



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: All IEHP Providers
From: IEHP – Provider Relations
Date: October 20, 2015
Subject: Member Health Record Benefits

IEHP offers Providers an opportunity to view Members' Health Records online under the secure Eligibility page. What does this mean to you? Providers can quickly access detailed information on IEHP Members to improve the value of their visits to your office! By reviewing the Member Health Record, your office can make the most of a patient visit and ensure they get all the care they need.

Providers may access the Medical History page by going to our website at www.iehp.org and logging into the Secure Site. Viewing the Medical History of Members allows Providers to see **detailed** information of:

- **Reminders/Alerts** – tests and services a Member needs:
 - Mammogram
 - Cervical Cancer Screening
 - Immunizations
 - Well Care Visit
 - DualChoice Annual Visit
 - Detail on known health conditions such as Diabetes and Asthma
- **Medical Visits (Past 12 Months):**
 - Provides your office with information about medical visits your patient has had over the past year, with which provider and for what diagnosis.
- **Hospital Visits (Past 12 Months):**
 - Shares with your office any hospital visits your patient has had and the details on those in-patient stays.
- **RX History (Past 12 Months)** – Date of prescription filled with Brand Name and Quantity.
- **Lab Results (Past 12 Months)** – Test Name with Date of Service and Results of Labs Ordered.
- **Immunizations** – Name of Immunization and Date it was administered to your patient.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.