



To: Vision Providers
From: IEHP – Provider Relations
Date: November 13, 2017
Subject: **New Vision Authorization Request Form is Going Online**

COMING SOON

Inland Empire Health Plan (IEHP) is enhancing our Provider Portal and new web forms will soon be available for IEHP Vision Providers to use when requesting authorization for Vision Services in lieu of using our IVR. We are also introducing enhanced functionality for submitting more of your Vision claims through our Provider Portal. We anticipate these enhancements will create efficiencies for our Vision Provider network and better support your day to day business and service provided to our Members.

Providers will receive additional communications from IEHP in the near future with details on available training opportunities prior to the launch of the updated web forms.

Here's What to Expect

- Easy and Quick How to Complete Web Forms
- Streamlined Authorizations and Claims Submissions
- Updated Training Manuals

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.