



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: Medi-Cal IPA Administrators
From: IEHP – Provider Relations
Date: October 26, 2015
Subject: **Encounter Data Outreach with Object Health**

Inland Empire Health Plan has engaged with Object Health to assist in a quality improvement project related to claims and encounter data submission. The goal of this project is to obtain valuable information from our IPA and Provider partners in order to assess encounter data processes from the Provider through DHCS acceptance of the data from IEHP.

Object Health is conducting interviews with key stake holders and will document current processes for encounter and claims data submissions to determine if there are areas of improvement from both the submission to the processing and reporting aspects.

As a key partner in this process, we have asked Object Health to reach out to you to meet for 30 minutes so you can share your thoughts, ideas and perspectives on the encounter data process. **Lori Hack** or **Kasham Montenegro** from Object Health will be reaching out to you in the next two weeks to schedule these meetings or calls as soon as possible. Thank you for your cooperation in this effort.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.