



A Public Entity

Inland Empire Health Plan



To: Direct PCPs and Specialists
From: IEHP – Provider Relations
Date: October 18, 2017
Subject: **Expedited Authorization Requests**

Inland Empire Health Plan (IEHP) has recently noted a substantial increase in referral authorization requests being submitted as expedited.

Please note, referrals should only be submitted as **expedited** when the Physician believes that waiting for a decision under the standard time frame could place the Member's life, health or ability to regain maximum function in serious jeopardy.

IEHP is currently in the process of updating the IEHP Web Portal, and will require the requesting Physician to attest that submitting the request as **expedited** is medically necessary.

IEHP is diligently working on decreasing the turnaround times (TAT) on all referral requests submitted to IEHP for processing.

If you have any questions, please call the IEHP Provider Relations Team at (909) 890-2054.