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Inland Empire Health Plan

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

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Pharmacy Pay-For-Performance Program Update

Take action now, it's not too late. There are only 3 months remaining to improve your Pay-For-Performance score and the 2015 CMS Star Ratings. As you can see from the data, our adherence measures and high-risk medications measures are below the national rate. We ask that you continue to help us work towards our mutual goals and take action now.

2015 IEHP Star Rating Scorecard Based on CMS Patient Safety Data (For 2017 Star Rating Score)

Measurements	IEHP Medicare Cal MediConnect	IEHP Medicare Dual Choice	National Rate
ACEI/ARB PDC	78%*	81%*	86%
Cholesterol PDC	77%*	81%*	86%
Diabetes PDC	79%*	80%*	83%
High-risk Medications	8%†	8%†	4%

Key: * = Higher percentage is better; † = Lower percentage is better

Areas of Opportunities

We recommend that pharmacy providers continue to improve CMS Star Rating quality measures by the following interventions:

- Adherence Measures
 - i. Refill reminders by phone
 - ii. Convert to 90-day supply
 - iii. Patient consultation on importance of adherence
 - iv. Home delivery
- High Risk Medications (HRM) Measures
 - i. Closely review HRM prescriptions for members 65 years of age or older
 - ii. Contact prescribers to change to alternative medications (non-HRM)
 - iii. Patient consultation on high risk medications

What is the CMS Star Rating adherence measure?

- Medicare members are evaluated on their adherence to 3 classes of chronic medications.
 - Diabetes medications (non-insulin)
 - Hypertension RAS antagonist medications (ACE inhibitor, ARB or aliskiren)
 - Statin cholesterol medications
- The adherence goal is a proportion of days covered (PDC) greater than or equal to 80%.
 - 292-day supply out of the 365 days of the year
- Convert to a 90-day supply for the 3 classes of chronic medications.
 - 90-day supply requires 4 fills during the year to meet the 80% goal
 - 30-day supply requires 10 fills during the year to meet the 80% goal
 - Studies show patients are more adherent on a 90-day supply because there are fewer chances to miss a refill