



A Public Entity

Inland Empire Health Plan



To: **IEHP Providers**

From: **IEHP Provider Relations**

Date: **September 6, 2016**

Subject: **Cal MediConnect (DualChoice) Program Updates**

The State is updating several policies for the Cal MediConnect Plan and MLTSS program. These changes are part of a comprehensive strategy to improve these programs and ensure sustainable enrollment for the Coordinated Care Initiative (CCI). They include the following:

1. Streamlined Enrollment

Policy change: Effective August 24, 2016, health plans can help Medi-Medis enroll in the CMC Program (e.g., IEHP DualChoice) instead of transferring them to State for enrollment. The policy applies only to Medi-Medis who already have Medi-Cal with their plan and their Medicare is still in Fee-for-Service (FFS).

How it impacts you: This streamlined enrollment policy will allow Medi-Medis who want to enroll in CMC to be effective with the program likely sooner and without handoff to the State for complete enrollment.

2. Continuity of Care Period

Policy change: Effective October 1, 2016, State expands the Continuity of Care period for Medicare benefits of the Cal MediConnect Plan **from six months to 12 months.** This new Medicare policy is now the same as Medi-Cal.

How it impacts you: If new IEHP DualChoice patients have been seeing a Specialist (at least once) who is outside of the IEHP Provider network, they can continue to do so through the Continuity of Care policy – if the Specialist agrees to IEHP's rate and terms.

3. Medi-Medi Move into Managed Care – for Medi-Cal Benefits

Policy change: No sooner than September 2016, the State will transition the remaining Medi-Medis, who have both Medi-Cal and Medicare in FFS into managed care for Medi-Cal benefits only.

How it impacts you: More than 11,000 Members (patients) are expected to enroll with IEHP in September. Please continue to check your IEHP Members' eligibility via the IEHP Provider Portal so you can bill the services accordingly.

Questions? Call the Provider Relations Team at **909-890-2054**, Monday – Friday, 8am – 5pm.