



To: IPAs and Direct Providers
From: IEHP – Provider Relations
Date: October 26, 2018
Subject: **UM Criteria**

Inland Empire Health Plan (IEHP) would like to remind you of the availability of “**UM Criteria**” to the Non-Secure Provider webpage. IEHP has created UM Subcommittee Approved Authorization Guidelines to serve as one of the sets of criteria for medical necessity decisions. Our goal in creating this page is to provide you with easily accessible electronic versions of IEHP’s UM guidelines. IEHP utilizes a variety of sources in developing our UM guidelines which include:

- ◆ Medicare and Medi-Cal’s coverage policy statements
- ◆ Evidence in the peer-reviewed published medical literature
- ◆ Technology assessments and structured evidence reviews
- ◆ Evidence-based consensus statements
- ◆ Expert opinions of healthcare providers
- ◆ Evidence-based guidelines from nationally recognized professional healthcare organizations and public health agencies.

To view the UM Criteria page, log on to www.iehp.org click on “Providers” then select “Utilization Management Criteria” on the left-hand side of the Provider page. Providers may also obtain information about criteria, whether in general or relating to specific UM decisions, from IEHP upon request by contacting the IEHP UM Department.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.