



To: IPAs and PCPs
From: IEHP – Provider Relations
Date: September 14, 2015
Subject: REMINDER - Care Plans and Health Risk Assessments (HRAs)

As a reminder, Inland Empire Health Plan (IEHP) has Care Plans and HRAs available in the Provider Alerts section after successfully logging into the Provider secure site.



Provider Alerts:

- (9) Members have accessed the [Nurse Advice Line](#) in the past 5 days.
- (19) Members have seen a [Behavioral Health Specialist](#) in the past 30 days.
- (1764) Members have [Care Plans](#) available.
- (130) Members need a [DualChoice Annual Visit](#).

**Click the links above to view activity.*

IEHP also has a web portal with Care Plans and HRAs available in Member Eligibility for quick retrieval. After verifying eligibility, Providers have the option of viewing any available Care Plans/HRAs for Members. The link to view available Care Plans/HRAs is located next to the option to **Print Medical History** and **Print ID Card**. After clicking on the link, the page will be redirected to the list of available Care Plans, HRAs and Notes for the Member.

IEHP Eligibility Provided On:
Friday, September 11, 2015 3:32:41 PM
Verification Number: 15324158

<p>Member Name: Gender/DOB: IEHP ID/CIN: Aid Code/Only: Plan/Co-Pay: Medicare: Eff. Date W/Medi Cal:</p>	<p>Status: Assigned PCP: PCP ID: PCP Phone: Eff. Date W/PCP: Thru: Assigned IPA: Assigned Hospital: Assigned Lab:</p>
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[Urgent Care List](#) | [View Medical History](#) | [Print Medical History](#) | [Care Plans & HRAs](#) | [Print ID Card](#) | [DualChoice P&PS](#) | [Vision Aid Codes](#)

Care Plans / HRA's / Notes

Effective On	ID	Member	Care Plan #
05/06/2015			DualChoice DSS Care Plan
02/11/2015			Health Risk Assessment
09/29/2014			IEHP HRA Member Profile

Effective On	ID	Member	Care Plan #
05/06/2015			DualChoice DSS Care Plan
02/25/2015			General
02/11/2015			Health Risk Assessment
09/29/2014			IEHP HRA Member Profile
04/23/2014			Episodic

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.