



To: IPAs, Hospitals and Ancillary Administrators
From: IEHP – Provider Relations
Date: October 9, 2017
Subject: **New IEHP Eligibility File Testing**

IMPORTANT UPDATE!

To ensure that your organization is ready to receive and process our new eligibility files, Inland Empire Health Plan (IEHP) has provided your organization with sample files – Standard X12 834 and the IEHP proprietary flat file. The testing window (October 2017 to February 2018) is critical to ensure that your organization is ready when IEHP launches its new claims processing and customer relationship management system in the 1st quarter of 2018.

DETAILS OF WHAT HAS BEEN PROVIDED

- 834 sample file containing de-identified data.
- IEHP proprietary sample file containing de-identified data.
- Summary of eligibility file changes which outlines the modifications from the current proprietary file to IEHP's new proprietary file format.
- Companion guides which calls out the specific changes to the file formats.

WHAT SHOULD YOUR ORGANIZATION DO NEXT?

- Review for the sample eligibility files, summary of file changes and companion guide will be uploaded to **your ELIG_Test folder within our SFTP site today before the close of business day.**
- Review the Summary of IEHP Eligibility File Changes document.
- Review the Companion Guides (IEHP Proprietary and the standard X12 834 and pay special attention to the bolded areas that indicate where a change has been made within the file format.
- Work with your technical team to test the files that have been provided to your organization.

If you have any questions or issues with processing the files, please email our team at coretradingpartners@iehp.org or call the Provider Relations Team at (909) 890-2054