



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: Direct PCPs and Direct Specialists
From: IEHP – Provider Relations Team
Date: October 5, 2016
Subject: **IEHP UM Department Availability**

Inland Empire Health Plan would like to remind you of the availability of Utilization Management (UM) staff and physicians to respond to Provider inquiries regarding UM concerns including authorization requests, status and clinical decisions and processes. UM staff is available **Monday through Friday** from the hours of **8:00 am to 5:00 pm on all business days**.

Please call our IEHP Provider Relations Team at (909) 890-2054 to be connected to the UM department or with any questions.