



A Public Entity

Inland Empire Health Plan

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

January 2, 2018

Pharmacy Pay-For-Performance (P4P): Provider Impact

Dear IEHP Provider,

Medication errors are a leading cause of mortality in the United States. Among them, dispensing errors account for about 21%¹. To assist in quality improvement of our pharmacy network, **IEHP is announcing the launch of a modified Pharmacy Pay-For-Performance (P4P) on January 1, 2018**. Pharmacy P4P program will focus on system generated alerts activated at point-of-sale. When a new prescription is being entered, IEHP database will automatically compare the new drug against the patient's existing profile and alert of any drug interactions, therapeutic duplication or inappropriate dosing.

When encountered with such alerts, pharmacists are encouraged to perform appropriate intervention including calling the provider's office for more information. This can create a higher call volume to your practice site from pharmacies filling your patients' medications. Improving pharmacy quality will improve patient outcomes and we hope to get prescribers' support for our pharmacy P4P program.

For complete details of Pharmacy P4P program description, please see the Pharmacy P4P program home page on IEHP website:

<https://ww3.iehp.org/en/providers/pharmaceutical-services/pharmacy-p4p-program/>.

If you have any questions or comments, please contact our P4P mailbox:

PharmacyP4P@iehp.org.

If you have any additional questions, please feel free to contact us at (909) 890-2049 between 8:00 AM -5:00 PM Monday through Friday. Thank you for your attention to this matter.

Sincerely,

IEHP Pharmaceutical Services