



To: Medi-Cal IPAs and Medi-Cal Prescribers (PCPs, Specialists and BH)
From: IEHP – Provider Relations
Date: October 8, 2020
Subject: **Medi-Cal Rx Program – Register Today as a Prescriber**

As you may be aware, on January 1, 2021, the Department of Healthcare Services (DHCS) is transitioning all Medi-Cal pharmacy claims and benefit administration from Managed Care to Fee For Service with a new pharmacy benefit contractor, Magellan Medicaid Administration, Inc. (Magellan). This transition is referred to as “Medi-Cal Rx”.

DHCS has a dedicated “Medi-Cal Rx” web page, <https://medi-calrx.dhcs.ca.gov/home>, that provides the summary of the transition changes along with a host of other valuable information for prescribers.

It is important to note that IEHP and all Medi-Cal Managed Care Plans received the final All Plan Letter (APL) from the Department of Managed Health Care (DMHC) on October 6, 2020 and we are currently reviewing all impacted Provider policies and procedures to ensure we share with our Provider network the changes you can expect as we prepare for the January 1, 2021 transition.

Medi-Cal Rx Overview from DHCS:

Medi-Cal Rx will include all pharmacy services **billed as a pharmacy claim**, including but not limited to:

- Outpatient drugs (prescription and over-the counter), including Physician Administered Drugs or PADs
- Enteral nutrition products
- Medical supplies

Medi-Cal Rx **will not include pharmacy services billed as a medical (professional) or institutional claim.**

Medi-Cal Rx will not change:

- The scope of the existing Medi-Cal pharmacy benefit.
- Providing pharmacy services as part of a bundled/all-inclusive billing structure in an inpatient or long-term care setting, regardless of delivery system.
- Existing Medi-Cal managed care pharmacy carve-outs (e.g., blood factor, HIV/AIDS drugs, antipsychotics, or drugs used to treat substance use disorder). Today, these are carved out from most Medi-Cal managed care plans and, as of January 1, 2021, will be carved out of all Managed Care Plans.
- The State Fair Hearing process

Medi-Cal Rx will impact all Medi-Cal Managed Care Plans like IEHP, including AIDS Healthcare Foundation.

Medi-Cal Rx will not apply to Programs of All-Inclusive Care for the Elderly (PACE) plans, Senior Care Action Network (SCAN) and Cal MediConnect health plans, or the Major Risk Medical Insurance Program (MRMIP).

What should a Prescriber do to prepare for this transition?

IEHP recommends that physicians visit <https://medi-calrx.dhcs.ca.gov/provider/> to register with Magellan as a prescriber.

Additionally DHCS has posted on this web page information on trainings for the registration with Magellan.

DHCS' web page <https://medi-calrx.dhcs.ca.gov> includes:

- FAQs on multiple aspects of the Medi-Cal Rx program including Prior Authorization/Utilization Management
- Provider Outreach Education and Training and
- Links to tools and resources including Provider Bulletins.

What information are my Medi-cal patients receiving from DHCS?

It is important to note that Medi-Cal beneficiaries, your patients, were sent a letter on October 1, 2020 regarding the Medi-Cal Rx program and may contact your office with questions or concerns about their prescriptions. Additional letters will be sent out to your patients as January 1, 2021 approaches, from both DHCS and IEHP. Please know you may always refer IEHP Members to IEHP's Member Services department at (800) 440-4347 so we can address any questions or concerns to the best of our abilities utilizing the information provided by DHCS.

Beneficiaries should not experience a significant difference in how they receive Medi-Cal pharmacy benefits however, the pharmacy frequented by some beneficiaries may not be enrolled in FFS. Beginning in December 2020, a pharmacy locator tool will be available online at www.Medi-CalRX.dhcs.ca.gov to find pharmacies that are enrolled in FFS. The Medi-Cal Rx Customer Service line at 1-800-977-2273 will also be available to address any pharmacy-related concerns beginning on January 1, 2021.

How will I know what medications will be on the Magellan formulary on January 1, 2021?

Your office may refer to the FFS Contract Drugs List (CDL) at <https://www.dhcs.ca.gov/services/pages/ff.html> to determine if your patient's current medication is on the list however this list may be subject to change as Magellan and DHCS provide further updates.

IEHP will continue to share updates as we revise our Policies and Procedures and we appreciate your partnership in serving our community.

As a reminder, all communications sent by IEHP can also be found on our Provider Portal at:
www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.