

**Standard Medi-Cal Companion Guide (CG) Transaction Information  
Effective June 30, 2016**

**IEHP Instructions related to Implementation Guides (IG) based**

**On X12 Version 005010X222A1**

**Health Care Claim: Professional (837)**

**Companion Guide Version Number: 1.1  
2016-Draft**

This template is Copyright © 2016 by The Workgroup for Electronic Data Interchange (WEDI) and the Data Interchange Standards Association (DISA), on behalf of the Accredited Standards Committee (ASC) X12. All rights reserved. It may be freely redistributed in its entirety provided that this copyright notice is not removed. It may not be sold for profit or used in commercial documents without the written permission of the copyright holder. This document is provided “as is” without any express or implied warranty. Note that the copyright on the underlying ASC X12 Standards is held by DISA on behalf of ASC X12.

2016 © Companion Guide copyright by Inland Empire Health Plan

**Table of Contents**

Introduction .....5

    ISA Segment - Interchange Control Header .....11

    GS Segment - Functional Group Header .....12

Table 1 - Header .....12

    ST -837- Header Segment .....12

    BHT - Beginning of Hierarchical Transaction.....13

    Loop 1000A -NM1-Submitter Name.....13

Loop 1000A -PER- Submitter EDI Contact Information .....14

    Loop 1000B -NM1- Receiver Name .....15

Table 2 - Billing Provider Detail .....15

    Loop 2000A -HL- Billing Provider Hierarchical Level.....15

    Loop 2000A -PRV- Billing Provider Specialty Information .....15

    Loop 2010AA -NM1- Billing Provider Name.....16

    Loop 2010AA -N3- Billing Provider Address.....16

    Loop 2010AA -N4- Billing Provider City, State, Zip Code .....17

    Loop 2010AA -REF- Billing Provider Tax Identification .....17

Table 2 - Subscriber Detail .....17

    Loop 2000B -SBR- Subscriber Information .....17

    Loop 2010BA -SBR- Subscriber Name.....18

    Loop 2010B -NM1- Payer Name.....17

Table 2 - Patient Detail .....20

    Loop 2300 -CLM- Claim Information.....21

    Loop 2310B -NM1- Rendering Provider Name .....22

    Loop 2310E -NM1- Ambulance Pick-up Location.....24

    Loop 2310E -N4- Ambulance Pick-up Location City, State, Zip Code .....25

    Loop 2320 -SBR- Other Subscriber Information.....26

    Loop 2320 -AMT- Coordination of Benefits (COB) Payer Paid Amount .....26

    Loop 2330B -NM1- Other Payer Name.....26

    Loop 2400 -SV1- Service Line Information .....27

    Loop 2430 -SVD- Service Line Adjudication Information .....28

Transaction Set Trailer .....29

Functional Group Trailer .....29

Interchange Control Trailer .....29

Example 1- IPA Submitting Professional Encounter Data .....30

Encounter data must be submitted by IPAs for all covered services provided to assigned Capitated members. Covered services include PCP visits as well as subcapitated services, regardless of place of service, type of service, or method of reimbursement to the provider of services. Failure to provide adequate and valid

encounter data in the required format results in penalties being imposed as described in IEHP Capitated Agreement. IPAs will indicate adjudication status in loop 2300 and adjudication date in loop 2430. In accordance with CMS regulations, IEHP requires Providers to submit encounter data within 90 days of each month end. ....30

Example 2- Capitated Hospital Submitting Encounter Data.....30

Capitated Hospitals are required to submit encounter data through the encounter data system within 90 days of each month end. CMS requires IEHP to report Outpatient Medical Encounters, Inpatient Admission Encounters, Long Term Care Encounters and Pharmacy Encounters. CMS defines an Outpatient Encounter as each physician encounter, laboratory test, X-ray, therapy procedure, DME, prosthetic, orthotic, transportation, outpatient service, home health, skilled nursing, etc. ....30

Frequently Asked Questions.....30

Q. What is IEHP’s policy on Billing Provider Address and 9-Digit Zip Codes? .....31

<https://ww3.iehp.org/en/providers/edi-manual/> .....31

IEHP’s website where the EDI manual and other resources are located .....31

<http://www.wpc-edi.com> .....31

Washington Publishing Company Implementation guides (TR3) can be purchased from this site. ....31

<http://www.wedi.org/> .....31

Workgroup for Electronic Data Interchange in Healthcare .....31

CMS website that contains additional information and resources related to 5010 .....31

Contact Information.....31

**Revisions**

<b>Action</b>	<b>Date</b>	<b>Responsible Party</b>
Medical- Companion Guide 837 Health Care Claim: Professional Transaction based on ASC X12 Technical Report Type 3 (TR3), Version 005010X222A1	06/30/2016	Encounter Data Group

## **Introduction**

### **A. The Purpose of the Companion Guide**

The Administrative Simplification provisions of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) required the Federal Department of Health and Human Services to establish national standards for electronic Healthcare transaction and national identifier for providers, health plans, and employers. The mandates also address the security and privacy of health data.

The Version005010X220A1of the ASCX12 Implementation Guide includes HIPAA addenda updates or format, content, and field values, The HIS Companion Document are intended to supplement rather than replace or violate the standard Implementation Guide for each transaction set. The information in these documents is NOT intended to:

1. Modify the definition, data condition, or use of any data element or segment in the standard Implementation Guides.
2. Add any additional data elements or segment to the defined data set.
3. Utilize any code or data values that are not valid in the standard implementation Guides.
4. Change the meaning or intent or any implementation specifications' in the standard Implementations Guides.

Companion Documents are available to external entities (health plans, program contractors, providers, third party processors, and billing services) to clarify the information on HIPAA-compliant electronic interfaces. The Companion Documents are intended for members of the technical staff of external entities.

This document does not describe the technical interface environment; including connectivity requirements and protocols, and electronic interchange IDs this document also provides specific information on the fields and values required for transactions exchanged with IEHP.

### **B. Disclaimer**

This Companion Document is intended to be a technical document describing the specific technical and procedural requirements for interfaces between IEHP and its trading partners. It does not supersede either health plan contracts or the specific procedure manuals for various operational processes. If there are conflicts between this document and either the provider contracts or operational procedure manuals, the contract or procedure manual will prevail.

Substantial effort has been taken to minimize conflicts or errors. IEHP, IEHP, and their employees will not be liable or responsible for any errors or expenses resulting from the use of information in this document. If you believe there is an error in the document, please notify IEHP immediately.

### **C. 837 Health Care Claim: Professional Transaction**

The IEHP 837 Health Care Claim: Professional Transaction may be transmitted any day of the week to IEHP from a customer’s business partner. The transaction provides data on Medicare Advantage / Part D data.

**D. Technical Infrastructure and Procedures**

Business partners transmitting 837 Health Care Claim: Professional Transaction to IEHP by connecting to the IEHP Network. They go from the Internet through a Virtual Private Network (VPN) tunnel to the IEHP Secure File Transfer Protocol (SFTP) Server. In standard software-to-hardware VPN connections, VPN client software is installed and configured on each machine at the client site that requires SFTP access. Business partners can contact IEHP for more information on establishing connections through the SFTP Server.

**E. Transaction Standards**

HIPAA standards are specified in the ASC X12 Implementation Guide for each mandated transaction and are not repeated here.

An overview of requirements specific to each transaction can be found in the ASC X12 837 Health Care Claim: Professional Transaction Implementation Guide. Each Guide contains information related to ASC X12 Implementation.

1. Format and content of interchanges and functional groups;
2. Format and content of the header, detailer and trailer segments specific to the transaction;
3. Code sets and values authorized for use in the transaction;
4. Allowed exceptions to specific transaction requirements;
5. Transmission sizes are limited based on two factors; and
6. Number of Segments/Records allowed by HIPAA and ASC X12 standards.

Standards for the maximum file size of each transaction set are specified in the appropriate Implementation Guide or its authorized Addenda. 837 Transactions follow HIPAA updated ASC X12 standards. These standards involve Interchange (ISA/IEA) and Functional Group (GS/GE) Segments or “outer envelopes.” All Transactions are enclosed in transmission level ISA/IEA envelopes. Within the ISA/IEA envelope are at least one functional group level GS/GE envelope(s). Within the GS/GE groups are at least one transaction set ST/SE. ST/SEs contain the detail segments and data.

This document uses the following names to refer to the data elements within the IEHP PDP data file.

<b>Loop ID</b>	The Implementation Guide’s identifier for a data loop within a transaction; the data loop consists of specific segments as identified in the HIPAA ANSI standard.
<b>Segment ID</b>	The Implementation Guide’s identifier for a

	data segment.
<b>Element ID</b>	The Implementation Guide's identifier for a data element within a segment.
<b>Element Name</b>	A data element name as shown in the Implementation Guide. When the industry name differs from the Data Element Dictionary name, the more descriptive industry name is used.
<b>Element Definition / Length</b>	How the data element is defined in the Implementation Guide. For ISA and IEA Segments only, fields are of fixed lengths and are present whether or not they are populated. For this reason, field lengths are provided in this column after element definitions.
<b>Valid Values</b>	The valid values from the Implementation Guide that are used by IEHP.
<b>Definition/Format</b>	Definitions of valid values used by IEHP and additional information about IEHP data element requirements.

This implementation guide is based on the February 2011 005010X222A1 standards, referred to as Version 5, Release 1, Sub-release 0 (005010).

The unique Version/Release/Industry Identifier Code for transaction sets that are defined by this implementation guide is 005010X222A1.

The two-character Functional Identifier Code for the transaction set included in this implementation guide.

1. 837 Health Care Claim: Professional Transaction.

The version/Release/Industry Identifier Code and the applicable Functional Identifier Code must be transmitted to allow users to request changes to the electronic transactions formats. To request changes for consideration to the ASC X12 standards, please contact the HIPAA Designated Standards Maintenance Organizations web site at.

## **F. IEHP Functional Acknowledgement/Reports**

### **TA1 – Interchange Acknowledgement**

The TA1 report enables the receiver to notify the sender when there are problems with the interchange control structure. As the interchange envelope enters the EDFES, the EDI translator performs TA1 validation of the control segments/envelope. The sender will only receive a TA1 if there are syntax errors in the submitted file. Errors found in this stage will cause the entire X12 interchange to reject with no further processing.

IPA will receive a TA1 interchange report acknowledging the syntactical inaccuracy of an X12 interchange header ISA and trailer IEA and the envelope's structure. Encompassed in the TA1 is the interchange control number, interchange date and time, interchange acknowledgement code and interchange note code.

### **999 - Functional Acknowledgment**

The 999 Acknowledgement may produce three (3) results:

1. Accepted (A)
2. Rejected (R)
3. Accepted with errors (E)

As a result, the 999 may acknowledge receipt of a transaction, such as a healthcare claim, but it does not necessarily mean that transaction will be processed. The 999 can also report on exactly what syntax issues caused the errors in the original transaction.

### **EVR - Encounter Validation Response (EVR) Extensible Markup Language (XML) files**

The response files will provide details on whether a file was accepted or rejected and whether an encounter data record was accepted or denied. If errors were found in the encounter data files submitted, it will result in a rejected file and/or denied encounter data record.

## **G. IEHP - Testing Requirements**

Providers will be required to submit test files to ensure the submitter's systems are properly configured for data submission. Before exchanging production transactions, each plan must complete testing to become certified. This process allows IEHP to confirm that the DHCS operational guidance has been properly programmed in their systems. A test file will need to be submitted containing 25 encounters and must pass 100% of the front end edits. In the event more than 25 encounters are submitted, the file must receive an accepted or partially accepted 999, and 277CA with a minimum of an 80% acceptance rate.

### **DHCS Acknowledgements and/or Reports**

A submitted encounter file will be either accepted or rejected by DHCS.

1. DHCS will NOT return TA1 response is available at this time.
2. DHCS will return 999 - X12 Standard Transactions Acknowledgement Report.
  - a. The 999 acknowledgement report provides information on the validation of the GS\GE functional groups(s) and the consistency of the data.
3. DHCS will return 277 – X 12 standard transactions.
4. A single 277 will be returned that will only reflect the two (2) ST-SEs that were accepted
5. DHCS will return Encounter Validation Response (EVR) – custom XML error report detailing each error including file position of each record found to be in error, error value and error message.



### **DHCS Duplicate Logic**

Encounters will be evaluated for duplicates at the service line level. If a service line is found to be a duplicate of a previously submitted service line, the entire encounter will be denied.

For the purposes of an 837 Institutional service line, a duplicate would have the same following values as a previously submitted service line:

1. Client Identification Number (CIN) – 2010BA NM109
2. Date(s) of Service – 2400 DTP\*472 DTP03 (can be a range)
3. Admission Date/Hour - 2300 DTP\*435 DTP03 (can be a date or a date/time)
4. Discharge Hour - 2300 DTP\*096 DTP03
5. Rendering Provider – can be sourced from a variety of places. The valued stored for purposes of duplicate validation will be the value derived for rendering provider at the service line level. This derived value may have been submitted at a higher level where no other identifier was submitted at either the claim or service line. This derived value may also be either a Medi-Cal Provider ID or State License number depending upon the presence of an NPI. If no NPI is submitted because the provider is atypical, a submitted secondary identifier will be used. The order of priority for secondary identifiers is Medi-Cal Provider ID first and State License Number second.
6. Revenue Code – 2400 SV201
7. Procedure Code – 2400 SV201-2
8. Procedure Modifier(s) – 2400 SV201-3,4,5,6
9. Drug code – 2410 LIN03 – Drug code is used when it is present.

Conditional usage of Drug Code - When a submitted encounter is compared to previously submitted encounters and all other key fields match but one of the encounters has a drug code and the other does not – this situation is still identified as a duplicate. If all other key fields match and the drug codes are different, the situation is not a duplicate.

In order to appropriately represent encounters for the same service that can be performed multiple times in a day, usage of modifiers: 59, 76 and 77 will over-ride the duplicate validation logic, however, the use of these modifiers will be strictly monitored.

### **DHCS- Testing Requirements**

DHCS requires that encounters be submitted in files dedicated to a specific Healthcare Plan Code (HCP).

The specific HCP will be included in the submitted file name and the file ISA segment as described in succeeding

Sections Encounters for beneficiaries not enrolled in this HCP but included on the submitted file will be denied

## **H. Control Segment**

This section contains some information needed to create the ISA/IEA, GS/GE and ST/SE control segments for transactions to be submitted to IEHP.

1. Interchange Control (ISA/IEA) and Function Group (GS/GE) envelopes must be used as described in the TR3 documents.
2. New X12 submitters may use their IEHP assigned Client id in ISA06 and GS02, and IEHP Tax id “in ISA08 and GS03, along with a value of “ZZ” in ISA05 and ISA07.
3. IEHP only supports one interchange (ISA/IEA envelope) per incoming transmission (file).
4. Multiple Functional Groups (GS/GE) may be used within an ISA/IEA as long as the GS08 Version/Release/Industry Identifier Code remains constant throughout Functional Groups.

## **I. Encounter Identification by DHCS**

In accordance with X12 837 Professional data specification rules, unless the encounter is a void or replacement, CLM01 must be unique, a submitted encounter that has the same value in CLM01 as a previously submitted encounter will be denied. To aid in encounter identification, plans must use the HCP number of the plan that the beneficiary was enrolled in at the time of the encounter as the first three characters of CLM01.

During DHCS processing, each encounter will be assigned a unique identification number. This number will be provided back to the submitter in both the 277 and the EVR file. When attempting to correct a previously submitted encounter, plans must use this Encounter-ID as defined below.

## **J. Correcting a Submitted Encounter Denied by DHCS**

Submitted encounters will be either accepted or denied by DHCS. When DHCS denies a submitted encounter the reasons for the denial will be reported on the available EVR file.

Submitted encounters can be subsequently corrected by either a void or a replacement action.

When a submitter needs to correct an encounter, the following data must be provided:

1. The submitter of the correcting encounter must be the same as the submitter of the encounter being corrected.
2. CLM01 must equal the value of CLM01 on the encounter being replaced or voided.
3. The Encounter-ID (from either 277 or EVR) of the encounter to be corrected must be placed in the Payer Claim Control Number REF segment in the 2300 loop (REF\*F8).
4. A value of either “7” (replacement) or “8” (void) must be placed in the Claim Frequency Code in CLM05-03.

**K. Implementation Usage**

This document establishes the data contents of the 837 Health Care Claim: Institutional Transaction Set (837) for use within the context of an Electronic Data Interchange (EDI) environment. The following tables describe the EDI tables, segments and loops supported by this Companion Guide. The Usage column indicates if the segment is required (R) or situational (S).

**L. Implementation**

This section describes all of the EDI headers, tables, segments, loops and trailers supported by this Companion Guide. If a segment or a data element is not listed it is not supported. The Usage column indicates if the segment is required (R) or situational (S).

**ISA Segment - Interchange Control Header**

Usage	Ref Des.	Name	Code/Definition	Length
R	ISA01	Authorization Information Qualifier	00 = No Authorization Sent	2/2
R	ISA02	Authorization Information	(Filled with spaces)	10/10
R	ISA03	Security Information Qualifier	00 = No Security Information	2/2
R	ISA04	Security Information	(Filled with spaces)	10/10
R	ISA05	Interchange ID Qualifier	ZZ = Mutually Defined	2/2
R	ISA06	Interchange Sender ID	Value based on ISA05	15/15
R	ISA07	Code Identifying Receiver	ZZ = Mutually Defined	2/2
R	ISA08	Interchange Receiver ID	00303	15/15
R	ISA09	Interchange Date	YYMMDD format	6/6
R	ISA10	Interchange Time	HHMM format	4/4
R	ISA11	Repetition Separator	Carat ^ Repetition Separator	1/1
R	ISA12	Interchange Control Version Number	00501 = Version 5 Release 1	5/5
R	ISA13	Interchange Control Number	Sequential Number (must be identical to the value in the associated Interchange Control trailer, IEA02)	9/9

R	ISA14	Acknowledgment Requested	1 = Interchange acknowledgment information.	1/1
R	ISA15	Usage Indicator	T = Test, P = Production	1/1
R	ISA16	Component Element Separator	Colon= Component Element Terminator	1/1
		Segment Terminator	Tilde= ~ Segment Terminator	
		Data Element Separator	Asterisk= * Data Element Separator	

### GS Segment - Functional Group Header

Usage	Ref Des.	Name	Code/Definition	Length
R	GS01	Functional Identifier Code	HC= Health Care Claim	2/2
R	GS02	Application Sender's Code	Assigned by IEHP. Same as ISA06	2/15
R	GS03	Application Receiver's Code	00303 ( IEHP ID)	2/15
R	GS04	Date	CCYYMMDD (date of transmission)	8/8
R	GS05	Time	HHMM (time of transmission, 24 hour format)	4/8
R	GS06	Group Control Number	Sequential Number must be identical to value in the associated functional group trailer, GE02)	1/9
R	GS07	Responsible Agency Code	X = Accredited Standards Committee X12	1 / 2
R	GS08	Version/Release/Industry Identifier Code	005010X222A1	1/12

### Table 1 - Header

### ST – 837- Transaction Set Header

Usage	Ref Des.	Name	Code/Definition	Length
R	ST01	Transaction Code of document	837 = Health Care Claim: Professional	3/3
R	ST02	Transaction Control Number	Sequential Number (must be identical to the value in the associated Transaction Set trailer, SE02)  Used to identify file level duplicates collectively with ISA13, GS06, and BHT03	4/9
R	ST03	Implementation Convention Reference	005010X222A1  Reference assigned to identify implementation convention. This field contains the same value as GS08.	1/35

**BHT – Beginning of Hierarchical Transaction**

Usage	Ref Des.	Name	Code/Definition	Length
R	BHT01	Hierarchical Structure Code	Information Source, Subscriber, Dependent	4/4
R	BHT02	Transaction Set Purpose Code	00= Original	2/2
R	BHT03	Originator Application Transaction Identifier	Should equal the values populated in the ISA13 and GS06	1/50
R	BHT04	Date	Transaction Set Creation Date	8/8
R	BHT05	Time	Transaction Set Creation Time	4/8
R	BHT06	Transaction Type Code	RP- Reporting	2/2

**Loop 1000A-NM1-Submitter Name**

Usage	Ref Des.	Name	Code/Definition	Length
R	NM101	Entity Identifier Code	41=Submitter	2/3

Usage	Ref Des.	Name	Code/Definition	Length
R	NM102	Entity Type Qualifier	1= Person 2= Non-Person Entity	1/1
R	NM103	Name Last or Organization Name	Submitter Last or Organization Name	1/60
S	NM104	Name First	Submitter First Name	1/35
S	NM105	Name Middle	Submitter Middle Name or Initial	1/25
R	NM108	Identification Code Qualifier	46= Electronic Transmitter Identification Number (ETIN)	1/2
R	NM109	Identification Code	Sender Primary Identifier Check ID List	2/80

**1000A -PER- Submitter EDI Contact Information**

Usage	Ref Des.	Name	Code/Definition	Length
R	PER01	Contact Function Code	IC= Information Contact	2/2
S	PER02	Name	Submitter Contact Name	1/60
R	PER03	Communication Number Qualifier	TE= Telephone	2/2
R	PER04	Communication Number	Compliant, (10) digit, phone number when PER03 = "TE". Telephone extensions can be identified in PER05 and listed in PER06 if necessary.	1/256
S	PER05	Communication Number Qualifier	It is recommended that Submitters populate the submitter's email address.	2/2
S	PER06	Communication Number	List valid email address when PER05 = "EM".	1/256
S	PER07	Communication Number Qualifier		2/2
S	PER08	Communication Number		

**Loop 1000B -NM1- Receiver Name**

Usage	Ref Des.	Name	Code/Definition	Length
R	NM101	Entity Identifier Code	40= Receiver	2/3
R	NM102	Entity Type Qualifier	2= Non-Person Entity	1/1
R	NM103	Name Last or Organization Name	IEHP= Inland Empire Health Plan	1/60
R	NM108	Identification Code Qualifier	46= Electronic Transmitter Identification Number (ETIN)	2/80
R	NM109	Identification Code	00303= Receiver Primary Identifier Same as GS03 and ISA08. IEHP's Receiver ID	2/80

**Table 2 – Billing Provider Detail****Loop 2000A -HL- Billing Provider Hierarchical Level**

Usage	Ref Des.	Name	Code/Definition	Length
R	HL01	Hierarchical ID Number		1/12
R	HL03	Hierarchical Level Code	20= Information Source	1/2
R	HL04	Hierarchical Child Code	1= Additional Subordinate HL Data Segment in This Hierarchical Structure	1/1

**Loop 2000A -PRV- Billing Provider Specialty Information**

Usage	Ref Des.	Name	Code/Definition	Length
R	PRV01	Provider Code	BI=Billing	1/3
R	PRV02	Reference Identification Qualifier	PXC= Health Care Provider Taxonomy Code	2/3

R	PRV03	Provider Taxonomy Code	Taxonomy Code Required. Failure to include an accurate Taxonomy Code will result in inaccurate attribution of Encounters	1/50
---	-------	------------------------	---	------

**Loop 2010AA -NM1- Billing Provider Name**

Usage	Ref Des.	Name	Code/Definition	Length
R	NM101	Entity Identifier Code	85= Billing Provider	2/3
R	NM102	Entity Type Qualifier	1= Person 2= Non-Person Entity	1/1
R	NM103	Name Last or Organization Name	Billing Provider Last or Organizational Name	1/60
S	NM104	Name First	Billing Provider First Name	1/35
S	NM105	Name Middle	Billing Provider Middle Name or Initial	1/25
S	NM107	Name Suffix	Billing Provider Name Suffix	1/10
S	NM108	Identification Code Qualifier	XX= Centers for Medicare and Medicaid Services National Provider Identifier	1 / 2
S	NM109	Identification Code	Billing Provider Identifier	2/80

**Loop 2010AA -N3- Billing Provider Address**

Usage	Ref Des.	Name	Code/Definition	Length
R	N301	Address Information	Billing Provider Address Line	1/55
S	N302	Address Information	Billing Provider Address Line	1/55



**Loop 2010AA N4- Billing Provider City, State, Zip Code**

Usage	Ref Des.	Name	Code/Definition	Length
R	N401	City Name	Billing Provider City Name Street address required. Post Office Box NOT allowed.	2/30
S	N402	State or Province Code	Billing Provider State or Province Code	3/15
S	N403	Postal Code	Billing Provider Postal Zone and Zip Code	3/15
S	N404	Country Code	Use the alpha -2 Country Code from Part 1 of ISO 3166	2/3

**Loop 2010AA -REF- Billing Provider Tax Identification**

Usage	Ref Des.	Name	Code/Definition	Length
R	REF01	Reference Identification Qualifier	EI= Employer's Identification Number	2/3
R	REF02	Reference Identification	Billing Provider Tax Identification Number	1/50

**Table 2 – Subscriber Detail****Loop 2000B -SBR- Subscriber Information**

Usage	Ref Des.	Name	Code/Definition	Length
R	SBR01	Payer Responsibility Sequence Number	S= Secondary	1/1
S	SBR02	Individual Relationship Code	18= Self	2/2
S	SBR03	Reference Identification	Subscriber Group or Policy Number	1/50
S	SBR04	Name	Subscriber Group Name	1/60

Usage	Ref Des.	Name	Code/Definition	Length
S	SBR05	Type Code		1/3
S	SBR09	Claim Filling Indicator Code	MC= Medicaid If member is a Medi-Cal/Medicaid beneficiary SBR09 must = “MC”.	1/2
S	NM108	Identification Code Qualifier	MI= Member Identification Number	1/2
S	NM109	Identification Code	Must equal the **14-digit IEHP ID number (Preferred), CIN (Medi-Cal ID) or SS#.	2/80

**Loop 2010BA -SBR- Subscriber Name Information**

Note: Each member must be identified in the Subscriber loop (2010BA), the Patient loop (2010CA) must not be sent. The Medi-Cal Client Identification Number (CIN) must be used in 2010BA NM1\*IL NM109, with NM108 = “MI”.

Usage	Ref Des.	Name	Code/Definition	Length
R	NM101	Entity Identifier Code	IL = Insured or Subscriber	2/3
R	NM102	Entity Type Qualifier	1 = Person Individual Last Name or Organizational Name	1/1
R	NM103	Name Last or Organization Name	Individual Last Name or Organization Name	1/60
S	NM104	Name First	Individual First Name Note: Required when NM102 is equal to “1” (person) and the person have a first name. If not required by this implementation guide, do not send.	1/35
S	NM105	Name Middle	Individual middle name or initial Note: Required if supplied by member. If not required by this implementation guide, do not send	1/25

Usage	Ref Des.	Name	Code/Definition	Length
S	NM106	Name Prefix	Prefix to individual name Note: Required if supplied by member. If not required by this implementation guide, do not send	1/10
S	NM107	Name Suffix	Name suffix (Sr., Jr., etc.)	1/10
S	NM108	Identification Code Qualifier	MI = Member Identification Number	1 / 2
S	NM109	Identification Code	Must equal the **14-digit IEHP ID number or SSN#.	2/80

**Loop 2010BB -NM1- Payer Name**

Usage	Ref Des.	Name	Code/Definition	Length
R	NM101	Entity Identifier Code	PR= Payer	2/3
R	NM102	Entity Type Qualifier	2= Non- Person Entity	1/1
R	NM103	Name Last or Organization Name	IEHP or Inland Empire Health Plan	1/60
R	NM108	Identification Code Qualifier	PI= Payer Identification	1/2
R	NM109	Identification Code	00303 Same as GS03, ISA08 and Loop 1000B NM109. IEHP's Receiver ID	2/80

***Table 2 – Patient Detail*****Loop 2300 -CLM- Claim Information**

Usage	Ref Des.	Name	Code/Definition	Length
R	CLM01	Claim Control Number	Patient Control Number Must be a unique number when Claim Frequency Type Code (CLM05-3) = "1".	1/38
R	CLM02	Monetary Amount	Total Claim Charge Amount Must balance to the sum of all SV1-02 (Service line in Loop 2400)	1/18
R	CLM05-3	Claim Frequency Type Code	1 = Original claim submission 7 = Replacement 8 = Void	1/1

**Loop 2300 -CN1- Contract Information**

Usage	Ref Des.	Name	Code/Definition	Length
R	CN101	Contract Type Code	02= Per Diem (Paid) 05= Capitated 09 = Other (Denied) If the Encounter consists of more than (1) Service Line, follow this guideline.  At least (1) Service Line is paid (Loop 2430 SVD02 > 0), the Encounter is "Paid".  At least (1) Service Line is Capitated (Loop 2430 SVD02 = 0) and there are other Service Lines that are Denied, the Encounter is "Capitated".  All Service Lines are Denied (Loop 2430 SVD02 = 0 and CAS02 includes a valid denial reason), the Encounter is "Denied".  Must be in line with SVD02 and	2/2

Usage	Ref Des.	Name	Code/Definition	Length
			CAS02.	
S	CN102	Monetary Amount	Must match AMT02 in loop 2320 and the sum of all SVD02 segments in Loops 2430.	1/18

**Loop 2300 -REF- Payer Claim Control Number**

Usage	Ref Des.	Name	Code/Definition	Length
R	REF01	Reference ID Qualifier	F8 = Original Reference Number	2/3
R	REF02	Reference Identification	Payer Claim Control Number This must be the PCN (Loop 2300 CLM01) of the encounter that is being replaced (Loop 2300 CLM05-3 = “7”) or voided (Loop CLM05-3 = “8”).	1/50

**Loop 2300 -REF- Claim Identifier for Transmission Intermediaries**

Usage	Ref Des.	Name	Code/Definition	Length
R	REF01	Reference Identification Qualifier	D9= Claim Number	2/3
R	REF02	Reference Identification	Unique number. It’s acceptable to use the same number from Loop 2300, CLM01.	1/50

**Loop 2300 -HI- Health Care Diagnosis Code**

Usage	Ref Des.	Name	Code/Definition	Length
R	HI01-1	Code List Qualifier Code	ABK= (ICD-10-CM) Principal Diagnosis BK= (ICD-9-CM) Principal	1/3

Usage	Ref Des.	Name	Code/Definition	Length
			Diagnosis	
R	HI01-2	Industry Code	Diagnosis Code	1/30

**Loop 2310A -NM1- Referring Provider**

Usage	Ref Des.	Name	Code/Definition	Length
R	NM101	Entity Identifier Code	DN= Referring Provider	2/3
R	NM102	Entity Type Qualifier	1= Person	1/1
R	NM103	Name Las or Organization Name	Referring Provider Last Name	1/60
S	NM104	Name First	Referring Provider First Name	1/35
S	NM105	Name Middle	Referring Provider Middle Name or Initial	1/25
S	NM107	Name Suffix	Referring Provider Name Suffix	1/10
S	NM108	Identification Code Qualifier	XX= Centers for Medicare and Medicaid Services National Provider Identifier	½
S	NM109	Identification Code	Must be a valid 10 digit NPI. Will be validated against the NPPES file.	2/80

**Loop 2310B -NM1- Rendering Provider Name**

Usage	Ref Des.	Name	Code/Definition	Length
R	NM101	Entity Identifier Code	82= Rendering Provider	2/3
R	NM102	Entity Type Qualifier	1= Person 2= Non-Person Entity  In most instances the Rendering Provider NPI MUST have an Entity Type Qualifier = 1 (Person). If the	1/1

Usage	Ref Des.	Name	Code/Definition	Length
			Billing Provider NPI is an Organization (Entity Type = 2), the Rendering Provider segment will likely be required.	
R	NM103	Name Last or Organization Name	Rendering Provider Last or Organization Name	1/60
S	NM104	Name First	Rendering Provider First Name	1/35
S	NM105	Name Middle	Rendering Provider Middle or Initial	1/25
S	NM107	Name Suffix	Rendering Provider Name Suffix	1/10
S	NM108	Identification Code Qualifier	XX= Center for Medicare and Medicaid Services National Provider Identifier	1 / 2
S	NM109	Identification Code	Must be a valid 10 digit NPI. Will be validated against the NPPES file.	2/80

**Loop 2310B -PRV- Rendering Provider Specialty Information**

Usage	Ref Des.	Name	Code/Definition	Length
R	PRV01	Provider Code	PE= Performing	1/3
R	PRV002	Reference Identification Qualifier	PXC= Health Care Provider Taxonomy Code	2/3
R	PRV03	Reference Identification	Provider Taxonomy Code Taxonomy Code Required when Rendering Provider differs from Billing Provider. Failure to include an accurate Taxonomy Code will result in inaccurate attribution of Encounters.	1/50

**Loop 2310C -NM1- Service Facility Location Name**

Usage	Ref Des.	Name	Code/Definition	Length
R	NM101	Entity Identifier Code	77= Service Location	2/3
R	NM102	Entity Type Qualifier	2= Non-Person Entity	1/1
R	NM103	Name Las or Organization Name	Laboratory or Facility Name	1/60
S	NM108	Identification Code Qualifier	XX= Centers for Medicare and Medicaid Service National Provider Identifier	1 / 2
S	NM109	Identification Code	Laboratory or Facility Primary Identifier WHEN REQUIRED - Must be a valid 10 digit NPI. Will be validated against the NPPES file.	2/80

**Loop 2310E -NM1- Ambulance Pick-up Location**

Usage	Ref Des.	Name	Code/Definition	Length
R	NM101	Entity Identifier Code	PW= Pickup Address	2/3
R	NM102	Entity Type Qualifier	2= Non-Person Entity	1/1

**Loop 2310E -N3- Ambulance Pick-up Location Address**

Usage	Ref Des.	Name	Code/Definition	Length
R	N301	Address Information	Ambulance Pick-up Address Line	1/55
S	N302	Address Information	Ambulance Pick-up Address Line	1/55



**Loop 2310E -N4- Ambulance Pick-up Location City, State, Zip Code**

Usage	Ref Des.	Name	Code/Definition	Length
R	N401	City Name	Ambulance Pick-up City Name	2/30
S	N402	State or Province Code	Ambulance Pick-up State or Province Code	2/2
S	N403	Postal Code	Ambulance Pick-up Postal Zone or Zip Code	3/15
S	N404	Country Code	Use the alpha-2 country codes from Part 1 of ISO 3166.	2/3
S	N407	Country Subdivision Code	Use the country subdivision codes from Part 2 of ISO 3166.	1/3

**Loop 2310F -N3- Ambulance Drop-Off Location Address**

Usage	Ref Des.	Name	Code/Definition	Length
R	N301	Address Information	Address Information	1/55
S	N302	Address Information	Address Information	1/55

**Loop 2310F -N4- Ambulance Drop-Off Location City, State, Zip Code**

Usage	Ref Des.	Name	Code/Definition	Length
R	N401	City Name	Ambulance Drop-Off City Name	2/30
S	N402	State or Province Code	Ambulance Drop-Off State of Province Code	2/2
S	N403	Postal Code	Ambulance Drop-Off Postal Zone or Zip Code	3/15
S	N404	County Code	Us the alpha-2 county codes from Part 1 of ISO 3166.	2/3
S	N407	Country Subdivision Code	Use the country subdivision codes from Part 2 of ISO 3166.	1/3

**Loop 2320 -SBR- Other Subscriber Information**

Usage	Ref Des.	Name	Code/Definition	Length
R	SBR01	Payer Responsibility Sequence Number Code	P= Primary	1/1
R	SBR02	Individual Relationship Code	18= Self	2/2
R	SBR09	Claim Filing Indicator Code	If member is a Medi-Cal/Medicaid beneficiary SBR09 must = "MC".	1/2

**Loop 2320 -AMT- Coordination of Benefits (COB) Payer Paid Amount**

Usage	Ref Des.	Name	Code/Definition	Length
R	AMT01	Amount Qualifier Code	D= Payer Amount Paid	1/3
R	AMT02	Monetary Amount	Payer Paid Amount Must match CN102 in loop 2300 and sum of all SVD02 segments in loops 2430.	1/18

**Loop 2330B -NM1- Other Payer Name**

Usage	Ref Des.	Name	Code/Definition	Length
R	NM101	Entity Identifier Code	PR= Payer	2/3
R	NM102	Entity Type Qualifier	2= Non-Person Entity	1/1
R	NM103	Other Payer Organization Name	The organization responsible for the adjudication information provided in the SVD02 segment of loop 2430. Not IEHP	1/60
R	NM108	Identification Code Qualifier	PI= Payer Identification	1 / 2
R	NM109	Other Payer Primary Identifier	This should be the Submitter ID assigned by IEHP and must match the	2/80

Usage	Ref Des.	Name	Code/Definition	Length
			value populated in the SVD01 segment of loop 2430.	

**Loop 2400 -SV1- Professional Service**

Usage	Ref Des.	Name	Code/Definition	Length
R	SV101-1	Product or Service ID Qualifier	HC- Health Care Financing Administration Common Procedural Coding System (HCPCS) Codes	2/2
R	SV103	Unit or Basis for Measurement Code	When submitting an anesthesia procedure code, time must be reported in minutes (MJ). Otherwise report in Unit (UN).	2/2

**Loop 2400 -CN1- Contract Information**

Service Line Number

Usage	Ref Des.	Name	Code/Definition	Length
R	CN101	Contract Type Code	02 = Per Diem (Paid) 05 = Capitated (Capitated) 09 = Other (Denied)  Must be in line with SVD02 and CAS01, CAS02 and CAS03.	2/2

**Loop 2420A -NM1- Rendering Provider Name**

Usage	Ref Des.	Name	Code/Definition	Length
R	NM101	Entity Identifier Code	82= Rendering Provider	2/3
R	NM102	Entity Type Qualifier	1= Person 2= Non- Person Entity	1/1
R	NM103	Name Last or Organization Name	Rendering Provider Last or Organization Name	1/60

Usage	Ref Des.	Name	Code/Definition	Length
S	NM104	Name First	Rendering Provider First Name	1/36
S	NM105	Name Middle	Rendering Provider Middle Name or Initial	1/25
S	NM107	Name Suffix	Rendering Provider Name Suffix	1/10
S	NM108	Identification Code Qualifier	XX= Centers for Medicare and Medicaid Services National Provider Identifier	1/2
S	NM109	Identification Code	Rendering Provider Identifier	2/80

**Loop 2430 -SVD- Line Adjudication Information**

Usage	Ref Des.	Name	Code/Definition	Length
R	SVD01	Identification Code	Other payer Primary ID Must match the NM109 value in the 2330B loop.	2/80
R	SVD02	Monetary Amount	“0” is an acceptable value.	1/18

**Loop 2430 -CAS- Line Adjustments**

Usage	Ref Des.	Name	Code/Definition	Length
R	CAS01	Claim Adjustment Group Code	CO= Contractual Obligations CR= Correction and Reversals QA= Other Adjustments PI= Payer Initiated Reductions PR= Patient Responsibility	1/2
R	CAS02	Claim Adjustment Reason Code	Must be a valid standard CARC code	1/5

**Loop 2430 -DTP- Claim Check/Remittance Date**

Usage	Ref Des.	Name	Code/Definition	Length
R	DTP01	Date/Time Qualifier	573= Date Claim Paid	3/3
R	DTP02	Date Time Period Format Qualifier	D8= Date Expressed in format CCYYMMDD	2/3
R	DTP03	Date Time Period	Adjudication or Payment Date	1/35

**Trailer Segments**

**SE – Transaction Set Trailer**

Usage	Ref Des.	Name	Code/Definition	Length
R	SE01	Number of Included Segments	Transaction Segment Count	1/10
R	SE02	Transaction Set Control Number	Sequential Number (must be identical to value in element ST02)	4/9

**GE Segment – Functional Group Trailer**

Usage	Ref Des.	Name	Code/Definition	Length
R	GE01	Number of Transaction Sets Included	Number of ST Segments	1/6
R	GE02	Group Control Number	Sequential Number (must be identical to the value in the associated functional group header, GS06)	1/9

**IEA Segment - Interchange Control Trailer**

Usage	Ref Des.	Name	Code/Definition	Length
R	IEA01	Number of Included Functional Groups	Number of GS Segments	1/5
R	IEA02	Interchange Control Number	Sequential Number (same as ISA13)	9/9

## M. Business Scenarios

### Example 1- IPA Submitting Professional Encounter Data

Encounter data must be submitted by IPAs for all covered services provided to assigned Capitated members. Covered services include PCP visits as well as subcapitated services, regardless of place of service, type of service, or method of reimbursement to the provider of services. Failure to provide adequate and valid encounter data in the required format results in penalties being imposed as described in IEHP Capitated Agreement. IPAs will indicate adjudication status in loop 2300 and adjudication date in loop 2430. In accordance with CMS regulations, IEHP requires Providers to submit encounter data within ninety (90) days of each month end.

### Example 2- Capitated Hospital Submitting Encounter Data

Capitated Hospitals are required to submit encounter data through the encounter data system within ninety (90) days of each month end. CMS requires IEHP to report Outpatient Medical Encounters, Inpatient Admission Encounters, Long Term Care Encounters and Pharmacy Encounters. CMS defines an Outpatient Encounter as each physician encounter, laboratory test, X-ray, therapy procedure, DME, prosthetic, orthotic, transportation, outpatient service, home health, skilled nursing, etc.

## N. Frequently Asked Questions

### **Q. What is the difference between a claim file and an encounter file?**

**A.** For the purposes of IEHP and as used in this guide, claim files are generally submitted by IEHP's directly contracted fee-for-service providers which can include hospitals, urgent cares, and IEHP Direct providers. Encounter files are submitted by IEHP's Capitated IPAs and Capitated Facilities. Claim files will be adjudicated by IEHP while encounter files have already been adjudicated by the IPA or facility and are primarily for data capture and regulatory reporting. Therefore, while the file format is identical, claims and encounters have different protocols for submission and likewise different internal contacts. Instructions for Claim Processing Procedures can be located in Section VI of the EDI manual while directions for Encounter Processing Procedures can be found in Section IV of the EDI manual.

### **Q. Where do I find information on file naming conventions, connectivity protocol, and file transfer procedures?**

A. Please refer to the EDI manual published at <https://ww3.iehp.org/en/providers/edi-manual/> for information regarding the above areas. The information published in this companion guide is meant to be used in conjunction with the implementation guides from Washington Publishing Company for detailed instructions on the line level and IEHP’s EDI Manual for connectivity and processing procedures.

**Q. What is IEHP’s policy on Billing Provider Address and 9-Digit Zip Codes?**

A. IEHP supports the instructions in the Technical Report Type 3 (TR3) implementation guides (IG) available for purchase from Washington Publishing Company <http://www.wpc-edi.com> regarding Billing Provider Address and 9-digit zip codes. Therefore, the Billing Provider Address (2010AA, N3) is required and must be a physical address. PO Box and lock box addresses cannot be reported as a Billing Provider Address, but can continue to be reported in the pay-to address (2010AB, N3). The 5010 requires that all used N403 segments must contain a full 9-digit zip code. The best way to determine the 4-digit extension to your standard zip code is by contacting the US postal Service. <https://tools.usps.com/go/ZipLookupAction!input.action>. These instructions apply to all encounters for all healthcare providers.

**O. Other Resources**

1. <https://ww3.iehp.org/en/providers/edi-manual/>  
IEHP’s website where the EDI manual and other resources are located  
<http://www.wpc-edi.com>.  
Washington Publishing Company Implementation guides (TR3) can be purchased from this site.
2. <http://www.wedi.org/>.  
Workgroup for Electronic Data Interchange in Healthcare
3. <https://www.cms.gov/Regulations-and-Guidance/Administrative-Simplification/Versions5010andD0/index.html>.  
CMS website that contains additional information and resources related to 5010

**P. Contact Information**

1. *Mark Alexander*  
*Encounter Data Specialist*  
*(951) 374-3119*  
[Alexander-M@iehp.org](mailto:Alexander-M@iehp.org)
2. *Veronica Aleman*  
*EDI Encounter Data Specialist*  
*(909) 890-2091*  
[Aleman-V@iehp.org](mailto:Aleman-V@iehp.org)

3. *Troy Smith*  
*EDI and Encounters*  
*(909) 386-6437*  
*Smith-T@iehp.org*
  
4. *Audrey Kelley*  
*Encounter Data Manager*  
*(951) 374-3376*  
*kelley-a@iehp.org*