



A Public Entity

Inland Empire Health Plan



**To:** Medi-Cal PCPs, Medi-Cal IPAs, Specialists and Ancillary  
**From:** IEHP – Provider Relations  
**Date:** February 3, 2020  
**Subject:** **Home Health Referrals**

---

---

Effective **January 1, 2020**, Inland Empire Health Plan (IEHP) assumed responsibility for review and authorization of all Home Health services for IEHP Medi-Cal Members.

For outpatient services, please submit referral requests to IEHP via the Provider Portal for IEHP Direct Members or via fax for IEHP Members assigned to IPAs to (909) 890-5751.

For acute inpatient, SNF, and LTC discharge needs, please coordinate with the IEHP Nurse Case Manager assigned to your facility.

IEHP will honor existing IPA authorizations for dates of service January 1, 2020 through March 30, 2020.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.