



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: IPAs, PCPs and Behavioral Health Providers
From: IEHP – Provider Relations
Date: October 15, 2015
Subject: Updated Behavioral Web Forms

On January 1, 2014, Medi-Cal Mental Health Benefit Expansion opened the door for Medi-Cal beneficiaries to receive mental health services through Managed Care Plans, such as Inland Empire Health Plan (IEHP). IEHP membership has now grown to over 1 million Members and we have processed over 60,000 authorizations for behavioral health services. IEHP's Behavioral Health Providers have played a large part in meeting this demand.

IEHP has also worked closely with Riverside County and San Bernardino County Departments of Behavioral Health. The County Mental Health Plans will continue to serve Members that have more persistent, severe, and chronic mental health conditions that significantly impair daily functioning. IEHP Providers will continue to treat Members that have more mild to moderate mental health symptoms and minimal functional impairments.

IEHP's Behavioral Health Unit (BHU) has updated the PCP Web Form Referrals and the Behavioral Health Initial Coordination of Care Forms to better capture Members' symptoms and impairments, as well as obtain more input from the referring and treating Providers. The new forms will be available beginning **Friday, October 16, 2015**. Below are instructions on how to access these new forms.

Steps to Access the PCP Referral to BH Specialist and the BH Initial Evaluation COC Forms:

1. Go to <https://ww3.iehp.org/>
2. Choose **For Providers** then go to **Secure Site Login**.
3. Login with your Provider credentials.
4. Click on the **Behavioral Health** link on the side navigation bar.
5. Click on the **Authorization Forms** link on the side navigation bar.
6. **For PCP only:** From the **Choose a Form** dropdown, select **Request for Initial Authorization-PCP**
7. **For BH Providers only:** From the **Choose a Form** dropdown, select **Initial Evaluation Coordination of Care**.

Thank you for your continued support and partnership. If you experience technical difficulties, please contact the IEHP Provider Relations Team at (909) 890-2054.