

Pharmacy – Pay-for-Performance (P4P) Program / Drug Safety
To assist pharmacists in explaining Pharmacy P4P program to providers

Pharmacy Pay-for-Performance (P4P) program is an initiative to improve pharmacy quality by providing payment based on predetermined performance measures. Pharmacies will be rewarded with bonus payments based on how well they are able to manage their patients' health.

For the year 2018, pharmacy performance is measured by comparing data pulled from sales transactions at each pharmacy level.

- The health plan is able to flag cases where one patient has multiple drugs that have interactions with each other or compare the dose of the drug dispensed against the patient's age.
- These are examples of things we want to see less by rewarding P4P payments to pharmacies with very little drug errors compared to the rest of the network.
- With this, IEHP hopes that we are providing the appropriate incentive for pharmacies to provide better service and reduce medication errors at the retail level.

There will be direct impact to providers' offices as well as to patients as the time to review the medication profile might be longer. Pharmacists will have to call providers' offices to ask about details of patients' health history to justify dispensing prescriptions with DUR code alerts.

Patients might be waiting longer to have their prescriptions filled. However, it is our hope that the medications dispensed will be free from medication error and ultimately, patients' health will be improved.