



A Public Entity

Inland Empire Health Plan

PHARMACY TIMES

BY IEHP PHARMACEUTICAL SERVICES DEPARTMENT

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Pharmacy P4P Program Update

In October 2013, IEHP began measuring as part of our new P4P program various clinical measures. Below you will see the results of the first 4 months of data (total aggregate). We thank all the participating providers for joining in this endeavor. As you can see from the data, there are areas that meet threshold as well as areas that require further work. We ask that you continue to help us work towards our mutual goals.

Overall IEHP P4P Scorecard

Measurements	IEHP Threshold	Medicare		Medi-Cal	
		Oct 2013	Jan 2014	Oct 2013	Jan 2014
ACE/ARB in Diabetes	85%	88.1%	88.4%	88.5%	88.2%
ACEI/ARB PDC	72%	77.4%	76.7%	73%	69.2% *
Asthma- Absence of Controller Therapy	30%	44.8% *	48.3% *	34.7% *	34.2% *
Cholesterol PDC	68%	78.5%	77.6%	70.3%	66.9% *
Diabetes PDC	71%	79.9%	79.7%	73%	69.5% *
High-risk Medications	8%	11.8% *	10.9% *	9.8% *	8.8% *

Key: * = Not Meeting Goal

Areas of Opportunities:

1. A significant decrease in scores are seen in three metrics under the IEHP Medi-Cal program; ACE/ARB, Cholesterol, and Diabetes PDC. We recommend relooking at existing protocols for these measures.
2. HRM scores continue to improve and are almost at threshold within both Medi-Cal and Medicare. We recommend continuing to counsel patients regarding potential safety issues related to these medications for those over 65 years of age.

Program News:

1. **Do you have login to EQuIPP?**
 - Please check with your PSAOs if you do not have one.
 - Not applicable to Chain Stores. Please follow the instructions and guidance from your Company
2. Provider scorecards are coming soon. Please be sure to check IEHP Pharmacy P4P website for more information.
3. **Need more tips and ideas for your pharmacy to implement quality program?**
 - Go to the “Improvement Strategies” tab under the EQuIPP portal.
4. IEHP P4P Program Workshop will be held in April. Invitation will be sent out soon.
5. What have you done at your store to improve Pharmacy Quality? Let us know, we would love to hear some positive feedback. Please email: pharmacyP4P@iehp.org