



A Public Entity

Inland Empire Health Plan

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

December 29, 2014

Pharmacy P4P Program Update

Happy Holidays! The 2nd IEHP P4P payment is on its way. There is no better time than releasing the P4P payment at Christmas and New Year Holidays. While you are reviewing the P4P payment you've earned in the 2nd P4P period, make sure to log on to EQuIPP or review the P4P report on our website and see where you stand. In January 2015, IEHP will be hosting a workshop meeting to discuss the result and discuss possible changes in the P4P program. We will be giving out Pharmacy of the Year and Top Performing Pharmacy Award during the meeting. As we are entering into the 2nd P4P Program Year, we urge you to review the result and look for ways to improve the results in 2015. Let's review our P4P result in 2013-2014:

Latest IEHP P4P Scorecard Based on EQuIPP

| Measurements | IEHP Threshold | Medicare | | Medi-Cal | |
|---------------------------------------|----------------|----------|----------|----------|----------|
| | | Oct 2013 | Sep 2014 | Oct 2013 | Sep 2014 |
| ACE/ARB in Diabetes | 85% | 88.1% | 87% | 88.5% | 89.9% |
| ACEI/ARB PDC | 72% | 77.4% | 83.3% | 73% | 78.2% |
| Asthma- Absence of Controller Therapy | 30% | 44.8% * | 41.1% * | 34.7% * | 41.5% * |
| Cholesterol PDC | 68% | 78.5% | 82.4% | 70.3% | 71.7% * |
| Diabetes PDC | 71% | 79.9% | 86.7% | 73% | 76.8% |
| High-risk Medications | 8% | 11.8% * | 7.5% * | 9.8% * | 10.1% * |

Key: * = Not Meeting Goal

Program Update

1. You asked for it, we make it available!!! PQS has been working hard to make this feature available to you. The Targeted Patient Intervention List by measurement is available via EQuIPP tool. If you have not received your login information, please follow up with your PSAO immediately.
2. IEHP is partnering with Pharmacist's Letter to bring you some educational materials around our P4P metrics and overall Pharmacy Quality Management news. Be sure to visit our Pharmacy P4P website for more info.
3. Want to review where you stand and how others are doing? Provider Scorecard is now online.
4. What have you done at your store to improve Pharmacy Quality? Let us know, we would love to hear some positive feedback. Please email: pharmacyP4P@iehp.org

Areas of Opportunities

1. We saw significant increase in adherence rate in the 2nd half of our P4P program. However, we are still behind the National Average. Use the new “targeted intervention list” to guide you in this area.
2. We continue to struggle in HRM and Asthma measurements. For HRM, we recommend pharmacy providers to review HRM prescriptions for 65 years of older Members closely. For Asthma, please review whether long term controller is prescribed and use appropriately. Proper consultation is key to ensure adherence to the therapy also.