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Inland Empire Health Plan

# PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

September 20, 2013

## Pharmacy Pay For Performance (P4P) Program

Dear Pharmacy Owners,

Inland Empire Health Plan (IEHP) is pleased to announce the IEHP Pharmacy Pay-For-Performance (P4P) Incentive Program. Funds are allocated for performance objectives in the areas of Medication Adherence, Use of ACE/ARB in patients with Diabetes, Use of High-Risk Medications in the Elderly, and Generic Dispensing Rate. The measurements are selected from a list of Pharmacy Quality Measurements developed by Pharmacy Quality Alliance (PQA) and are approved by the IEHP Pharmacy P4P workgroup. These programs were developed to provide monetary rewards depending on achievement against predetermined standards. Together, our goal is to help validate the roles of community pharmacies in promoting Healthcare Quality and define a pharmacy payment model for outcome-based MTM services.

### Pharmacy P4P

- Payment is based on the Pharmacy meeting or exceeding the clinical threshold goal for 2013-2014 dates of service.
- Program includes all lines of business (Medicare and Medi-Cal)
- Clinical threshold are set before each measuring periods
- Measurements may be modified each year (based on the IEHP Pharmacy P4P workgroup recommendation)
- Pharmacists may view their store performance via the Pharmacy Quality Solutions' EQuIPP Portal. The data is refreshed on a monthly basis.
- All in-network pharmacies who registered with IEHP are eligible to participate in the IEHP P4P program. At the end of the measuring period, pharmacy must meet all conditions listed below in order to be included in the P4P payment pool:
  - Annual prescription volume of over 1000
  - Must be a retail (community) pharmacy
  - Pharmacy location is in San Bernardino or Riverside County (Pharmacies located at the county line may be eligible depending on the pre-P4P Rx volume)
- Bi-annual evaluation and payment
- Annual Pharmacy of The Year Award (Top 10 Pharmacies based on the final performance level)

10801 6<sup>th</sup> St., Suite 120, Rancho Cucamonga, CA 91730

Tel (909) 890-2067 Fax (909) 891-1577

Visit our web site at: [www.iehp.org](http://www.iehp.org)

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- Measuring period schedule is as follows:

Measuring Period	Payout Schedule
October 2013-March 2014 (pending for final contract implementation date)	May 2014
April 2014-September 2014	November 2014

- Pharmacy Providers may view the performance via the Pharmacy Quality Solutions' EQUIPP Portal. The data is refreshed on a monthly basis.

### Credentialing Process

In order to participate in the IEHP P4P Program, you must submit information to IEHP via the link below by **September 30, 2013**:

<https://www.surveymonkey.com/s/JQV5WGS>

Upon receipt of your information, IEHP will contact you regarding the documentation needed (i.e. W9 form, Tax ID) for P4P payment purposes. You will also receive notification from us for all future P4P meetings, and log-in information for the EQUIPP tool from the Pharmacy Quality Solutions.

For questions regarding the new Pharmacy P4P program details, please visit our IEHP Pharmacy P4P Website at <https://ww3.iehp.org/en/providers/pharmaceutical-services/pharmacy-p4p-program/> or submit your questions via email [PharmacyP4P@iehp.org](mailto:PharmacyP4P@iehp.org). Thank you for your support.

Sincerely,

Chris Chan, Pharm.D.  
Senior Director of Pharmaceutical Services