



**INLAND EMPIRE HEALTH PLAN**

**STANDARD MONTHLY REPORTS**

**Supplemental to:**

**Board Report #307**

**August 10, 2020**

## **ADMINISTRATION (Jarrod McNaughton)**

1. Standard IEHP Monthly Reports
  - a. IEHP Operations Reports
    - 1) Claims Inventory Report
    - 2) Claims Processing Turnaround Time
    - 3) PCP Member Allocation Report
    - 4) Member Services Telephone Activity Report
    - 5) Provider Automated Eligibility Contact Report
    - 6) Member Eligibility Verification Report
  - b. IEHP Provider Reports
    - 1) IPA Consolidated Membership Report
    - 2) Hospital Consolidated Membership Report
  - c. IEHP Marketing Reports
    - 1) All Medi-Cal Aid Codes Enrollment Report
    - 2) Medi-Cal Mandatory – Families Aid Codes Enrollment Report
    - 3) Medi-Cal Mandatory – Seniors & Persons with Disabilities (SPD) Aid Codes Enrollment Report
    - 4) IEHP’s Medi-Cal Non-Mandatory Aid Codes Enrollment Report
    - 5) IEHP’s Medi-Cal Expansion Aid Codes Enrollment Report
    - 6) IEHP Medicare Enrollment Report

## ADMINISTRATION

1. Review of The Standard IEHP Monthly Reports
  - a. Operations Reports
    - 1) Claims Summary Report



### Claims Inventory Report Month End June 2020

Claims Category	Beginning Inventory	Claims Received	Claims Paid	Claims Denied	Claims Capitated	Ending Inventory
<b>Professional</b>						
IEHP Responsible	7,243	121,473	78,131	34,982	942	14,661
IEHP Direct	161,879	396,907	302,483	32,516	39,213	184,574
Per Diem Hospital Contract	12,836	65,402	61,154	7,356	695	9,033
Vision	4,527	11,995	12,015	351	173	3,983
Pay For Performance (P4P)	171	640	649	105	1	56
Mental Health	3,578	18,325	17,185	788	3	3,927
Member Reimbursement	-	-	-	-	-	-
Redirected	4,572	22,686	2	23,031	13	4,212
Decaps	-	-	-	-	-	-
No Category	-	-	-	-	-	-
<b>Professional Subtotal</b>	<b>194,806</b>	<b>637,428</b>	<b>471,619</b>	<b>99,129</b>	<b>41,040</b>	<b>220,446</b>
<b>Institutional</b>						
IEHP Responsible	2,516	40,075	31,327	9,314	376	1,574
IEHP Direct	11,648	48,018	44,969	4,377	823	9,497
Per Diem Hospital Contract	484	21,402	19,316	1,676	303	591
Vision	-	-	-	-	-	-
Pay For Performance (P4P)	-	-	-	-	-	-
Mental Health	80	341	194	173	3	51
Member Reimbursement	-	-	-	-	-	-
Redirected	459	1,806	6	2,131	-	128
Decaps	1	-	-	-	-	1
No Category	-	-	-	-	-	-
<b>Institutional Subtotal</b>	<b>15,188</b>	<b>111,642</b>	<b>95,812</b>	<b>17,671</b>	<b>1,505</b>	<b>11,842</b>
<b>Total Claims</b>	<b>209,994</b>	<b>749,070</b>	<b>567,431</b>	<b>116,800</b>	<b>42,545</b>	<b>232,288</b>

Production Days	22
Delayed Receipts (included in Claims Received Column)	19,735
Paid, Denied and Capitated Claims	726,776
Claims awaiting Check Write	207,497
Claims awaiting adjudication	24,791
Auto-Adjudicated Claims	587,864
Auto-Adjudication Rate	81%
Average Claims Worked per Day	33,035
Average # of Days Claims are in Inventory	2

Issued by: Kathy Vetter  
 Date: July 8, 2020

## ADMINISTRATION

1. Review of the Standard IEHP Monthly Reports
  - a. Operations Reports
    - 2) Claims Processing Turnaround Time



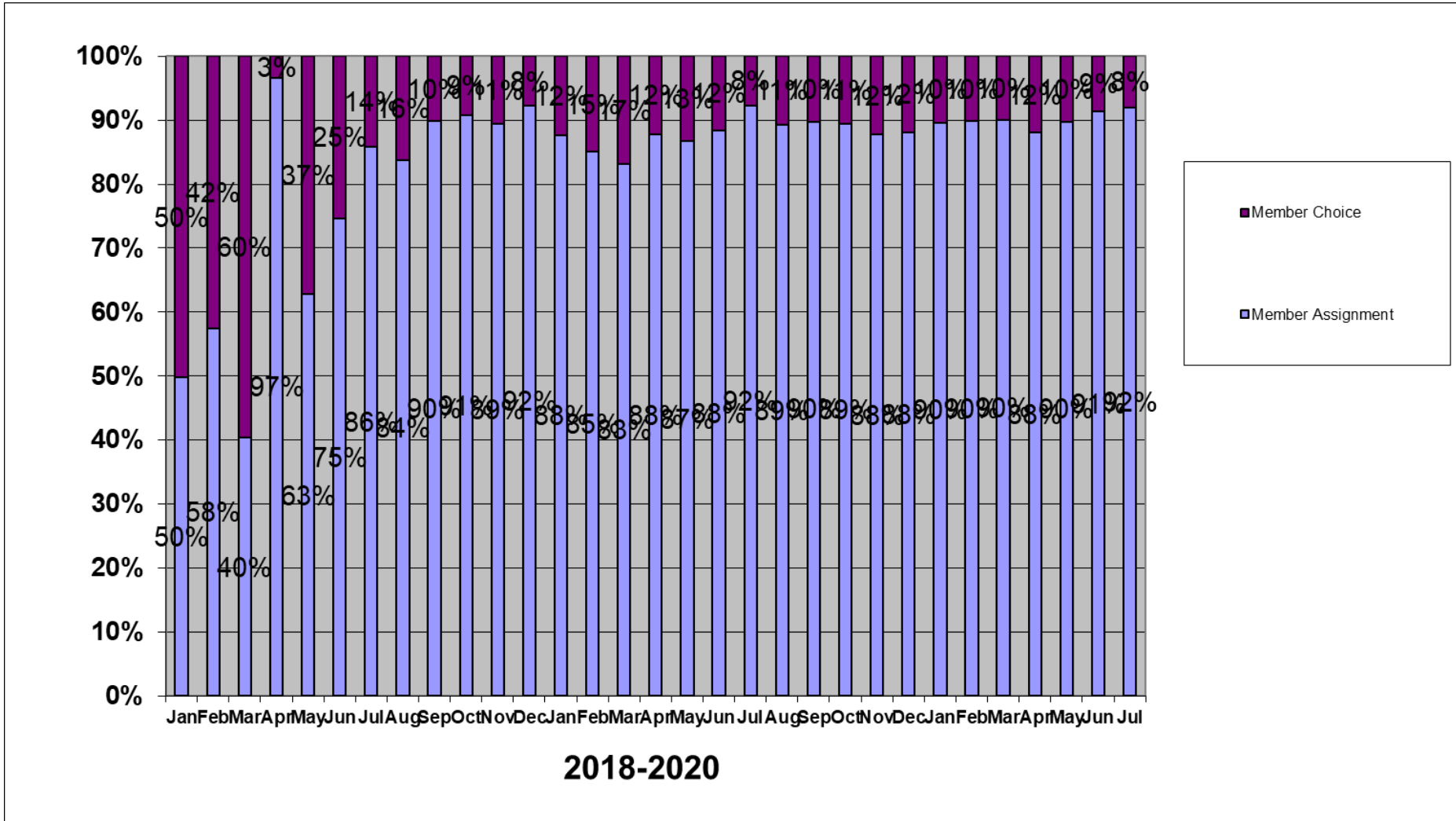
INLAND EMPIRE HEALTH PLAN  
 June-20  
 Claim Processing Turnaround Time

	1-30 Days	31-45 Days	46-90 Days	Over 90 Days	Total
<b>Professional</b>					
IEHP Responsible	113,688	294	18	55	114,055
IEHP Direct	373,609	356	9	238	374,212
Per Diem Hospital Contract	69,085	65	11	44	69,205
Vision	12,526	11		2	12,539
Pay For Performance (P4P)	755				755
Mental Health	17,970	2	3	1	17,976
Member Reimbursement	-	-	-	-	-
Redirected	23,022	13	11		23,046
Decaps	-	-	-	-	-
No Category	-	-	-	-	-
<b>Professional Subtotal</b>	<b>610,655</b>	<b>741</b>	<b>52</b>	<b>340</b>	<b>611,788</b>
<b>% of Total</b>	<b>99.81%</b>	<b>0.12%</b>	<b>0.01%</b>	<b>0.06%</b>	
<b>Institutional</b>					
IEHP Responsible	40,842	162	8	5	41,017
IEHP Direct	49,910	242	12	5	50,169
Per Diem Hospital Contract	21,214	74	1	6	21,295
Vision	-				-
Pay For Performance (P4P)	-	-	-	-	-
Mental Health	366	4			370
Member Reimbursement	-	-	-	-	-
Redirected	2,136	1			2,137
Decaps	-				-
No Category	-	-	-	-	-
<b>Institutional Subtotal</b>	<b>114,468</b>	<b>483</b>	<b>21</b>	<b>16</b>	<b>114,988</b>
<b>% of Total</b>	<b>99.55%</b>	<b>0.42%</b>	<b>0.02%</b>	<b>0.01%</b>	
<b>Grand Total</b>	<b>725,123</b>	<b>1,224</b>	<b>73</b>	<b>356</b>	<b>726,776</b>
<b>% of Total</b>	<b>99.77%</b>	<b>0.17%</b>	<b>0.01%</b>	<b>0.05%</b>	

Month Reporting: 06/2020  
 Submitted: 07/08/2020 (KV)

**ADMINISTRATION**

1. Review of The Standard IEHP Monthly Reports
  - a. Operations Reports
    - 3) PCP Member Allocation Report



## ADMINISTRATION

1. Review of The Standard IEHP Monthly Reports
  - a. Operations Reports
    - 4) Member Services Telephone Activity Report

Month	Actual Membership	Inbound Calls			Response	Call Length in Minutes	Abandonment Rate	% of Inbound Calls			Outbound Calls	Total Calls
		Actual	Forecast	Variance	Time in Minutes			Member	Provider Eligibility	Provider General		
July '19	1,242,196	110,689	100,983	9,706	6:19	11:59	20.45%	99.0%	0.4%	0.6%	16,685	127,374
August '19	1,243,788	113,206	114,109	-903	6:35	12:31	20.48%	98.9%	0.5%	0.6%	18,727	131,933
September '19	1,242,260	105,005	99,645	5,360	7:42	13:07	22.41%	99.0%	0.4%	0.6%	17,336	122,341
October '19	1,242,373	108,312	107,283	1,029	3:03	12:57	9.78%	98.9%	0.4%	0.7%	19,945	128,257
November '19	1,243,280	87,752	95,024	-7,272	2:59	12:39	9.47%	98.8%	0.5%	0.7%	17,165	104,917
December '19	1,237,681	83,953	87,024	-3,071	0:30	12:17	1.70%	98.9%	0.4%	0.7%	16,192	100,145
January '20	1,225,560	108,942	120,111	-11,169	0:20	12:03	1.15%	98.9%	0.4%	0.7%	24,224	133,166
February '20	1,229,223	96,393	100,290	-3,897	0:29	12:03	1.80%	99.0%	0.4%	0.6%	18,577	114,970
March '20	1,227,611	88,100	108,524	-20,424	0:20	12:06	1.14%	98.9%	0.4%	0.7%	20,531	108,631
April '20	1,235,855	64,354	69,826	-5,472	0:03	11:46	0.21%	98.6%	0.6%	0.8%	19,866	84,220
May '20	1,258,149	64,208	70,149	-5,941	0:03	11:55	0.20%	98.7%	0.4%	0.9%	30,895 <sup>(a)</sup>	95,103
June '20	1,276,011	83,270	68,219	15,051	0:04	12:06	0.27%	98.7%	0.4%	0.9%	34,315 <sup>(a)</sup>	117,585

(a) Outbound Calls includes Outbound Calls Campaign

**ADMINISTRATION**

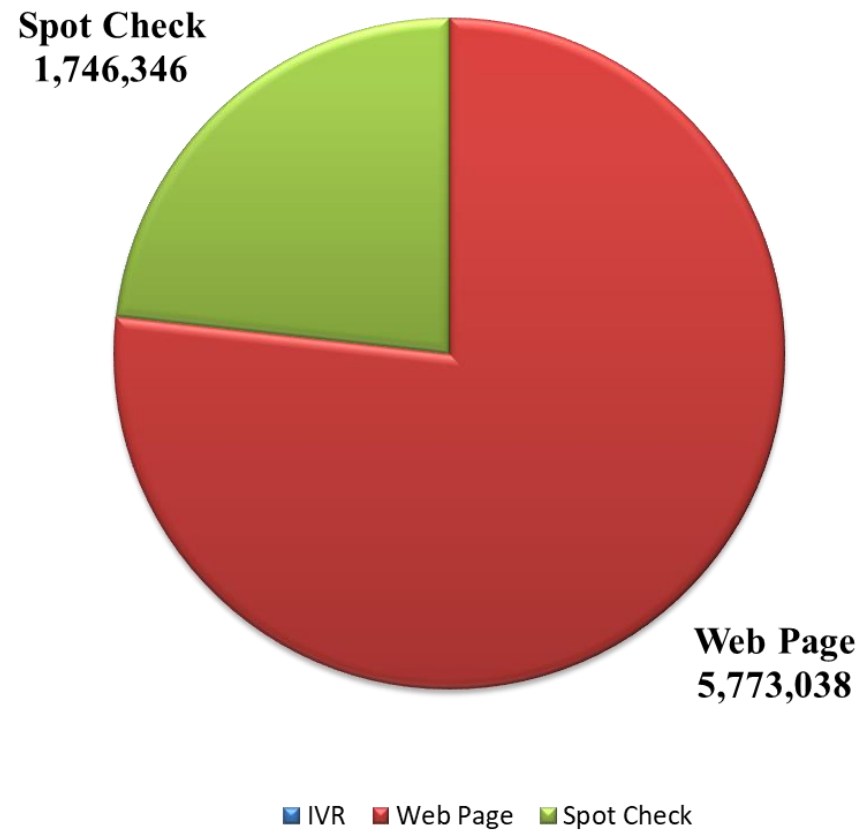
1. Review of The Standard IEHP Monthly Reports
  - a. Operations Reports
    - 5) Provider Automated Eligibility Contact Report

<b>Month</b>	<b>Actual Membership</b>	<b>IVR Contacts</b>	<b>WEB Page Contacts</b>	<b>Spot Check Contacts</b>	<b>Total Automated Contacts</b>
July '19	1,242,196	(a)	6,053,646	1,714,352	7,767,998
August '19	1,243,788	(a)	6,680,702	1,606,626	8,287,328
September '19	1,242,260	(a)	5,829,073	1,638,145	7,467,218
October '19	1,242,373	(a)	6,671,362	1,860,384	8,531,746
November'19	1,243,280	(a)	5,979,293	2,115,173	8,094,466
December'19	1,237,681	(a)	5,667,106	2,168,276	7,835,382
January '20	1,225,560	(a)	8,216,657	2,218,615	10,435,272
February '20	1,229,223	(a)	6,552,317	1,976,426	8,528,743
March '20	1,227,611	(a)	6,330,742	1,806,243	8,136,985
April '20	1,235,855	(a)	5,092,841	1,189,155	6,281,996
May '20	1,258,149	(a)	7,976,915	1,463,811	9,440,726
June '20	1,276,011	(a)	5,773,038	1,746,346	7,519,384

(a) IVR lines are no longer in use, instead all transactions are handled by the Provider Web Portal.

## ADMINISTRATION

1. Review of The Standard IEHP Monthly Reports
  - a. Operations Reports
    - 6) Member Eligibility Verification Report (June 2020 – Total: 7,519,384)



- IVR lines are no longer in use, instead all transactions are handled by the Provider Web Portal.



**ADMINISTRATION**

1. Review of the Standard IEHP Monthly Reports
  - b. Provider Reports
    - 1) IPA Consolidated Membership Report (July 2020)

<b>IPA NAME</b>	<b>Service Areas</b>	<b>Number of</b>	
		<b>PCPs 07/01/20*</b>	<b>Enrollment 07/01/20†</b>
Inland Empire Health Plan Direct	All Areas	1,823	590,953
Inland Faculty Medical Group	R1/R3/S1/S2/S3	239	177,186
Alpha Care Medical Group Inc	R1/R2/R3/S1/S2	281	158,598
Kaiser Foundation Health Plan Inc	R1/S1	N/A	109,429
LaSalle Medical Associates	R1/R2/R3/S1/S2/S3	111	96,358
Physicians Health Network	S1	50	37,346
Horizon Valley Medical Group	S3	24	17,470
Dignity Health Medical Network - Inland Empire	S1	12	12,774
Allied Pacific IPA	S2	8	3,019
Regal Medical Group	R1/R2/R3/S1/S2/S3	116	1,885
PrimeCare of San Bernardino	S1/S2	38	1,233
Desert Oasis	R2	38	970
Beaver Medical Group	S1	42	784
Pinnacle Medical Group	S1	15	602
PrimeCare Medical of Chino Valley	S2	39	561
Riverside Medical Clinic	R1/R3	29	510
PrimeCare of Inland Valley	S2	42	464
CPN-Horizon Valley Medical Group	S3	19	452
PrimeCare of Moreno Valley	R1/R2	14	441
PrimeCare of Hemet Valley	R3	9	283
PrimeCare of Temecula	R3	15	272
PrimeCare of Citrus Valley	R3	12	263
Heritage Victor Valley	S3	14	252
PrimeCare of Riverside	R1/R3	12	250
PrimeCare of Corona	R1/R3	17	230
Valley Physicians Network	R3	10	155
PrimeCare of Sun City	R3	8	152
Redlands Yucaipa Medical group	S1	12	152

PrimeCare of Redlands	S1	6	89
Tri Valley Medical Group	R3	9	82
Alliance Desert Physicians	S3	6	76
Fenix Medical Group	S2	5	43
Chaffey Medical Group	S2	6	10
<b>Totals:</b>		<b>3,081</b>	<b>1,213,344</b>

Due to timing issues, these figures may not exactly reflect figures used for capitation

\* = Total number of non-terminated unique PCPs per IPA

† = Excludes Medi-Medi and Open Access Enrollment.

## **IPA GEOGRAPHIC SERVICE AREAS**

### **R1 Riverside Proper**

Moreno Valley, Nuevo, Perris, Riverside

### **R2 Low Desert**

Amboy, Cathedral City, Coachella, Desert Hot Springs, Indian Wells, Indio, Joshua Tree, La Quinta, Landers, Marine Corp Base, Mecca, Morongo Valley, North Palm Springs, Palm Desert, Palm Springs, Pioneer Town, Rancho Mirage, Thermal, Thousand Palms, Twenty-nine Palms, Whitewater, Yucca Valley

### **R3 Corona/Temecula/Hemet Region**

Aguanga, Anza, Corona, Fallbrook, Hemet, Homeland, Idyllwild, Lake Elsinore, Menifee, Mira Loma, Mountain Center, Murrieta, Norco, San Jacinto, Sun City, Temecula, Wildomar, Winchester

### **S1 San Bernardino Proper**

Angelus Oaks, Banning, Beaumont, Big Bear City, Big Bear Lake, Bloomington, Blue Jay, Bryn Mawr, Cabazon, Calimesa, Cedar Glen, Cedarpines Park, Colton, Crest Park, Crestline, Fawnskin, Fontana, Forest Falls, Grand Terrace, Green Valley Lake, Highland, Lake Arrowhead, Loma Linda, Loma Linda University, Mentone, Patton, Redlands, Rialto, Rimforest, Running Springs, San Bernardino, Sky Forest, Sugar Loaf, Twin Peaks, Veteran's Hospital, Yucaipa

### **S2 West San Bernardino**

Chino, Chino Hills, Claremont, Guasti, Hacienda Heights, La Verne, Montclair, Mount Baldy, Ontario, Pomona, Rancho Cucamonga, Upland

### **S3 High Desert**

Adelanto, Apple Valley, Baker, Barstow, Daggett, Fort Irwin, Helendale, Hesperia, Hinkley, Lucerne Valley, Ludlow, Lytle Creek, Newberry Springs, Oro Grande, Phelan, Pinon Hills, Victorville, Wrightwood, Yermo

**IPA GEOGRAPHIC SERVICE AREAS (Excluded Areas)**

**99 Out of Area**

Big River, Blythe, Cima, Desert Center, Essex, Mountain Pass, Needles, Nipton, Parker Dam, Red Mountain, Roland Heights, Trona.

**ADMINISTRATION**

1. Review of the Standard IEHP Monthly Reports
  - b. Provider Reports
    - 2) Hospital Consolidated Membership Report (July 2020)

<b>HOSPITAL NAME</b>	<b>Number of PCPs 07/01/20</b>	<b>Enrollment 07/01/20 €</b>
<b>Dignity Health</b>		
St. Bernardine Medical Center	147	77,103
Community Hospital of San Bernardino	195	76,904
<b>Subtotal:</b>	<b>342</b>	<b>154,007</b>
<b>Physicians For Healthy Hospitals</b>		
Hemet Valley Medical Center	85	49,845
<b>Subtotal:</b>	<b>85</b>	<b>49,845</b>
<b>Prime Healthcare Services</b>		
Montclair Hospital Medical Center	77	31,707
<b>Subtotal:</b>	<b>77</b>	<b>31,707</b>
<b>Tenet HealthCare Corporation</b>		
John F. Kennedy Memorial Hospital	102	59,762
Desert Regional Medical Center	92	45,737
<b>Subtotal:</b>	<b>194</b>	<b>105,499</b>
<b>Universal Health Systems, Inc</b>		
Rancho Springs Medical Center	103	68,554
Corona Regional Medical Center	106	42,663
Inland Valley Regional Medical Center	40	10,239
<b>Subtotal:</b>	<b>249</b>	<b>121,456</b>
Victor Valley Global Medical Center	187	112,049
Kaiser Fontana/Riverside	N/A	109,429
Pomona Valley Hospital Medical Center	293	90,722
Arrowhead Regional Medical Center	102	90,319
Riverside Community Hospital	165	84,498
Riverside County Regional Medical Center	117	73,887

**ADMINISTRATION**

1. Review of the Standard IEHP Monthly Reports
  - c. Provider Reports
    - 2) Hospital Consolidated Membership Report (July 2020)

<b>HOSPITAL NAME</b>	<b>Number of PCPs 07/01/20</b>	<b>Enrollment 07/01/20 †</b>
Parkview Community Hospital Medical Center	123	52,518
Eisenhower Medical Center	68	27,977
Loma Linda Children Hospital	21	17,952
Redlands Community Hospital	82	16,703
St. Mary Medical Center	13	15,469
San Geronio Memorial Hospital	24	15,468
Barstow Community Hospital	11	7,327
Mountains Community Hospital	12	1,673
<b>Subtotal:</b>	<b>1218</b>	<b>715,991</b>
<b>Total:</b>	<b>2,165</b>	<b>1,178,505</b>

*Due to timing issues, these figures may not exactly reflect figures used for capitation*

*PCP totals deviate from IPA report totals due to multiple hospital affiliations*

*† = Excludes Medi-Medi, Medicare and Open Access Members*

## ADMINISTRATION

1. Review of The Standard IEHP Monthly Reports
  - c. Marketing Reports
    - 1) All Medi-Cal Aid Codes Enrollment Report (July 2020)

Month	IEHP*	Percent of IEHP	Molina*	Percent of Molina	Total Enrolled
July 2019	1,232,606	72.2%	147,791	8.7%	1,707,000
August 2019	1,232,112	72.2%	147,519	8.6%	1,707,000
September 2019	1,229,702	72.0%	147,149	8.6%	1,707,000
October 2019	1,229,958	72.1%	146,745	8.6%	1,707,000
November 2019	1,230,001	72.1%	146,344	8.6%	1,707,000
December 2019	1,224,672	71.7%	145,752	8.5%	1,707,000
January 2020	1,217,780	71.3%	144,161	8.4%	1,707,000
February 2020	1,218,362	71.4%	144,353	8.5%	1,707,000
March 2020	1,215,465	71.2%	143,546	8.4%	1,707,000
April 2020	1,217,149	71.3%	143,274	8.4%	1,707,000
May 2020	1,231,809	72.2%	145,838	8.5%	1,707,000
June 2020	1,249,883	73.2%	149,442	8.8%	1,707,000

Sources: \* <http://www.dhcs.ca.gov> - Med-cal Managed Care Enrollment Reports

\*\* <http://www.dhcs.ca.gov> - Medi-Cal Beneficiary Counts Pivot Table, County, Mar 2018

## ADMINISTRATION

1. Review of The Standard IEHP Monthly Reports
  - c. Marketing Reports
    - 2) Medi-Cal Mandatory - Families Aid Codes Enrollment Report (July 2020)

Month	IEHP*	% of IEHP	Molina**	% of Molina	Mandatory in FFS & Excluded Zips	% Mandatory in FFS & Excluded Zips	Total Families Mandatory Recipients***
July 2019	742,155	74.2%	89,059	8.9%	168,786	16.9%	1,000,000
August 2019	742,776	74.3%	89,133	8.9%	168,091	16.8%	1,000,000
September 2019	740,552	74.1%	88,866	8.9%	170,582	17.1%	1,000,000
October 2019	740,486	74.0%	88,858	8.9%	170,656	17.1%	1,000,000
November 2019	741,067	74.1%	88,928	8.9%	170,005	17.0%	1,000,000
December 2019	739,135	73.9%	88,696	8.9%	172,169	17.2%	1,000,000
January 2020	731,883	73.2%	87,826	8.8%	180,291	18.0%	1,000,000
February 2020	734,636	73.5%	88,156	8.8%	177,208	17.7%	1,000,000
March 2020	732,618	73.3%	87,914	8.8%	179,468	17.9%	1,000,000
April 2020	735,464	73.5%	88,256	8.8%	176,280	17.6%	1,000,000
May 2020	747,150	74.7%	89,658	9.0%	163,192	16.3%	1,000,000
June 2020	756,294	75.6%	90,755	9.1%	152,951	15.3%	1,000,000
July 2020	762,937	76.3%	91,552	9.2%	145,511	14.6%	1,000,000

Sources: \* IEHP's Marketing Management Report #1 - Data as of 15th of the month

\*\* Projected Molina based on market share

\*\*\* <http://www.dhcs.ca.gov> - Projections based on Medi-Cal Beneficiary Counts Pivot Table, county-level and state-level data, Mar 2018.



## ADMINISTRATION

### 1. Review of The Standard IEHP Monthly Reports

#### c. Marketing Reports

#### 3) Medi-Cal Mandatory – Seniors & Persons with Disabilities (SPD) Aid Codes Enrollment Report (July 2020)

Month	IEHP*	% IEHP	Molina**	% Molina	Mandatory in FFS & Excluded Zips	% Mandatory in FFS & Excluded Zips	Total SPD Mandatory Recipients***
July 2019	66,196	69.7%	7,944	8.4%	20,860	22.0%	95,000
August 2019	66,368	69.9%	7,964	8.4%	20,668	21.8%	95,000
September 2019	66,524	70.0%	7,983	8.4%	20,493	21.6%	95,000
October 2019	66,883	70.4%	8,026	8.4%	20,091	21.1%	95,000
November 2019	66,854	70.4%	8,022	8.4%	20,124	21.2%	95,000
December 2019	66,853	70.4%	8,022	8.4%	20,125	21.2%	95,000
January 2020	66,928	70.5%	8,031	8.5%	20,041	21.1%	95,000
February 2020	67,106	70.6%	8,053	8.5%	19,841	20.9%	95,000
March 2020	67,240	70.8%	8,069	8.5%	19,691	20.7%	95,000
April 2020	67,417	71.0%	8,090	8.5%	19,493	20.5%	95,000
May 2020	67,596	71.2%	8,112	8.5%	19,292	20.3%	95,000
June 2020	67,819	71.4%	8,138	8.6%	19,043	20.0%	95,000
July 2020	67,893	71.5%	8,147	8.6%	18,960	20.0%	95,000

Sources: \* IEHP's Marketing Management Report #1 - Data as of 15th of the month

\*\* Projected Molina based on overall market share

\*\*\* <http://www.dhcs.ca.gov> - Projections based on Medi-Cal Beneficiary Counts Pivot Table, county-level and state-level data, Mar 2018.

**ADMINISTRATION**

1. Review of The Standard IEHP Monthly Reports

c. Marketing Reports

4) IEHP’s Medi-Cal Non-Mandatory Aid Codes Enrollment Report (July 2020)

Month	Medi Medi's*	Foster Children*	Others*	Total IEHP Non-Mandatory	Percent IEHP	Total Non-Mandatory***
July 2019	67,275	13,858	5,634	86,767	57.8%	150,000
August 2019	67,519	13,869	5,633	87,021	58.0%	150,000
September 2019	67,655	13,994	5,627	87,276	58.2%	150,000
October 2019	67,339	13,731	5,595	86,665	57.8%	150,000
November 2019	67,983	14,227	5,443	87,653	58.4%	150,000
December 2019	67,822	14,437	5,603	87,862	58.6%	150,000
January 2020	67,540	14,656	5,709	87,905	58.6%	150,000
February 2020	68,127	14,693	5,796	88,616	59.1%	150,000
March 2020	68,199	14,824	5,836	88,859	59.2%	150,000
April 2020	68,560	14,846	5,157	88,563	59.0%	150,000
May 2020	69,359	14,868	5,089	89,316	59.5%	150,000
June 2020	69,946	14,633	4,924	89,503	59.7%	150,000
July 2020	70,668	14,683	5,002	90,353	60.2%	150,000

Sources: \* IEHP's Marketing Management Report #1 - Data as of 15th of the month

\*\* <http://www.dhcs.ca.gov> - Projections based on Medi-Cal Beneficiary Counts Pivot Table, county-level and state-level data, Mar 2018 and Dual Eligible report, January 2013.

**ADMINISTRATION**

1. Review of The Standard IEHP Monthly Reports
  - c. Marketing Reports
    - 5) IEHP’s Medi-Cal Expansion Aid Codes Enrollment Reports (July 2020)

<b>Month</b>	<b>LIHP Transition (L1)</b>	<b>Medi-Cal Expansion Adults (M1 &amp; 7U)</b>	<b>Total IEHP Medi-Cal Expansion</b>
July 2019	108	345,044	345,152
August 2019	103	345,123	345,226
September 2019	101	344,789	344,890
October 2019	96	336,346	336,442
November 2019	97	326,305	326,402
December 2019	94	331,776	331,870
January 2020	93	338,350	338,443
February 2020	91	338,926	339,017
March 2020	89	339,569	339,658
April 2020	88	342,263	342,351
May 2020	88	349,235	349,323
June 2020	88	357,497	357,585
July 2020	88	364,531	364,619

Sources: \* IEHP's Marketing Management Report #1 - Data as of 15th of the month  
 Note: Members with L1 aid code will be transitioned to M1 at their annual eligibility redetermination.

## ADMINISTRATION

1. Review of The Standard IEHP Monthly Reports
  - c. Marketing Reports
    - 6) IEHP Medicare Enrollment Report (July 2020)

<b>Month</b>	<b>Total IEHP Cal MediConnect</b>
July 2019	27,762
August 2019	28,121
September 2019	28,264
October 2019	28,464
November 2019	28,747
December 2019	28,890
January 2020	28,544
February 2020	28,152
March 2020	28,565
April 2020	28,559
May 2020	28,810
June 2020	28,944
July 2020	29,310

Sources: \* IEHP's Marketing Management Report #1 - Data as of 15th of the month