



To: All PCPs, Specialists and Behavioral Health Providers
From: IEHP – Provider Relations
Date: May 6, 2020
Subject: **REMINDER: Report accurate Rendering Provider NPI in Box 24J**

To receive payment timely for services rendered and ensure that services are attributed accurately to the rendering Provider, please accept this as reminder of the CMS 1500 billing process for Inland Empire Health Plan (IEHP).

IEHP has noted in the processing of claims and subsequently encounters and Prop 56 payments that in some instances, practices are billing with an organizational NPI in Box 24J instead of the correct rendering Provider NPI.

WHY IS THIS IMPORTANT?

It is key that the rendering Provider NPI is always reported in Box 24J to ensure that claims can be processed, quality reporting is accurate and incentive payments can be processed including P4P and Prop 56 payments.

Thank you for your continued dedication in providing excellent care to our Members.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.