



To: CBAS Providers
From: IEHP – Provider Relations
Date: April 8, 2020
Subject: **CBAS Provider Billing for Telehealth Services**

Inland Empire Health Plan (IEHP) is encouraging the use of telehealth due to concerns regarding COVID-19 and to reduce potential spread of the virus.

Providers have been advised to bill with POS 02 when reporting telehealth services. **This billing practice DOES NOT apply to CBAS Providers.**

CBAS Providers should continue to bill per the contract, with no change. Claims for services provided via telehealth will be subject to retrospective audit to validate scope of service provided.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.