



A Public Entity

Inland Empire Health Plan



**To:** ALL IEHP Providers  
**From:** IEHP – Provider Relations  
**Date:** April 22, 2020  
**Subject:** **CMS Issues Recommendation for Re-Opening Facilities to Provide Non-emergent Non-COVID-19 Healthcare: Phase I**

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The Centers for Medicare and Medicaid Services (CMS) have issued Phase I recommendations for re-opening facilities to provide non-emergent non-COVID-19 healthcare. CMS recognizes the importance of restarting care that is currently being postponed in careful consideration of the precautions that must be taken due to COVID-19. Therefore in conjunction with the White House, CMS is issuing recommendations that may guide healthcare systems and facilities as they consider resuming in-person care for non-COVID-19 patients in regions with low incidence of COVID-19 disease.

IEHP will continue to support the guidance provided not only at the federal level but at the State and local level to ensure Members' health care needs are met while precautions are taken during the resuming of in-person care.

Please refer to the following resources with information on Guidelines for Opening Up America Again and the latest recommendations from CMS:

Guidelines for Opening Up America Again:

<https://www.whitehouse.gov/openingamerica/#criteria>

CMS Issues Recommendations to Re-Open Health Care Systems in Areas with Low Incidence of COVID-19:

<https://www.cms.gov/newsroom/press-releases/cms-issues-recommendations-re-open-health-care-systems-areas-low-incidence-covid-19>

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondence.

For the more information regarding COVID-19, please visit:

<https://iehp.org/en/providers/plan-updates?target=coronavirus-advisory>

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at: (909) 890-2054.