



**REGULAR MEETING OF THE GOVERNING BOARD
OF THE
INLAND EMPIRE HEALTH PLAN**

May 13, 2019 - 9:00 AM

Board Report #290

**Riverside County Administrative Center
First Floor, Board Chambers
4080 Lemon Street
Riverside, CA 92501**

If disability-related accommodations are needed to participate in this meeting, please contact Annette Taylor, Secretary to the IEHP Governing Board at (909) 296-3584 during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.)

PUBLIC COMMENT AT INLAND EMPIRE HEALTH PLAN GOVERNING BOARD MEETINGS:

The meeting of the Inland Empire Health Plan Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction. Requests to address the Board must be submitted in person to the Secretary of the Governing Board prior to the start of the meeting and indicate any contributions in excess of \$250.00 made by them or their organization in the past twelve (12) months to any IEHP Governing Board member as well as the name of the Governing Board member who received contribution. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above, IEHP main offices at 10801 6th Street, Suite 120, Rancho Cucamonga, CA 91730 and online at <http://www.iehp.org>.

AGENDA

- I. Call to Order
- II. Changes to the Agenda: Board Secretary
- III. Conflict of Interest Disclosure:
- IV. Public Comments on Matters on the Agenda
- V. Adopt and Approve of the Meeting Minutes from the April 8, 2019 Regular Meeting of the Governing Board of the Inland Empire Health Plan and IEHP Health Access

VI. IEHP

CONSENT AGENDA

ADMINISTRATION (Bradley P. Gilbert, M.D.)

1. Compliance Program Update

HEALTH SERVICES DEPARTMENT (Jennifer N. Sayles, M.D., MPH)

2. Approve the Amended and Restated Professional Services Agreement with Customer Motivators
3. 2019 Quality Program Description Review

INFORMATION TECHNOLOGY DEPARTMENT (Michael Deering)

4. Delegation of Authority to Approve the Second Amendment to the Professional Services Agreement with Tallan, Inc.
5. Ratify and Approve the Renewal of the Master License Agreement with Verint Americas, Inc.

PROVIDER NETWORK DEPARTMENT (Kurt Hubler)

6. Ratify and Approve the First Amendment with Care Directives dba California POLST Registry
7. Ratify and approve the Nineteenth Amendment to the Hospital Per Diem Agreement with Children's Hospital at Mission
8. Ratify and approve the Nineteenth Amendment to the Hospital Per Diem Agreement with Children's Hospital of Orange County
9. Ratify and approve the Eighth Amendment to the Capitated Agreement with Heritage Provider Network
10. Approve the Standard Templates
 - 1) Master Hospital Capitated Agreement Template
11. Approval of the Evergreen Contracts
Approval of the Evergreen Contracts
Renewal under the Evergreen Clause of the following Agreements effective, June 1, 2019:
 - 1) Ancillary Provider Agreement with Bright Sky Hospice Care Inc
 - 2) Ancillary Provider Agreement with JAR CV Enterprises Inc DBA Joy Health Care Services
 - 3) Ancillary Provider Agreement with Jean Cheng MD DBA The Surgery Center of Riverside
 - 4) Ancillary Provider Agreement with Paramount Professionals Inc DBA Imperial Home Health
 - 5) Ancillary Provider Agreement with Revive Hospice Care Inc DBA Cambridge Hospice
 - 6) Ancillary Provider Agreement with Vigilans Home Health Services Inc

AGENDA

- 7) Behavioral Health Provider Agreement with Hi Desert Memorial Health Care District DBA Hi-Desert Family Health Clinics
- 8) Behavioral Health Provider Agreement with Lidia Escobar DBA Lidia Escobar
- 9) Behavioral Health Provider Agreement with Lisa Marie Dryan DBA Therapy in a Bag Inc
- 10) Behavioral Health Provider Agreement with Mohinder P S Ahluwalia DBA Mohinder and Trevinder Ahluwalia MD Inc
- 11) Behavioral Health Provider Agreement with Patricia M Dorobiala
- 12) Behavioral Health Provider Agreement with Rachel Michelle Estrada DBA Associated Clinical Therapists Inc
- 13) Behavioral Health Provider Agreement with Tammy L Hunt DBA Clarity for Lifes Transitions
- 14) Behavioral Health Provider Agreement with Vera Stamenkovic
- 15) Admitter/Hospitalist Agreement with Hospitalist Medicine Physicians of California Inc
- 16) Skilled Nursing Facility Provider Agreement with Garden Park Care Center LLC
- 17) Skilled Nursing Facility Provider Agreement with GranCare LLC DBA Palm Spring HealthCare and Rehabilitation Center
- 18) Skilled Nursing Facility Provider Agreement with P T C H Inc DBA Palm Terrace Care Center
- 19) Participating Provider Agreement with Able Physical Therapy
- 20) Participating Provider Agreement with Laura A Lee MD
- 21) Participating Provider Agreement with Mario E Luna Inc.

POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS:

ADMINISTRATION (Bradley P. Gilbert, M.D.)

12. Monthly Membership Report

FINANCE DEPARTMENT (Keenan Freeman)

13. Review of Monthly Financials

OPERATIONS DEPARTMENT (Jarrod McNaughton)

14. Approve Request for Proposal #19-00311 Award to, and Delegation of Authority with, Clarity Software Solutions

PROVIDER NETWORK DEPARTMENT (Kurt Hubler)

15. Provider Contracting Overview

VII. IEHP HEALTH ACCESS

CONSENT AGENDA

PROVIDER NETWORK DEPARTMENT (Kurt Hubler)

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AGENDA

21) Participating Provider Agreement with Mario E Luna Inc.

VIII. MAIN OBJECTIVES FOR THE NEXT 90 DAYS AND SUMMARY COMMENTS (Bradley P. Gilbert, M.D.)

IX. COMMENTS FROM THE PUBLIC ON MATTERS NOT ON THE AGENDA

X. CLOSED SESSION

1. With Respect to Every Item of Business to be Discussed in Closed Session Pursuant to Government Code Section 54957.6:

Conference with labor negotiator: Agency Negotiator Dr. Bradley Gilbert, Chief Executive Officer/Janet Nix, Chief Organizational Development Officer; Re: unrepresented employees (management and non-management level positions).

XI. ADJOURNMENT

The next meeting of the IEHP Governing Board will be held on June 10, 2019 at the Inland Empire Health Plan