton Ave., Riverside, CA 92506 951-275-8500 Ext. 123

EMERGENCY ROOMS – PARTICIPATING BRIDGE PROGRAMS

ARMC – Wendy Martinez: Wendy Martinez Substance Use Navigator (909)580-1705
ST. MARY’S – HIGH DESERT - Rebecca Bartley Substance Use Navigator St Mary Medical Center Emergency Department Direct: (760) 490-2966

- **Pre-requisites for Treatment**
 - Members are not required to be referred to the County substance abuse treatment program prior, during or in conjunction with receiving MAT services.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.