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Inland Empire Health Plan

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

April 25, 2018

Important Notice: Pharmacy P4P – Text Messaging Program Requirements

Dear IEHP Pharmacy Provider,

As part of IEHP’s 2018 Pharmacy P4P program, a total of \$1 million has been budgeted for the text messaging component. Pharmacies with the appropriate text messaging requirements (see below) may submit a report to IEHP by the specified deadlines in order to be considered for the bonus payment. This payment will be bundled together with the DUR P4P payment for Quarter 1 and 2. The text messaging program’s details are as follows and can be found on Pharmacy P4P website: <https://ww3.iehp.org/en/providers/pharmaceutical-services/pharmacy-p4p-program/#top>.

IEHP PHARMACY PAY FOR PERFORMANCE (P4P) PROGRAM TEXT MESSAGE PROGRAM REQUIREMENTS

Program Timeline	
06/30/2018	Text messaging program report is due to IEHP. Please submit via e-mail to PharmacyP4P@iehp.org
7/15/2018	Any report not meeting the DUR P4P text messaging requirements will be sent back by this date. The reports will be reviewed in the order that they are received.
07/30/2018	Resubmission of text messaging program report is due back to IEHP.
08/31/2018	Text messaging program bonus payment is bundled with Q1-Q2 P4P Payment.

I) Program requirements:

- 1) P4P pharmacies must demonstrate these requirements to be eligible for the text message incentive:
- 2) Text message must include the following message status or similar content
 - “Prescription is delayed”
 - “Ready for pick-up”

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3) Opt-in text messaging rate: $\geq 50\%$ of IEHP Medicaid members within the past 2 years

II) Rate calculation: number of IEHP Medicaid members opted into text messaging program / all IEHP Medicaid members

1) P4P pharmacy providers meeting the above requirements need to submit a report based on the specifications outlined in **Section II**.

III) Reports requirements

1) Pharmacy reports will be submitted to Pharmacy P4P program email address:

PharmacyP4P@iehp.org

2) Each independent pharmacy (with a unique NPI) will need to submit one report.

3) Each pharmacy chain will need to submit a separate report for each pharmacy location.

4) Each report will consist of 2 parts:

- Part 1: Write-up describing the text messaging system setup and how it satisfies IEHP text messaging program requirements (**Section I**)
- Part 2: IEHP member roster report (see template below)

Member IEHP ID	Member Name	Member DOB	Opt-in (Y/N/*Blank or NA)
201712321021	Jane Doe	01/01/2000	Y
201712321022	John Doe	01/01/2001	N

I) Payment metrics:

1) Independent pharmacies meeting the program requirements can receive \$2,500 per location.

2) Independent pharmacies with store numbers exceeding 10 stores are classified as chains.

3) Chain pharmacies meeting the program requirements can receive \$25,000 per chain.

Note: P4P pharmacy eligibility criteria apply. Please refer to Pharmacy P4P website: <https://ww3.iehp.org/en/providers/pharmaceutical-services/pharmacy-p4p-program/>

If you have any additional questions, please feel free to contact us at (909) 890-2049 between 8:00 AM -5:00 PM Monday through Friday. Thank you for your attention to this matter.

Sincerely,
IEHP Pharmaceutical Services