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Inland Empire Health Plan

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

March 30, 2018

Important Notice: Changes to Contraceptive Devices

Dear IEHP Provider,

Effective April 1, 2018, IEHP will be implementing a program for the dispensing and delivery of all Contraceptive Devices. This new program simplifies the request process and allows for the return of unused devices in order to minimize waste. Prescribers can fill out the new **IEHP Contraceptive Device Prescription Request Form** this will replace the current prior authorization form. Fax the completed form to **Desert Hospital Outpatient Pharmacy (DHOP)** for device delivery. Alternatively Prescribers can also use office stock then administer the intrauterine or subdermal contraceptive device, and then submit a manual reimbursement claim to IEHP.

How to Obtain a Contraceptive Device:

- Complete an **IEHP Contraceptive Device Prescription Form**.
- Fax completed form to Desert Hospital Outpatient Pharmacy at (877) 354-6679.
- DHOP will contact the prescriber's office to confirm the insertion date.
- DHOP will deliver the device to your office.

The pharmacy will also contact you to confirm the member received the contraceptive device.

When a Device is NOT Used

If a Member decides against proceeding with the insertion of the device, Desert Hospital Outpatient Pharmacy will contact you with pick-up instructions of the unused device. Please contact DHOP at (760) 323-1001 if the Member decides not to receive the device. To obtain the **IEHP Contraceptive Device Prescription Request Form**, please visit our website at www.iehp.org.

For more information on coverage and maximum allowable units please refer to the Family Planning document on the Medi-Cal website.

If you have any additional questions, please feel free to contact us at (909) 890-2049 between 8:00 AM -5:00 PM Monday through Friday. Thank you for your attention to this matter.

Sincerely,

IEHP Pharmaceutical Services

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