



To: Behavioral Health Providers
From: IEHP – Provider Relations
Date: November 8, 2017
Subject: Continuation of Care Treatment Plan Form

Inland Empire Health Plan has launched the newly redesigned Behavioral Health online forms on November 8, 2017. Providers attempting to submit a Coordination of Care (COC) Treatment Plan form with authorizations approved **prior to Wednesday, November 8, 2017** will be unable to do so. Please follow the directions below:

- If you are attempting to submit a COC Treatment Plan continuation of treatment **you will be required to submit a brand new Behavioral Health Authorization Request form for continued services.**
- For Providers requesting a discharge, you will be required to fax in a completed No Treatment Request Form to the IEHP Behavioral Health Department at (909) 890-5763. To obtain the form, please visit: <https://ww3.iehp.org/en/providers/forms/bh-forms/>.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.