

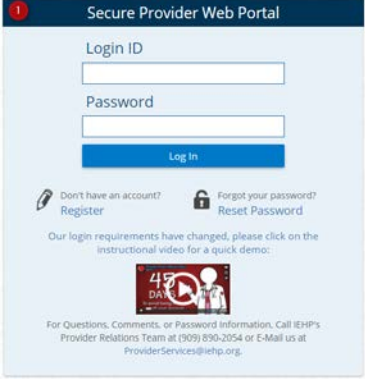
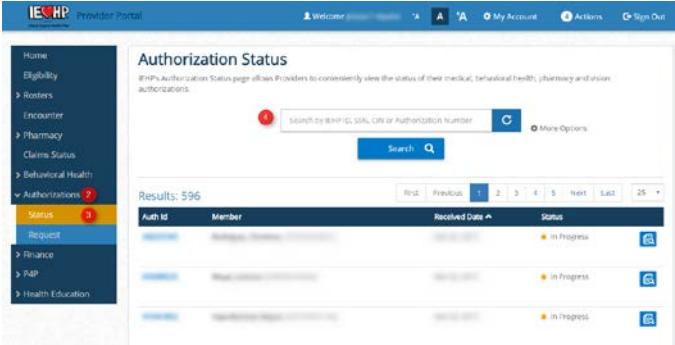


To: Inland Valley IPA, PCPs, and Specialists
From: IEHP – Provider Relations
Date: November 22, 2017
Subject: **Member Authorizations for Inland Valleys IPA**

To ensure timely and appropriate response to all authorization requests for IEHP Members affiliated with Inland Valleys IPA through December 31, 2017, IEHP will be providing **authorization status** through IEHP’s secure web portal, www.iehp.org effective **November 21, 2017**. It is important to all of us during this transition that Members experience no disruption to their care and information regarding the status of all their authorization requests for services.

Continue to submit your authorization requests through the Synermed/IVIPA portal and they will be adjudicated with status showing on IEHP’s secure site.

To review IVIPA Authorization Status:

<p>1. Please log in through IEHP’s secure site using your already established IEHP Login ID and password</p>	
<p>2. On the left panel click “Authorizations” 3. Click “Status” and 4. You will be able search for Members by IEHP ID, SSN or CIN to locate the status of your requested authorization.</p>	

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.